

Notice of Environment and Place Overview and Scrutiny Committee



Date: Wednesday, 20 May 2026 at 6.00 pm

Venue: HMS Phoebe, BCP Civic Centre, Bournemouth BH2 6DY

Membership:

Chairman:

To be elected

Vice Chairman:

To be elected

Membership of the Environment and Place Overview and Scrutiny Committee to be appointed at Annual Council on 12 May 2026.

All Members of the Environment and Place Overview and Scrutiny Committee are summoned to attend this meeting to consider the items of business set out on the agenda below.

The press and public are welcome to view the live stream of this meeting at the following link:

<https://democracy.bcpCouncil.gov.uk/ieListDocuments.aspx?MIId=6477>

If you would like any further information on the items to be considered at the meeting please contact: Rebekah Rhodes or email rebekah.rhodes@bcpcouncil.gov.uk

Press enquiries should be directed to the Press Office: Tel: 01202 454668 or email press.office@bcpcouncil.gov.uk

This notice and all the papers mentioned within it are available at democracy.bcpCouncil.gov.uk

AIDAN DUNN
CHIEF EXECUTIVE

12 May 2026

**DEBATE
NOT HATE**



Available online and
on the Mod.gov app

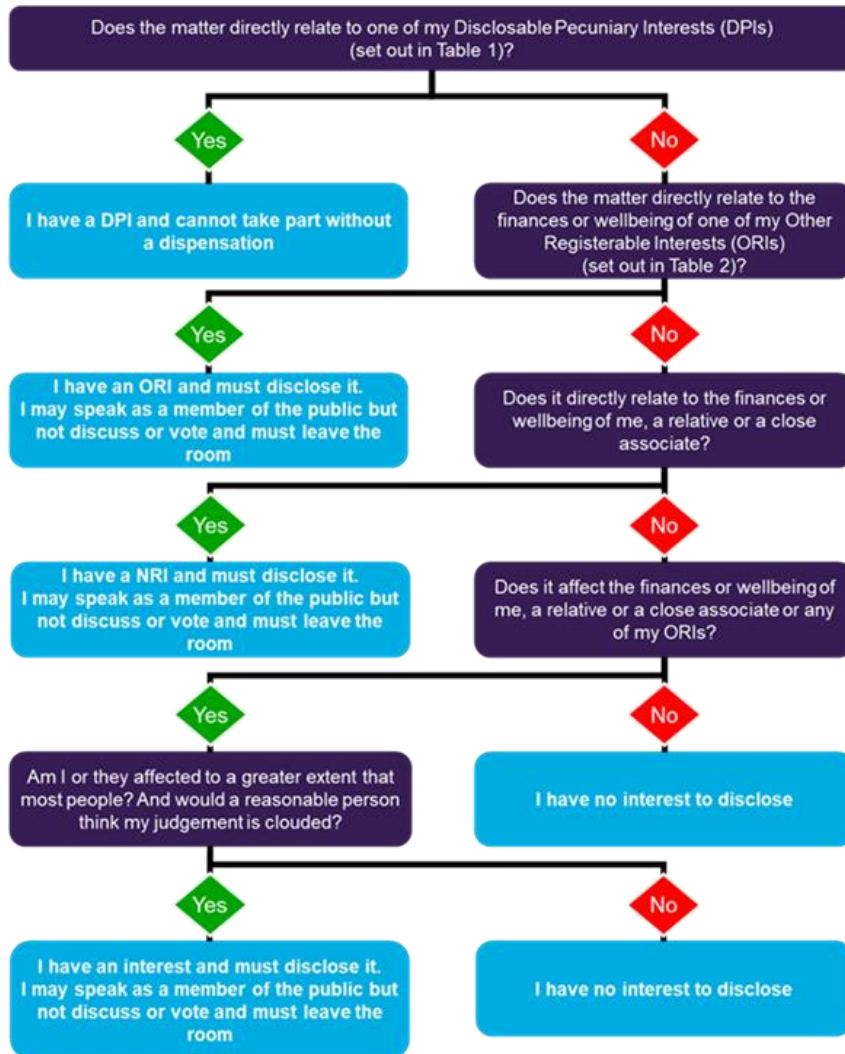
The logo for the Modern Gov app, featuring the text "Modern Gov" above icons for an Apple device and an Android device.

Maintaining and promoting high standards of conduct

Declaring interests at meetings

Familiarise yourself with the Councillor Code of Conduct which can be found in Part 6 of the Council's Constitution.

Before the meeting, read the agenda and reports to see if the matters to be discussed at the meeting concern your interests



What are the principles of bias and pre-determination and how do they affect my participation in the meeting?

Bias and predetermination are common law concepts. If they affect you, your participation in the meeting may call into question the decision arrived at on the item.

Bias Test

In all the circumstances, would it lead a fair minded and informed observer to conclude that there was a real possibility or a real danger that the decision maker was biased?

Predetermination Test

At the time of making the decision, did the decision maker have a closed mind?

If a councillor appears to be biased or to have predetermined their decision, they must NOT participate in the meeting.

For more information or advice please contact the Monitoring Officer

Selflessness

Councillors should act solely in terms of the public interest

Integrity

Councillors must avoid placing themselves under any obligation to people or organisations that might try inappropriately to influence them in their work. They should not act or take decisions in order to gain financial or other material benefits for themselves, their family, or their friends. They must declare and resolve any interests and relationships

Objectivity

Councillors must act and take decisions impartially, fairly and on merit, using the best evidence and without discrimination or bias

Accountability

Councillors are accountable to the public for their decisions and actions and must submit themselves to the scrutiny necessary to ensure this

Openness

Councillors should act and take decisions in an open and transparent manner. Information should not be withheld from the public unless there are clear and lawful reasons for so doing

Honesty & Integrity

Councillors should act with honesty and integrity and should not place themselves in situations where their honesty and integrity may be questioned

Leadership

Councillors should exhibit these principles in their own behaviour. They should actively promote and robustly support the principles and be willing to challenge poor behaviour wherever it occurs

AGENDA

Items to be considered while the meeting is open to the public

1. Apologies

To receive any apologies for absence from Councillors.

2. Substitute Members

To receive information on any changes in the membership of the Committee.

Note – When a member of a Committee is unable to attend a meeting of a Committee or Sub-Committee, the relevant Political Group Leader (or their nominated representative) may, by notice to the Monitoring Officer (or their nominated representative) prior to the meeting, appoint a substitute member from within the same Political Group. The contact details on the front of this agenda should be used for notifications.

3. Election of Chair

To elect a Chair for the Environment and Place Overview and Scrutiny Committee for the 2026/27 municipal year.

4. Election of Vice-Chair

To elect a Vice-Chair for the Environment and Place Overview and Scrutiny Committee for the 2026/27 municipal year.

5. Declarations of Interests

Councillors are requested to declare any interests on items included in this agenda. Please refer to the workflow on the preceding page for guidance.

Declarations received will be reported at the meeting.

6. Confirmation of Minutes

To confirm and sign as a correct record the minutes of the Meeting held on 25 February 2026.

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7. Public Issues

To receive any public questions, statements or petitions submitted in accordance with the Constitution. Further information on the requirements for submitting these is available to view at the following link:-

<https://democracy.bcpccouncil.gov.uk/ieListMeetings.aspx?CommitteeID=151&Info=1&bcr=1>

The deadline for the submission of public questions is mid-day Thursday 14 May 3 clear working days before the meeting.

The deadline for the submission of a statement is mid-day Tuesday 19 May the working day before the meeting.

The deadline for the submission of a petition is Wednesday 6 May 10

working days before the meeting.

8. Recommendation Tracker

15 - 58

For the committee to note the latest updates to the Recommendation Tracker and consider any outstanding actions.

ITEMS OF BUSINESS

9. South West Net Zero Hub Discussion

The SW Net Zero Hub have been invited to attend and share expertise with the committee in relation to financing sustainability initiatives, particularly:

- Measures required by councils to become funding ready and attract investors.
- Good practice in other councils.

10. Housing Strategy Review

59 - 78

This report provides the Environment and Place Overview and Scrutiny Committee with the annual update on progress in delivering the Housing Strategy 2021–2027.

Over the past year, delivery has continued across all five priorities, with a focus on increasing housing supply, strengthening homelessness prevention, improving housing options, and raising standards of safety and sustainability.

The report summarises key achievements and highlights the main challenges and risks, including sustained housing demand, market and viability pressures affecting affordable housing delivery, ongoing pressure on temporary accommodation, and the capacity implications of regulatory reform. It also outlines proposed priorities for the year ahead and the intended approach and timetable for developing a new Housing Strategy, recognising that the commitment to meeting future growth needs is expected to remain a core priority and that the Council will need to continue to act as an enabler, partner and facilitator, as well as a direct deliverer of new affordable homes.

11. Work Plan

79 - 94

The Environment and Place Overview and Scrutiny (O&S) Committee is asked to consider and identify work priorities for publication in a Work Plan.

ITEMS CIRCULATED BETWEEN MEETINGS

12. Corporate Performance Report - Q3

95 - 122

BCP Council adopted 'A shared vision for Bournemouth, Christchurch and

Poole 2024-28' in May 2024.

The shared vision is the corporate strategy which sets out the council's vision, priorities and ambitions as well as the principles which underpin the way the council works as it develops and delivers its services.

Incorporated in the vision is a set of measures of progress for achieving the vision, priorities and ambitions.

This is the performance monitoring report for Quarter Three 25-26, presenting an update on the progress measures.

The council's delivery against its priorities and ambitions can also be monitored through the [performance dashboard](#) which is available on the council's website providing up-to-date real time information on the progress measures.

No other items of business can be considered unless the Chairman decides the matter is urgent for reasons that must be specified and recorded in the Minutes.

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BOURNEMOUTH, CHRISTCHURCH AND POOLE COUNCIL
ENVIRONMENT AND PLACE OVERVIEW AND SCRUTINY COMMITTEE

Minutes of the Meeting held on 25 February 2026 at 6.00 pm

Present:-

Cllr C Rigby – Chairman

Cllr D d'Orton-Gibson – Vice-Chairman

Present: Cllr B Chick, Cllr M Gillett, Cllr C Goodall, Cllr J Martin and
Cllr V Ricketts

38. Apologies

Apologies were received from Cllr Anne-Marie Moriarty and Cllr Jo Clements.

39. Substitute Members

There were no substitute members.

40. Declarations of Interests

There were no declarations of interest made on this occasion.

41. Confirmation of Minutes

The minutes of the meeting held on November 2025 were confirmed as an accurate record.

42. Recommendation Tracker

The Overview and Scrutiny Officer explained the tracker was a new document which would be included on every O & S agenda. When decisions were made to cabinet they had a duty to respond within 2 months and those outcomes of responses could get lost within other work, therefore the tracker tightened up the process to put all the recommendations in one place. The document had all the O & S committees listed with their recommendations. Where recommendations had been made to cabinet and responses had been received. There was a response received on the safer accommodation strategy between meetings and the committee were informed that had been updated.

It was explained that the document was not only to be able to see if recommendations had been accepted but also explore if the committee could ask for periodic updates where value could be added and progress on the recommendations.

There was a section for actions which was separate from recommendations where information was asked for from officers if the committee wished to use it.

The Chair thanked the officer and agreed the document would be useful. It was agreed the chair would follow up on any actions and the committee would contact the Chair if they had anything they would like followed up.

43. Recommendations from Portfolio Holders, Cabinet or Council

The Chair presented the item which was a motion from Council and the committee agreed that the item would be discussed under the workplan item.

The Council's constitution provides that Overview and Scrutiny (O&S) Committees may consider requests for work from a range of sources, including requests from Portfolio Holders, Cabinet and Council.

The O&S Committee was asked to consider a request for scrutiny recently made by Council, on flooding and resilience which put as a motion to Council by Cllr Peter Cooper.

RESOLVED that the item was added to the committee's longlist work plan to be discussed at the work planning session.

44. Public Issues

There were no public issues

45. Climate Action Annual Report

The Cabinet Member for Climate Response, Environment and Energy presented a report, a copy of which had been circulated to each Member and a copy of which appears as Appendix 'A' to these Minutes in the Minute Book.

This report presents the sixth annual update to Cabinet on progress towards commitments made in the BCP Council Climate and Ecological Emergency Declaration, made on the 16 of July 2019.

In the 2024-2025 year, progress against the main commitments were:

- Make BCP Council and its operations carbon neutral by 2030 - scope 1, 2 and 3 emissions **reduced by 20.9%** from the 2019 baseline
- Work with the wider community to make the region carbon neutral before 2045 – according to data released in 2025, total area-wide emissions for 2024 had **reduced by 17.7%** from the 2019 baseline.

It was reported that good progress had been made with a 21% reduction in the council's footprint and 18% reduction in the area.

It was reported that the information was from the year before due to date being received.

Some of the challenges reported were:

- Flooding at Iford and in the winter had been particularly difficult where a caravan site was evacuated and the frequency of the events were increasing. The report included information from the Met Office from their assessment which highlighted the growing challenges in terms of wetter winters, heat waves and heath fires. That trend was increasing due to not the Council not acting quickly enough. The government are thinking seriously about how much the changing climate was going to impact life in the UK in ways that people might not have thought about.
- It was highlighted that the BCP council housing stock in both Bournemouth and Poole were the biggest part of the footprint. It was reported that on the council's leased buildings there was a 16.2% decrease in the use of carbon which was particularly in the Bournemouth area which had seen a significant decrease. Poole had also dropped reasonably well.
- Another area highlighted was the use of gas and electricity. It was reported that there had been a modest increase in natural gas which was up on last year which was something that still needed to be worked on. There was a significant increase in fuel which was due to the price dropping and the council managed to purchase fuel at a lower price. The electric vehicle fleet has also increased which had also made a difference. The Council have not moved away from gas as much as expected.
- There had been quite a lot of work done with key partners area wide both private and public sector organisations which involved sharing and listening as well as telling them where we were upto. There were a number of successful events which aimed to happen quarterly with more organisations attending each time.
- It was reported that the number of properties both household and commercial using battery storage devices has risen since 2023.
- The number of electric and hybrid vehicles registered and owned since 2025 has now overtaken the petrol and diesel vehicles.

There was a question asked around targeting the reduction of total emissions and EPC ratings and why the council have targeted total emissions rather than the industry standard ratings? The committee were informed that the council had set targets for their own properties which they have control over but it was down to tenants how they used their property. The target was set for the fabric of the properties, there were some older properties that the council owned that were not at that level. The challenge with the area wide targets was that the council did not control everything, it was about how to engage with people and advise, support and guide them to increased EPC ratings in homes.

BCP homes were looking to try and reduce emissions the first part of the plan was the HRA budget and 30 year business plan that enabled a lot of investment to bring the EPCC of council house up by 2030. There would then be 70million pounds over 20 years to 2050 which would improve carbon emissions. Windows in BCP houses were having windows replaced with triple glazing to improve energy efficiency.

Regarding replacing gas boiler at which were at the end of their life it was going to be on a case by case basis which was part of the decarbonisation strategy. Heat source pumps were not always the solution and no commitment was made to put heat pumps in every home. It was up to people who they have their homes,

efficiencies can be made but if people like their homes hot the council have no control over that.

Solar panels on new developments were mentioned as part of the local plan, there was a target to have a small amount of solar on roofs around 10 or 20% but would have liked it to be more, some local authorities had done that and there was a conversation to have with planning colleagues. Sustainability needs to be at the heart of planning for future buildings, they would be high quality and energy efficient.

The climate dashboard was still available where figures could be drilled down and interrogate all the finer details.

RESOLVED that Cabinet notes the Climate Progress Report 2024-25

Voting: Unanimous

46. Homelessness and Rough Sleeping Strategy 2026-2031 Update

The Cabinet Member for Housing and Regulatory Services presented a report, a copy of which had been circulated to each Member and a copy of which appears as Appendix 'B' to these Minutes in the Minute Book.
Public Report

Homelessness continued to be one of the most significant challenges facing Bournemouth, Christchurch and Poole. Demand for assistance has risen sharply, driven by rising private rents, household income pressures and increasing complexity of need.

Progress has been made across Bournemouth, Christchurch and Poole which was not only measurable but human. The impact over the past five years, the partnership approach had transformed the way we responded to homelessness. We created more than 275 new support accommodation claim placements. The somewhere safe to say service continued to prevent people slipping into rough sleeping in the hardest moments.

Some of the most inspiring progress we made was in prevention work. We saw more than a 30% increase in prevention outcomes in the last year alone, keeping significantly more people in their homes and preventing crises before they unfold.

BCP had worked really closely with private landlords and enhanced the relationship to catch those issues, early services like let's talk, renting, youth, family support and enhanced triage meant that more households than ever were able to remain in their homes or find suitable alternatives.

There was a dramatic fall in the use of bed and breakfast accommodation from over 140 families in B & B's for well over the statutory 6 week limit to over a year of no families in B & B's for over 6 weeks.

This was noted as good work but there was still work to do there were still families in who were struggling which was why the strategy was important.

The strategy had been very well consulted on with various partners and people with lived experience. The things that were stated that mattered the most were even earlier intervention, stronger integration with health and wellbeing services and compassionate and consistent support.

The strategy set out a clear hopeful direction in which homelessness in BCP became rare, brief and unrepeatable. BCP were committed to changing the narrative around homelessness, challenging stigma and building empathy.

The Chair reported that the Chair of Health and Adult Social Care O & S reported to him that it was quite high level and didn't seem mention mental health support. That ensuring that those with mental health or medical conditions were an essential part of helping people with homelessness and rough sleeping. The Chair agreed that there was not a lot of detail around the homelessness and rough sleeping and was there any scope to include that with the document. It was stated that there was a lot of mentions of health and there had been a constant push from the partnership, partners and organisations.

The delivery plan would be evolved over time and within that health colleagues would help shape some contents and contents of the delivery. Regarding rough sleeping, the committee were informed that every week there was a multidisciplinary team of organisations including health, social care, housing and voluntary and community sector each week. Rough sleeping only constituted less than 10% of people that are homeless or impacted by homelessness. The delivery plan for the strategy would look at not only health but wider groups of people, families and other single adults.

There were a number of people in locked in bed and breakfast currently both single people and couples because it was really difficult to find the correct solutions to move them onto.

It was reported that success was more in the human stories, there were some people who had been sleeping on the streets for years and years and the team continued and helped to try and engage and after a long period of time and the team managed to get them into homes, get jobs and get them back on their feet. It was also to try to reduce rough sleeping as low as possible, maintaining families out of B & B for long periods and to try and reduce the stigma and the attitudes towards people who are homeless.

RESOLVED that

Environment and Place Overview and Scrutiny Committee;

i) endorse the Homelessness and Rough Sleeping Strategy 2026–2031 and consider any further improvements ahead of consideration at Cabinet in May 2026

1. ii) **supports the co-production of the Delivery Plan with people who have lived experience and through a working group of Homelessness Delivery Board members.**
2. iii) **consider how future updates of this area of work might be considered for scrutiny.**
3. **The Health and Adult Social Care Overview and Scrutiny Committee may wish to consider this item with the delivery plan as part of their work planning.**
4. **This item to come to E & P committee to see progress in the future.**

Voting: Unanimous

47. Work Plan

The Chair presented a report, a copy of which had been circulated to each Member and a copy of which appears as Appendix 'C' to these Minutes in the Minute Book.

The Overview and Scrutiny (O&S) Committee is asked to consider and identify work priorities for publication in a Work Plan.

The Chair informed the committee that the van life briefing had been rescheduled from 18 March to the 15 April which allowed further evidence to be gathered.

RESOLVED that the Overview and Scrutiny Committee confirmed the work plan ahead of the scheduled work planning session.

Voting: Unanimous

48. Corporate Performance Report Q2

The Chair presented a report, a copy of which had been circulated to each Member and a copy of which appears as Appendix 'D' to these Minutes in the Minute Book.

This report was an audit item and for information only to track data and progress.

The meeting ended at 7.48 pm

CHAIRMAN

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RECOMMENDATIONS AND ACTIONS TRACKER – OVERVIEW AND SCRUTINY FUNCTION

OVERVIEW AND SCRUTINY BOARD

UPDATED: 17.04.2026

Minute number	Item	Recommendation made <small>*items remain for monitoring until implementation is complete or committee agree to remove.</small>	Recommended to <small>*name of receiving body/ Officer, and date received</small>	Outcome <small>*accepted/ partially accepted/ rejected/ unknown.</small>	Implementation updates
Recommendations from Board meeting – 13 May 2024					
9.	A shared vision for Bournemouth, Christchurch and Poole 2024-28 Strategy and Delivery Plan	<p>RESOLVED that the Board support the recommendations to Cabinet, subject to the suggested amendments from the Board:</p> <p>(a) The delivery plan be approved (b) The measures for monitoring progress and ensuring accountability for delivery be agreed.</p> <p>Note – minor amendments to the measures contained in the report were suggested by the O&S Board and captured in the full minutes of the meeting.</p>	Cabinet, 22 May 2024	Accepted	The Portfolio Holder confirmed that the amendments suggested at O&S Board had been incorporated into the revised version of the Strategy and Delivery Plan supplied for decision by Cabinet.
Recommendations from Board meeting – 16 July 2024 – No recommendations made at this meeting.					
Recommendations from Board meeting – 27 August 2024 – No recommendations made at this meeting.					
Recommendations from Board meeting – 23 September 2024 – No recommendations made at this meeting.					
Recommendations from Board meeting – 1 October 2024 – No recommendations made at this meeting.					
Recommendations from Board meeting – 21 October 2024					

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Agenda Item 8

Minute number	Item	Recommendation made *items remain for monitoring until implementation is complete or committee agree to remove.	Recommended to *name of receiving body/ Officer, and date received	Outcome *accepted/ partially accepted/ rejected/ unknown.	Implementation updates
60.	Blue Badge Service Update Report	<p>The Board resolved that:</p> <p>The Portfolio Holder/Leader and the Chief Executive be asked to write to the Department for Transport to raise the concerns outlined by the O&S Board and that the Portfolio Holder take the issue forward with local MPs and the Local Government Association to encourage local authorities to raise these issues with the Department for Transport and request that central government gives local authorities the freedom to set fees which cover the cost of administering the system and that the system should be simplified in terms of renewal processes.</p>	Portfolio Holder/ Leader/ Chief Executive	Partially accepted by the Portfolio Holder	<p>The Portfolio Holder confirmed that they had written to the Department for Transport and provided the response received to the O&S Board at its meeting on 12 May.</p> <p>It was unknown if this had been raised directly with the LGA and at the O&S Board meeting on 12 May the Portfolio Holder undertook to follow up on this.</p>

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Recommendations from Board meeting – [18 November 2024](#)

69.	O&S Budget Working Groups – findings and recommendations	<p>Recommended to Cabinet</p> <ol style="list-style-type: none"> 1. That the principle of an inflationary increase across all parking charges be endorsed for the 2025/26 budget. 2. That it requests Officers to take into account the suggestion that an assessment be made on using a proportion of surplus income to accelerate the parking charging machine replacement programme prioritising the best value machines in order to reduce future costs (subject to the necessary procurement processes). 3. That Officers be requested to explore options to reduce costs for the Council and make the process easier for the public to pay for car parking, in particular an option to be able to pay in advance/on Council website. 	Cabinet, 10 December 2024	Partially accepted	<p>Responses provided to the Cabinet meeting on 5 February</p> <p>://ced-pri-cms-02.ced.local/documents/s55921/Appendix%203a%20-%20Portfolio%20Holder%20Responses%20to%20Budget%20Scrutiny.pdf</p>
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Minute number	Item	Recommendation made *items remain for monitoring until implementation is complete or committee agree to remove.	Recommended to *name of receiving body/ Officer, and date received	Outcome *accepted/ partially accepted/ rejected/ unknown.	Implementation updates
		<ol style="list-style-type: none"> 1. That it requests that Officers evaluate the retention and recruitment of Civil Enforcement Officers to ensure a robust and resilient workforce to provide an appropriate level of resource and promote safe and appropriate parking. 2. That Officers be requested to ensure adequate resourcing of parking enforcement to reduce inappropriate parking around schools. 	Cabinet, 10 December 2024	Accepted	<p>Response from Portfolio Hodler received at the O&S Board meeting on 3 February 2025 :</p> <p>http://ced-pri-cms-02.ced.local/documents/s55808/responses%20from%20Cabinet.pdf</p>
		<p>The O&S Board recommend to Cabinet:</p> <ol style="list-style-type: none"> 1. That any Resident Card offering is made fully accessible to all those who are not digitally enabled. 2. That there should be an application process for the card with a small financial contribution for the cost of processing and that the card should be a valuable offer that residents are willing to pay a small cost for, so that it can be sustainable in terms of administrative costs. 3. That any charge levied for the card should be the same regardless of the format and that consideration should be given to concessions for disadvantaged groups. 	Cabinet, 10 December 2024	Partially accepted	<p>Responses provided to the Cabinet meeting on 5 February</p> <p>://ced-pri-cms-02.ced.local/documents/s55921/Appendix%203a%20-%20Portfolio%20Holder%20Responses%20to%20Budget%20Scrutiny.pdf</p> <p>Response from Portfolio Hodler received at the O&S Board meeting on 3 February 2025 :</p> <p>http://ced-pri-cms-02.ced.local/documents/s55808/responses%20from%20Cabinet.pdf</p> <p>Note: the residents card offer did not progress as part of the budget</p>
<p>Recommendations from Board meeting – 9 December 2024</p>					

Minute number	Item	Recommendation made *items remain for monitoring until implementation is complete or committee agree to remove.	Recommended to *name of receiving body/ Officer, and date received	Outcome *accepted/ partially accepted/ rejected/ unknown.	Implementation updates
78	Pay and Reward Progress Update	RESOLVED that Cabinet be recommended to approve option 2 of the proposed process flowchart (Appendix 1 of the report) and the commencement of collective consultation under s188 of the Trade Union and Labour Relations (Consolidation) Act 1992 ('TULRCA'), which is a statutory obligation where an employer is proposing to dismiss 20 or more employees.	Cabinet, 10 December 2024	Accepted	Negotiations with the pay and reward progress have continued and a new offer had been made to the unions. A ballot was now taking place with the recognised trade unions and an outcome was expected by the end of June 2025. This report was brought to O&S Board and Cabinet
79	Housing Delivery Council Newbuild Housing and Acquisition Strategy (CNHAS) update and Harbour Sail acquisition	RESOLVED that the Overview and Scrutiny Board recommend that Cabinet support the recommendations as set out in the Cabinet report: Housing Delivery Council Newbuild Housing and Acquisition Strategy CNHAS update and Harbour Sail a.pdf	Cabinet, 10 December 2024	Accepted	The recommendation from Cabinet has not been put before Council because the purchase of Harbour Sail has not proceeded. This was due to timing of the purchase which affected the ability to use the grant for the purchase (which without this grant the scheme was no longer financially viable) and that title restrictions could not be altered to allow flexibility of tenure that was required. The grant has been reallocated to other property acquisitions.
81	BCP Council Libraries – Update on Library Strategy Development	RESOLVED that the Overview and Scrutiny Board recommend that Cabinet support the recommendations as set out in the Cabinet report: BCP Council Libraries Update on Library Strategy Development.pdf	Cabinet, 10 December 2024	Accepted	The Library strategy is expected to be considered by the Overview and Scrutiny Board and Cabinet in August and September 2025
Recommendations from Board meeting – 6 January 2025					

Minute number	Item	Recommendation made *items remain for monitoring until implementation is complete or committee agree to remove.	Recommended to *name of receiving body/ Officer, and date received	Outcome *accepted/ partially accepted/ rejected/ unknown.	Implementation updates
90	Devolution	Recommended to the Leader that: a: The Leader arranges an emergency Full Council Meeting at the earliest opportunity to enable a vote of ALL of the available options b: An evidence-based piece of work be undertaken on the pros and cons of a devolution arrangement with both the Solent deal AND Wessex deal, including exploring a public referendum for BCP residents.	Leader of the Council	Partially accepted	Full Council meeting was arranged for 15 January 2025. The Council meeting considered the options of both the Solent deal and the Wessex deal, further information was brought to the Council meeting and Council voted to participate in the priority programme and to move forward with the Wessex proposal.

Recommendations from Board meeting – 13 January 2025 – No recommendations made at this meeting

61 Recommendations from Board meeting – [3 February 2025](#)

106.	Council Budget Monitoring 2024/25 at Quarter 3	RESOLVED that the O&S Board recommend to the Audit and Governance Committee that it instigate an investigation on the Carters Quay development.	Audit and Governance Committee 27 February 2025	Accepted	Update provided to the A&G Committee at its meeting on 29 May. Chief Executive agreed that a report of the governance and process could be produced for the 24 July. It was also agreed to circulate by email the updated provided by the Director, Investment and Development together with the advice previously provided by the Monitoring Officer. Carters Quay - Update.pdf A further report will be take to Cabinet
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Recommendations from Board meeting – [4 March 2025](#)

Minute number	Item	Recommendation made *items remain for monitoring until implementation is complete or committee agree to remove.	Recommended to *name of receiving body/ Officer, and date received	Outcome *accepted/ partially accepted/ rejected/ unknown.	Implementation updates
115.	Community Governance Review – Draft Recommendations	RESOLVED: that the O&S Board Recommend to Cabinet that the draft recommendations of the Task and Finish Group relating to proposals for Burton and Winkton (A), Hurn (B), Highcliffe & Walkford (C) and Christchurch Town (D) be recommended to Council, for approval for publication and consultation, without amendment.	Cabinet date, 5 March 2025	Accepted	Consultation progressed with these proposals. The Consultation closed 22 June 2025. The Working group are processing the outcome of the consultation and a report will be brought back to the October Cabinet meeting.
		RESOLVED: That the O&S Board recommend to Cabinet that the draft recommendations of the Task and Finish Group relating to Broadstone (F) and Poole Town (J) be recommended to Council, for approval for publication and consultation, without amendment.		Accepted	
		RESOLVED that the Board recommend to Cabinet that that the recommendation for Bournemouth (K) not be forwarded to Council.		Rejected	Cabinet felt that it was important to consult on all areas including (k) Bournemouth Town and therefore supported the recommendations as set out by the task and finish group and did not support recommendation 3 as submitted by the Overview and Scrutiny Board.
		RESOLVED that the Board recommend to Cabinet that the draft recommendations of the Task and Finish Group relating to Southbourne (I)) be recommended to Council, for approval for publication and consultation, without amendment.		Accepted	

Minute number	Item	Recommendation made *items remain for monitoring until implementation is complete or committee agree to remove.	Recommended to *name of receiving body/ Officer, and date received	Outcome *accepted/ partially accepted/ rejected/ unknown.	Implementation updates
		RESOLVED that the O&S Board recommend to Cabinet that the draft recommendations of the Task and Finish Group relating to Boscombe and Pokesdown (H) be recommended to Council, for approval for publication and consultation, without amendment.		Accepted	
		RESOVLED that the O&S Board recommend to Cabinet that the draft recommendations of the Task and Finish Group relating to Throop and Holdenhurst (E) be recommended to Council, for approval for publication and consultation, without amendment.		Accepted	
		RESOLVED that the O&S Board recommend to Cabinet that the draft recommendations of the Task and Finish Group relating to Redhill and Northbourne (G) be recommended to Council, for approval for publication and consultation, without amendment		Accepted	
116.	Bournemouth Development Company LLP Business Plan	RESOLVED that the O&S Board recommend to Cabinet that a decision to extend the Winter Gardens site 'Option Execution Date' is deferred by Cabinet until the new BDC Partnerships Business Plan has been approved by Cabinet.	Cabinet, 5 March 2025	Rejected	The Cabinet did amend a recommendation as follows: Agrees the principle of an extension of the Winter Gardens site "Option Execution Date", with details to be agreed to be delegated to the Chief Operations Officer acting in consultation with the Leader of the Council, or until Cabinet have had the opportunity to review a revised partnership business plan including the site development plan for the revised Winter Gardens scheme." It was not able to agree a deferment of this decision as this would stop progress on the Winter Gardens development.

Minute number	Item	Recommendation made *items remain for monitoring until implementation is complete or committee agree to remove.	Recommended to *name of receiving body/ Officer, and date received	Outcome *accepted/ partially accepted/ rejected/ unknown.	Implementation updates
117.	Strategic Community Infrastructure Levy (CIL)	RESOLVED That the Board recommended to Cabinet: 1. That the spending priorities for Strategic CIL as set out in Option 2 of the paper over the period 2024/25 to 2029/30 be agreed provided CIL income is as forecast; and 2. That the report be updated annually for Cabinet and Council.	Cabinet, 5 March 2025	Accepted	Accepted by Cabinet and spending priorities agreed for 2024/25 to 2029/30 for CIL.

Recommendations from Board meeting – [12 May 2025](#)

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11.	Blue Badge Update	The Chair requested that the matter also be raised with the Local Government Association particularly regarding the cost of administering the Blue Badge scheme and the limitations of the current data system	Cabinet Portfolio Holder for Customer, Communication and Culture	Unknown	Update on this issue awaited – no deadline date
12.	Arts and Culture Funding	Recommended to Cabinet: 1. That the O&S Board recognise the value of the NPOs funded by BCP to Health and well-being youth and the local economy and urge Cabinet to protect the funding BCP currently provides. 2. That Cabinet endorse the work that's been done with schools by the NPOs and recommends that Cabinet take action to encourage all schools to take part. 3. To explore whether it would be a benefit for a Councillor to be appointed as a member of the Board on any or all of the NPO organisations, and 4. That it ensures that the arts by sea festival goes ahead next year.	Cabinet, 13 May 2025	Accepted	1: The cultural funding remains in the MTFP so there is no change in that position as of the moment. 2: The Portfolio Holder is working with the Cultural Hub to encourage this. 3: The Portfolio Holder has spoken to the NPO and they respectfully suggested that this would not be helpful. The Portfolio Holder agreed with this especially as they would likely be a PH and the Portfolio Holder already had very close links with all of them. 4: We are planning for ABTS next year and awaiting funding news from ACE.

Recommendations from Board meeting – [9 June 2025](#)

Minute number	Item	Recommendation made *items remain for monitoring until implementation is complete or committee agree to remove.	Recommended to *name of receiving body/ Officer, and date received	Outcome *accepted/ partially accepted/ rejected/ unknown.	Implementation updates
22.	Bournemouth Air Festival	The Overview and Scrutiny Board agreed with the recommendation that Cabinet agrees to Option 4 as set out in the report, which acknowledges the ongoing process for new events to come forward and stops any further work on an Air Festival for 2026 onwards.	Cabinet, 18 June 2025	Accepted	Recommendation accepted and confirmed that further work on the Air Festival for 2026 had been discontinued.
23.	Bournemouth Development Company - Winter Gardens Project	<p>1. The Overview and Scrutiny Board supported the following recommendations to Cabinet:</p> <ul style="list-style-type: none"> (c) Cabinet approves the BDC Partnership Business Plan for 2025 – 2030. (c) Cabinet confirms the extension of the Site Option Execution Date to September 2028, allowing Muse as the Private Sector Partner in the BDC to fund the first stage of work on the new Winter Gardens scheme, resulting in a new Site Development Plan. (c) Cabinet approves proceeding on the understanding that public parking will not be included in a new scheme design. <p>2. The Overview and Scrutiny Board welcomed the development of the Town Centre Vision for Bournemouth and requested to scrutinise the regeneration visions for the 3 Towns in the BCP Area as these are redeveloped.</p>	Cabinet, 18 June 2025	Accepted	The development plans are due to come forward for consideration in December 2025 and it was proposed by the Leader that these would go to full Council.
		3. The Overview and Scrutiny Board welcomed the development of the Town Centre Vision for Bournemouth and requested to scrutinise the regeneration visions for the 3 Towns in the BCP Area as these are redeveloped.		Accepted – update provided	We are developing the narrative across the three towns identifying key strengths and uniqueness to build upon the vision set out in the Corporate Strategy : vibrant places, where healthy people and nature flourish, with a thriving economy in a healthy natural environment. To support this we've made good progress by the establishment of a Citizen's Panel and the Growth Board. The Citizen's Panel

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					<p>comprises of residents with a focus on the town centre which is helping to provide insight into how residents feel and engage within the space. The Growth Board is a newly established steering group which is comprised of representatives from key sectors within the BCP conurbation including Business Improvement District, education, manufacturing, Starts up and the volunteering sector. These perspectives are helping to shape our vision for BCP as a place which can thrive, for residents to feel civic pride and a destination for visitors to enjoy. The conversation at the O&S focussed on how Winter Gardens fits into the wider context of the Town Centre and committee members asked for that to form part of any proposals from BDC. There is an existing Town Centre Vision which forms part of the Local Plan, and the intention is for BDC to review this to support a future planning application, ensuring it reflects the nature of the development proposals in the absence of a formal planning policy framework.</p>
24.	Leisure Services Presentation and Discussion	The Overview and Scrutiny Board recommended that Cabinet be urged to put in place an “Access to Leisure” scheme across the whole BCP area as soon as possible, recognising that people in Poole have lost this facility and with particular emphasis on ensuring accessibility for people with disabilities	Cabinet, 18 June 2025	Accepted – update from Portfolio Holder Provided	The Portfolio holder has asked that officers explore options around a renewed access to leisure facility and bring forward options, including but not limited to; how that would be managed, financial implications, and meeting the

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					recommendation as requested by the Overview and scrutiny board.
Recommendations from Board meeting – 15 July 2025					
31.	Enhancement to Pay and Reward Offer	The Overview and Scrutiny Board supported the following recommendations to Council within the Cabinet report: a) Agree the additional costs associated with enhancing the proposed Pay and Reward offer. b) Agree the additional savings proposals outlined in Appendix 1 to ensure the cost implications of the proposal remain consistent with the February 2025 endorsed Medium Term Financial Plan. c) Agrees the details of the enhanced offer shown in Appendix 4 and 5 that will form the basis of the signed collective agreement with our recognised trade unions. d) Approves the recommended implementation date of 1 December 2025.	Cabinet, 16 July 2025	Accepted	Agreed by Council on 22 July 2025. Work underway to achieve implementation for December 2025.
32.	Scrutiny of Budget Related Cabinet reports – MTFP update report	The Overview and Scrutiny Board endorsed the work of Members and Officers around SEND as set out in recommendation C of the report as follows: In respect of the SEND deficit, note the update and acknowledges the action taken by the Leader and the Director of Finance	Cabinet, 16 July 2025	Accepted	
Recommendations from Board meeting - 22 September 2025					
39.	Residents Card	RESOLVED that the Overview and Scrutiny Board do not support the recommendation as outlined in the report as the Board did not feel that the Cabinet report included sufficient financial details and details of the scheme offers to enable it to make an informed decision. The Board recommend to Cabinet that the report is deferred to allow details of the financial modelling that has been done to be added, including a cost/benefit analysis and a	Cabinet, 1 October 2025	Rejected	Updates were made to the report and the recommendation prior to consideration by Cabinet.

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		sensitivity analysis. Once this additional information is included in the report, it should then be brought back to the O&S Board before being taken to Cabinet for decision.			
Recommendations from Board meeting – 30 September 2025					
47.	Community Governance Review – Final Recommendations	All Recommendations as set out within the Cabinet report were supported by the Board: (a) the Task and Finish Group community governance review final recommendations, as set out in paragraphs 49, 62, 74, 92, 104, 117, 128, 140, 152, 166 and 181 of this report be approved; (b) the Head of Democratic Services be authorised to make all necessary reorganisation of community governance orders to implement the changes agreed by Council; (c) the Task and Finish Group continue to consider the transfer of civic and ceremonial assets, statutory services and precept requirements for year 1, for each new parish, on the basis of minimal transfer and precept, and a report be presented to full Council in due course.	Cabinet, 1 October 2025	Accepted	The recommendations of Cabinet were referred to Council on 14 October. The Recommendations of Cabinet were agreed by full Council
Recommendations from Board meeting - 20 October 2025					
56.	Medium Term Financial Plan (MTFP) update	The Overview and Scrutiny Board recommend to Cabinet that as part of the Budget setting process. consideration be given to utilising receipts from the existing surplus asset disposal programme for 2026/27 to address some of the repairs and maintenance of publicly facing assets.	Cabinet, 29 October 2025	Partially Accepted but final determination was to reject	The Portfolio Holder advised that this was considered as part of the budget setting process but due to the significant pressures on the delivery of statutory services it was not agreed to include this within the proposed budget – 9 February 2026
57.	BCP Council Libraries Draft Library Strategy	1. The Overview and Scrutiny Board recommend to Cabinet that as part of the Library Strategy it looks to maintain staffed hours in libraries, especially in the afternoon period, as open access is rolled out further in the future. 2. The Overview and Scrutiny Board recommend to Cabinet that the Library Service put together a	Cabinet, 29 October 2025	Accepted	The Portfolio Holder reported that the staff hours in Libraries would be maintained and that a list of potential CIL bids had been created and these were outlined to the Board – 9 February 2026

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		list of smaller neighbourhood Community Infrastructure Levy (CIL) Bids to put to Councillors and Neighbourhood Forums immediately upon the opening of future CIL rounds. 3. That the O&S Board support the recommendations as set out in the Cabinet report.			
Recommendations from Board meeting – 17 November 2025 – No recommendations made at this meeting					
Recommendations from Board meeting – 8 December 2025					
79.	Medium Term Financial Plan (MTFP) Update	RESOLVED that the O&S Board advise Cabinet of its support for all recommendations as outlined in the Cabinet report.	Cabinet, 17 December 2025	Accepted	Cabinet noted the support for the recommendations within the report.
Recommendations from Board meeting – 5 January 2026					
87.	Regeneration Progress Report	That the Overview and Scrutiny Board recommend to Cabinet that, to enable effective lobbying of Government in the future, the draft of the BCP Growth Plan be shared with O&S Board Members when available and that Overview and Scrutiny be embedded in the plan's development and approval process.	Cabinet, 14 January 2026	Accepted	Extract from Cabinet minutes: The Leader thanked Councillor Salmon and the Board for bringing their recommendation to Cabinet and advised that she was minded to accept the recommendation and that a formal response would be provided to the Board.
Recommendations from Board meeting – 9 February 2026					
95.	Budget 2026/27 and Medium-Term Financial Plan	The Overview and Scrutiny Board recommend to Cabinet that the questions asked in the budget consultation be reviewed to ensure that they are relevant to the choices which need to be made in the 2027/28 budget setting.	Cabinet, 11 February 2026	Accepted	Extract from Cabinet minutes: Cabinet acknowledged the recommendation from the Overview and Scrutiny Board and in relation to this the Leader confirmed that the Cabinet accepted the recommendation and advised that they would collaborate with the Chair and the Board to explore ways in which the questions could be improved for the following year.
Recommendations from Board meeting – 23 February 2026					

Minute number	Item	Recommendation made *items remain for monitoring until implementation is complete or committee agree to remove.	Recommended to *name of receiving body/ Officer, and date received	Outcome *accepted/ partially accepted/ rejected/ unknown.	Implementation updates
103.	Consultation Framework Working Group Report	<ol style="list-style-type: none"> 1. That the Overview and Scrutiny Board recommend to Cabinet that it adopts the Code of Good Practice – see the following link to the draft document: Code of Good Practice 2. That the Overview and Scrutiny Board recommend to Cabinet that all members should be notified of consultations at least 1 week in advance of going live, providing summary detail of the topic for consultation. 3. That the Overview and Scrutiny Board endorse the ongoing work to produce an internal consultation toolkit, which should provide clear guidance on confidentiality. 4. That the Overview and Scrutiny Board recommend to Cabinet that it endorses an approach to every consultation which clearly outlines that it is not a referendum. 5. That the Overview and Scrutiny Board recommend to Cabinet that funding for the establishment of a citizens panel is built into future budgets for Consultations. 	Cabinet, 4 March 2026	TBC	Extract from Cabinet minutes: The Leader thanked Councillor Salmon and the committee for all their work and for bringing their recommendations to Cabinet and further to this advised that a response would be provided directly to the Board once Cabinet had had the opportunity to consider the recommendations in detail.
103.	Consultation Framework Working Group Report	<ol style="list-style-type: none"> 1. That the Overview and Scrutiny Board recommend that the Chief Executive bring the Consultation Forward Plan to Group Leaders Meetings on a quarterly basis in order to raise awareness with members. As well as informing of forthcoming consultations the update should provide guidance on confidentiality and expectations for member engagement. 2. That the Overview and Scrutiny Board recommend to officers that greater clarity be provided around why particular consultation methods were chosen and also clarity on the reason why a consultation is taking place and how the results of the consultation will be used. 	Officers	TBC	

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		3. That the Overview and Scrutiny Board recommend that officers give consideration to the most robust consultation process available, recognising that sample surveys tend to be more robust and consider the additional costs involved with this			
Recommendations from Board meeting – 23 March 2026					
113.	Parking Around Schools	<ol style="list-style-type: none"> 1. That the parking enforcement team be asked to circulate information to all educational settings and councillors with general guidance around the limitations and responsibilities of parking enforcement officers and the police including suitable contact details. 2. That a Communications campaign be organised through the 'safer routes to schools' team regarding an emphasis on enforcement going forwards and that consideration be given to using specific information related to educational settings, e.g. levels of fines within a specific area in order to encourage a decrease in the instances of parking infringements to reduce the overall amount of fines. 2. That the relevant Portfolio Holder write to the DfT emphasising the need to increase fines to help with dangerous parking outside schools. 3. That the 'safer routes to schools' team be asked to review if any free resources are available for educational settings, to share with parents to help create a shift in parent driving behaviour including exploring whether Op Relentless Community Funding from Dorset Police could be used for this. 4. That it notes the Board's support for the good work already underway from the Parking Team 	Cabinet, 26 March 2026	TBC	Extract from minutes: The Leader thanked Councillor Salmon for their discussion and debate on this item and for bringing the recommendations to Cabinet. In relation to this the Leader advised that a formal response would be provided directly to the Committee by the Portfolio Holder for Climate Response, Environment and Energy, Councillor Andy Hadley once the Cabinet had had the opportunity to consider the recommendations in detail.

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		<p>to look at funding options for camera parking enforcement on school zigzags and the Board's support for the Parking Team's work to increase availability of enforcement officers at key times for school parking issues.</p> <p>5. That it supports the current review by the Transport Team of road markings at educational settings to ensure that the most appropriate markings are in place.</p> <p>7. That it agrees that when planning applications are submitted for schools the 'safer routes to schools' team be informed.</p>			
114.	Key Lines of Enquiry (KLOE) relating to parking pressure in high season	<ol style="list-style-type: none"> 1. That, in the development of the Local Plan and/or parking strategy, consideration is given to the provision of parking spaces for people to park overnight and sleep, including travellers, van lifers and holiday makers, ensuring that the communities affected are appropriately consulted. 2. That, in the development of the local plan consideration is given to the provision of camp sites within BCP. 3. That within the Local Transport Plan the provision of park and ride options are given full consideration. 	Cabinet, 26 March 2026	TBC	Extract from minutes: The Leader thanked Councillor Salmon for their discussion and debate on this item and for bringing the recommendations to Cabinet. In relation to this the Leader advised that a formal response would be provided directly to the Committee by the Portfolio Holder for Climate Response, Environment and Energy, Councillor Andy Hadley once the Cabinet had had the opportunity to consider the recommendations in detail.

OUTSTANDING ACTIONS

Minute number	Item	Action* *Items remain until action completed.	Benefit	Updates
Actions from Board meeting – 12 May 2025				
10.	BCP Complaints Policy	RESOLVED that the Board further examine the role of councillors in the complaints process, particularly in relation to ward issues and casework.	To ensure the effectiveness of both the Councils complaints process and work of Ward Councillors	Work underway - Cllr S Aitkenhead as rapporteur
Actions from Board meeting – 22 September 2025				
38.	Commercial Operations	Portfolio Holder to provide an update on the current situation in 6 months-time with a view to scheduling further scrutiny when appropriate.	To monitor and receive updates on this area of the Council	Update due to the Board in March.
Actions from Board meeting – 20 October 2025				
57.	BCP Council Library – Draft Library Strategy	A potential item be included on the O&S work programme on a review of income generation opportunities within the library service, including commercialisation options and partnership models.	TBC	
Actions from Board meeting – 5 January 2026				
87.	Regeneration Progress Report	That a small group be convened including Cllrs J Beesley, P Canavan and K Salmon to scope draft Key Lines of Enquiry on a number of the issues raised for future scrutiny in preparation of the O&S Work Programming process.	To ensure that the issues raised are given due consideration and ensure that the work planning process can continue.	
Actions from Board meeting – 23 February 2026				
103.	Consultation Framework Working Group Report	The Board also asked officers to review whether the framework (Code of Good Practice) should more explicitly reference the need for meaningful, decision-relevant consultation questions. Officers agreed to thoroughly check through the Code and make adjustments if required.	To ensure that this is taken into consideration when the Code of Good Practice is adopted.	

ENVIRONMENT AND PLACE OVERVIEW AND SCRUTINY

UPDATED: 17.03.26

Minute number	Item	Recommendation made *items remain for monitoring until implementation is complete or committee agree to remove.	Recommended to *name of receiving body/ Officer, and date received	Outcome *accepted/ partially accepted/ rejected/ unknown.	Implementation updates
Recommendations from Committee – 15 May 2024					
8	Improvement of the environment in Poole Park through a trial closure of a park entrance to motor traffic	Cabinet refer the matter to Full Council for decision.	Cabinet, 22 May 2024	Rejected	<p>Extract from Cabinet minutes:</p> <p>‘Cabinet members questioned the benefit of taking the report to full council for further debate and felt that the decision should be made.’</p> <p>Decision made: RESOLVED that Cabinet: - (a) Agrees that the current trial closure, of the Whitecliff entrance and exit point to motor vehicles, is made permanent in Poole Park. (b) Agrees that current arrangements are retained, and motor vehicles can still access Poole Park and its facilities.’</p>
Recommendations from Committee – 11 September 2024					
15	Plant-based and reduced meat and dairy diets: discussion paper	RESOLVED that a. the Environment & Place Overview & Scrutiny Committee considered the information presented in the discussion paper and gave their views on possible approaches Cabinet may wish to take in relation to the promotion of plant-based and reduced meat and dairy diets. These proposals will then be subject to further evidence-gathering and consultation. b. To support the treaty and do more work outside the committee on the position statement. c. The draft position statement be brought back to the Committee for further consideration with information	Portfolio Holder and Officers	Accepted	A revised position statement with measurable objectives was returned to the committee for further scrutiny in October 2025.

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		about how it can be measured against SMART objectives in order for the Council to be more ambitious and positive on this issue			

Recommendations from Committee – 20 November 2024 – No recommendations made at this meeting.

Recommendations from Committee – [26 February 2025](#)

38	Climate Action Annual Report 2023/24	RESOLVED that a) The Committee propose to the Portfolio Holder that on the front page of the BCP Greenhouse Gas Emissions Dashboard an additional box is added to highlight the context of any carbon reduction relevant to the annual carbon reduction target b) Embedded carbon cost to be included in the calculation and displayed on the dashboard where available.	Portfolio Holder	Unknown - seek update	
39	Housing Strategy Review	RESOLVED that the Overview & Scrutiny Committee recommend to Cabinet that that the Housing Strategy Steering Group be comprised of one member from each political group and one unaligned member.	Cabinet, 2 April 2025	Accepted	<p>Extract from Cabinet minutes:</p> <p>‘The Portfolio Holder thanked the Environment and Place Overview & Scrutiny Committee for their thorough debate at the Committee and expressed support for their recommendation.’</p> <p>Decision made: RESOLVED that Cabinet: - (a) Approved the Revised Housing Strategy Delivery Plan at appendix B; (b) Approved the extension of the current Housing Strategy Period to 2027; (c) Approved the governance structure as set out in paragraphs 7-11 of the report; and (d) Approved that the steering group being formed be made up of 1 member of each Political group and 1 unaligned member.</p>

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Recommendations from Committee – [2 April 2025](#)

49	Recommendations from the Safer Accommodation Strategy Working Group	<p>Recommendations to Cabinet</p> <ol style="list-style-type: none"> 1. That as part of the Safe Accommodation Strategy development, officers consider an awareness campaign and/or guidance materials on the different types of financial support that are available to support those fleeing domestic abuse, in particular in relation to different types of housing tenure (e.g. shared tenancies, joint mortgages), in order to break down a significant barrier to survivors accessing support to end their abuse. 2. That the engagement plan for the Safe Accommodation Strategy should ensure that the voices of those with lived experience are heard and reflected within the Strategy. 3. That an all councillor briefing session be added to the Safe Accommodation Strategy engagement plan, to ensure members are adequately informed about the strategy and able to contribute views, and to enable them to fulfil their role within the community by communicating the benefits of the Safe Accommodation Strategy to residents. 4. a) that the provision of safe accommodation and associated commissioning process be reviewed, b) that scrutiny members be invited to review and input into this review, prior to the commencement of commissioning, through an additional meeting of this working group. 	Cabinet date, 26 November 25	Agreed	<ol style="list-style-type: none"> 1. The proposed Safe Accommodation Strategy delivery plan includes a number of actions around communication, training and specialist advice that will ensure any household receives correct and clear information. Please see attached strategy delivery plan. 2. Public consultation on the three domestic abuse strategies (Prevention of Domestic Abuse, Safe Accommodation and Perpetrator Strategies) has been completed, alongside several sessions on the Safe Accommodation Strategy with our established experts by experience group, including a dedicated session on the delivery plan. We will continue working with this group to monitor implementation, which includes actions to train and support experts by experience so they can actively participate in the commissioning and procurement of domestic abuse services. 3. An all councillor briefing will be arranged in due course. 4. The Safe Accommodation Strategy will be submitted with a commissioning plan for scrutiny and review. 5. The proposed Safe Accommodation Strategy delivery plan sets out several actions that will contribute to this recommendation including the following: <ul style="list-style-type: none"> 2.1.3 We will minimise the use of temporary accommodation and where this is provided, as a last resort, specialist Domestic Abuse support
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		<p>5. That the use of temporary accommodation be continuously reviewed and specific KPIs be established for monitoring the success of the new safe accommodation model, including occupancy rates, length of stay, outcomes for survivors (e.g., successful move-on to permanent housing), and survivor satisfaction. These KPIs should be reviewed regularly by the relevant scrutiny committee to ensure accountability and transparency.</p> <p>6. That Cabinet, with the support of the council's Corporate Management Board, be requested to take a view on forthcoming decisions that may be of significant or contentious public impact, regardless of decision-making thresholds, and an all councillor briefing be held before any such decisions are made, to enable all councillors, and particularly ward councillors, to be properly informed.</p>			<p>will be offered until the household can move into safe accommodation.</p> <p>5.1.1 Set up a task and finish group under the governance of the Domestic Abuse Strategy Group to agree future data monitoring across commissioned services, BCP Homes, BCP Council Housing, Adult Social Care and Children's Social Care.</p> <p>6. The Safe Accommodation Strategy will be submitted with a commissioning plan which will set out the procurement intentions for the next 3 years.</p>
Recommendations from Committee – 14 May 2025 – No recommendations made at this meeting.					
Recommendations from Committee – 9 July 2025					
17	Local Area Energy Plan	<p>It is RECOMMENDED that:</p> <p>1) The recommendation as outlined in the report be approved by Cabinet.</p> <p>2) Cabinet add as an external stakeholder, the community to be represented in all stakeholder engagement, including any panels, meetings or focus groups.</p>	Cabinet	Partially accepted	<p>Cabinet approved the recommendations in the report and so accepted recommendation 1 from O&S.</p> <p>Cabinet were silent on recommendation 2 from O&S – seek an update.</p>
18	Email and Document Storage Retention – Impact	<p>It is RECOMMENDED to cabinet that:</p> <p>as per Option (B), the Committee supports the continuation of activity already underway, as part of the Councils Data and Innovation Programme, to re-</p>	Cabinet	Unknown	<p>Cabinet did not address this recommendation at the meeting</p> <p>The committee may wish to seek an update on this recommendation response, although the</p>

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	Analysis on Costs and Environmental Factors & Recommendations	assess and profile Microsoft 365 end-user licensing requirements, moving colleagues to lower-costs licenses where appropriate.			recommendation itself shows support for continued work within the council and so would require noting by Cabinet and not consideration.
Recommendations from Committee – 8 October 2025					
26	Plant-based and reduced meat and dairy diets: draft position statement and action plan	RESOLVED that: a) All mentions of the word vegan be replaced with Plant-Based throughout the paper. b) Switching the target from 20% for plant-based concessions to 25%. c) That Council adopt the position statements and strategy for plant based diets in BCP Council with the amendments above.	Received by Cabinet, 29 October 2025. Then deferred by Cabinet for consideration at 26 November 2025 meeting	Unknown	Awaiting response from Portfolio Holder
Recommendations from Committee – 19 November 2025					
	Waste Strategy for Bournemouth, Christchurch and Poole Council 2026-2036	RESOLVED that the committee supported the recommendations as set out in the report to Cabinet including Option 1 regarding the removal of current separate kerbside battery collections but requested an additional point be included in respect of this option to read: (ii) and to develop a convenient battery recycling scheme with local businesses to create more easily accessible drop off points and in addition, requested the strategy at appendix 1 be amended to include the following: - (a) Paragraph 5.1 of Appendix 1 'A Waste Strategy for BCP Council 2026-2028' be amended to include ' <i>and incineration</i> ' so that the paragraph reads ' <i>5.1 Tendering waste disposal contracts that embed the waste</i>	Cabinet, 17 December 2025	Partially accepted	Extract from Cabinet minutes: The Portfolio Holder thanked the Environment and Place Overview and Scrutiny Committee for their consideration of the report and their recommendations. In relation to this the Portfolio Holder advised that he felt the additional recommendation of (ii) was not necessary as people would be signposted to available organisations, and that this would include those who offered a postal collection of batteries which would assist those unable to access those in shops. In addition, the Portfolio Holder advised that any shops selling batteries were required to provide a collection of used batteries.

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		(b) <i>hierarchy and minimise the use of landfill and incineration’; and Paragraph 5.3 of Appendix 1 ‘A Waste Strategy for BCP Council 2026-2028’ be amended to include ‘whilst also considering the carbon footprint of the type of disposal’ so that the paragraph reads ‘5.3 Prioritising waste site proximity where possible, so waste travels only as far as it needs to and reduces the significant carbon impact of transporting waste whilst also considering the carbon footprint of the type of disposal’.</i>			Further to this the Portfolio Holder advised that the recommendations raised in relation to paragraph 5.1 and 5.3 would be included within the tendering priorities and that he was happy to accept both of those recommendations. The seconder advised that they were also content with these.
Recommendations from Committee – 25 February 2026					
9	Homelessness and Rough Sleeping Strategy 2026-2031 Update	i) The committee endorse the Homelessness and Rough Sleeping Strategy 2026–2031 and consider any further improvements ahead of consideration at Cabinet in May 2026 ii) supports the co-production of the Delivery Plan with people who have lived experience and through a working group of Homelessness Delivery Board members.	Cabinet, 4 March 2026	TBC	Extract from Cabinet minutes: The Leader thanked Councillor Rigby and the committee for all their work and for bringing their recommendations to Cabinet. In relation to this the Leader thanked the Committee for their endorsement of the strategy and advised that a response would be provided directly to the Committee once Cabinet had had the opportunity to consider the recommendations in detail.
Recommendations from Committee – 20 May 2026					
Recommendations from Committee – 15 July 2026					
Recommendations from Committee – 9 September 2026					

Minute number	Item	Recommendation made *items remain for monitoring until implementation is complete or committee agree to remove.	Recommended to *name of receiving body/ Officer, and date received	Outcome *accepted/ partially accepted/ rejected/ unknown.	Implementation updates
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Recommendations from Committee – 18 November 2026

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Recommendations from Committee –

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OUTSTANDING ACTIONS

Minute number	Item	Action* *Items remain until action completed.	Benefit	Updates
No current agreed actions				

CHILDREN'S SERVICES OVERVIEW AND SCRUTINY

UPDATED: 18.03.26

Minute number	Item	Recommendation made <small>*items remain for monitoring until implementation is complete or committee agree to remove.</small>	Recommended to <small>*name of receiving body/ Officer, and date received</small>	Outcome <small>*accepted/ partially accepted/ rejected/ unknown.</small>	Implementation updates
Recommendations from Committee – 24 July 2024					
39	Child Exploitation Working Group Findings Report	<p>RESOLVED that the Committee RECOMMEND to Cabinet:</p> <ul style="list-style-type: none"> • That partnership working be promoted to ensure increased communication around the issues highlighted with parents, schools, children and youth services. • That earlier age-appropriate education be implemented within schools across BCP regarding the risks associated with exploitation, drugs and the dangers of carrying weapons. 	Cabinet, 2 October 2024	Partially accepted	<p>Extract from 2.10.24 Cabinet minutes:</p> <p>'The Portfolio Holder for Children, Young People, Education and Skills spoke in support of the recommendations whilst highlighting with regards to recommendation 2 as set out above that BCP couldn't dictate the curriculum but can certainly look at ways to support it.</p> <p>The Leader advised that the Cabinet would take the matter away and go back to the Chair of the Children's Services Overview and Scrutiny Committee.'</p> <p>Update given by Portfolio Holder to O&S Committee at 26.11.24 meeting. Extract minute:</p> <p>'The Portfolio Holder for Children and Young People provided a verbal update which included:</p> <p>An update on the outstanding Cabinet recommendation from previous meetings related to knife crime and drug/alcohol use in schools. The Education Improvement Service collaborated with police and community groups to gather data on school programs addressing these issues, but challenges remained in obtaining detailed information.</p>

Minute number	Item	Recommendation made *items remain for monitoring until implementation is complete or committee agree to remove.	Recommended to *name of receiving body/ Officer, and date received	Outcome *accepted/ partially accepted/ rejected/ unknown.	Implementation updates
					<p>OFSTED had recommended that schools incorporate local safeguarding issues, such as knife crime, into their curriculum. There are current resources available for Personal, Social, Health, and Economic education, with additional materials being sourced from providers attending conferences. The Portfolio Holder for Children and Young People highlighted that he also found free resources online through organisations like the DfE.</p> <p>In response to the Cabinet recommendations around earlier age-appropriate education. There was a need to assess existing educational initiatives related to this at both primary and secondary levels regarding knife crime awareness.</p> <p>Advised of upcoming events including webinars and community events focused on knife crime and related issues.'</p>
Recommendations from Committee – 19 September 2024 – No recommendations made at this meeting.					
Recommendations from Committee – 26 November 2024					
36	Linwood Special School SEND Post 16 Provision at Ted Webster	It was RESOLVED that Cabinet be recommended to approve (a) in the report: Cabinet approves the scheme to develop a satellite of Linwood School hosted at the former Ted Webster Children's Centre providing a total of 60 Post 16 places including the associated capital investment necessary to develop the scheme as contained in Appendix 1 (Exempt). The scheme is fully funded from the council's grant allocation of High Needs Provision Capital and will progress in line with the project programme set out at paragraph 12	Cabinet, 10 December 2024	Accepted	Cabinet agreed to the recommendations in the report, as endorsed by O&S.

Minute number	Item	Recommendation made *items remain for monitoring until implementation is complete or committee agree to remove.	Recommended to *name of receiving body/ Officer, and date received	Outcome *accepted/ partially accepted/ rejected/ unknown.	Implementation updates
Recommendations from Committee –28 January 2025 – No recommendations made at this meeting.					
Recommendations from Committee – 11 March 2025					
69	SEND Improvement Update	It was Proposed, Seconded and RECOMMENDED to better assess the impact on children, young people and families of any potential budget overspend in the SEND service budget, the Committee recommends that Cabinet requests a report be provided to Cabinet by June 2025 which outlines: <ul style="list-style-type: none"> the likely overspend in the budget which areas have been identified to overspend the options to ensure the budget limit is met an appraisal of the impact on children and families of these factors 	Cabinet, 2 April 2025	Accepted	Cabinet requested a report on 'SEND Budget Pressures' as recommended by the O&S committee. The report was considered by Cabinet at the 16 July 2025 meeting. Cabinet noted the report.
Recommendations from Committee – 10 June 2025					
11	Youth Justice Service Plan 2025-26	RESOLVED that the Children's Services Overview and Scrutiny Committee endorse the Youth Justice Plan so that Cabinet can recommend its approval to the Full Council.	Cabinet, 26 November 2025	Accepted	Youth Justice Plan approved by Cabinet for recommendation to Council. Youth Justice Plan approved by Council.
12	Housing for Care Experienced Young People	It was Proposed, Seconded and RECOMMENDED that the Committee seeks assurance that the new Joint Housing protocol has been successfully agreed and is working effectively to ensure our Care Experienced Young People are seeing an improved service and are in receipt of timely advice and safe housing that suits their individual needs and hopes for the future.	Officers	Unknown, but Officers were in support of the recommendation in the meeting.	Seek update
Recommendations from Committee – 15 September 2025 - No recommendations made at this meeting.					

Minute number	Item	Recommendation made *items remain for monitoring until implementation is complete or committee agree to remove.	Recommended to *name of receiving body/ Officer, and date received	Outcome *accepted/ partially accepted/ rejected/ unknown.	Implementation updates
Recommendations from Committee – 25 November 2025					
9	Permanent Exclusions and Suspensions	<p>Comment to Cabinet:</p> <p>The committee agreed to make Cabinet aware that the Committee appreciates the detrimental impact of school exclusions, which were highlighted in the report, and recognises the work that is underway to address this. The committee agreed that through this work the council's primary focus is improved outcomes for the children of BCP but that this work will also likely bring budgetary savings such as:</p> <ul style="list-style-type: none"> • A reduction in exclusions and associated costs (e.g. transport, AP placements, tribunal processes) • Improved outcomes for vulnerable pupils, reducing future demand on social care, youth justice, and post-16 support service • A reduction in the need for unregistered and costly AP as more needs are met by schools 	Cabinet, 26 November 2025	Not applicable	The Cabinet thanked the committee for its work on this. Note: the constitution requires no response from Cabinet to comments from O&S.
10	Home to School Transport	<p>The Overview and Scrutiny Committee agreed to endorse the recommendation within the report to Cabinet, this being that Cabinet:</p> <p>'Agree to tender an external provider to deliver a transformation project over three years with a total cost of £1.5 million funded by the flexible use of capital receipts to deliver service improvements and by the end of the project on-going savings in SEND school transport projected at £3 million (net of additional resource requirement)'</p>	Cabinet, 26 November 2025	Accepted	<p>Report recommendations agreed by Cabinet for recommendation to Council.</p> <p>Report recommendations agreed by Council.</p>
Recommendations from Committee – 27 January 2026					
55	Invest to Save Budgets in the High Needs Block	<p>RESOLVED that the Committee agreed the following recommendations and that they be passed to Cabinet:</p> <p>a.) Note the current High Needs Block (HNB) position and the impact and cost avoidance of the initiatives implemented to date including the increased supply</p>	Cabinet, 4 February 2026	TBC	Extract from Cabinet minutes: The Leader thanked Councillor Carr-Brown and the Committee for bringing their recommendations to Cabinet and further to this the Portfolio Holder for

Minute number	Item	Recommendation made *items remain for monitoring until implementation is complete or committee agree to remove.	Recommended to *name of receiving body/ Officer, and date received	Outcome *accepted/ partially accepted/ rejected/ unknown.	Implementation updates
	of the Dedicated Schools Grant (DSG)	<p>of specialist places, the early years inclusion model (Dingley's Promise) and the positive impact of the Portage Service.</p> <p>b.) Endorse the invest-to-save programme and the establishment of the High Needs Block Deficit Recovery Plan Board, including its role in approving a benefits-measurement framework to evidence cost avoidance and prevent double-counting across initiatives.</p> <p>c.) Support the progression of the following priority initiatives:</p> <ul style="list-style-type: none"> • Digitalisation of High Needs funding processes (integrated with the SCM upgrade) • Synergy Case Management (SCM) upgrade to go-live (target May–June 2026) • Pre-EHCP targeted funding model (subject to affordability and governance) 			Children's Services, Councillor Richard Burton advised that he would attend a future meeting of the Committee to formally respond to the recommendations.
56	Family Hubs Working Group Final Report	<p>The Committee agreed the Working Group's recommendations to Officers:</p> <ol style="list-style-type: none"> 1. Continue to build on the strong foundations of community engagement, with a focus on inclusivity and responsiveness. 2. Explore ways to support staff wellbeing that are informed by staff experiences and feedback. 3. Develop clear measures of effectiveness relating to Family Hubs, with key performance indicators focused on reach, inclusivity and responsiveness to evolving community needs, supported by improved data collection and feedback. 	Officers		
56	Family Hubs Working Group Final Report	<p>The Committee agreed to make Cabinet aware that the Working Group recommended Cabinet:</p> <ol style="list-style-type: none"> 1. Notes the scrutiny that has been undertaken on Family Hubs and the Working Group's finding of the strong staff commitment to community engagement. 2. Endorses continued support for Family Hubs, with future priorities to include investment in staff 	Cabinet, 4 February 2026	TBC	Extract from Cabinet minutes: The Leader thanked Councillor Carr-Brown and the Committee for bringing their recommendations to Cabinet and further to this the Portfolio Holder for Children's Services, Councillor Richard Burton advised that he would attend a future meeting of the Committee to formally respond to the recommendations.

Minute number	Item	Recommendation made *items remain for monitoring until implementation is complete or committee agree to remove.	Recommended to *name of receiving body/ Officer, and date received	Outcome *accepted/ partially accepted/ rejected/ unknown.	Implementation updates
		capacity, professional development and enhanced tools to evidence impact.			
Recommendations from Committee – 10 March 2026 - No recommendations made at this meeting.					
Recommendations from Committee – 16 June 2026					
Recommendations from Committee – 14 September 2026					
Recommendations from Committee – 24 November 2026					
Recommendations from Committee – 26 January 2027					
Recommendations from Committee – 9 March 2027					

OUTSTANDING ACTIONS

Minute number	Item	Action* *Items remain until action completed.	Benefit	Updates
11 March 2025				
69	SEND Improvement Update SEND Improvement Update.pdf	Decision made: The officers agreed to share the full review of the DSG finances as well as the SEND improvement board's response to the review. Action – Officers aware The Committee requested an update on the ongoing work regarding education outside of school and home education and asked that it be shared with the Committee. Action – Officers aware		
15 September 2025				
25	Alternative Provision Improvement Plan Alternative Provision Improvement Plan Final.pdf	Decision Made: The Committee discussed the routes into AP, including exclusions and EHCPs, and officers agreed to provide further data on this breakdown. Action – Officers aware		To be incorporated into new SEND/AP Strategy
27 January 2026				
51	Recommendation Tracker	Members agreed to review the tracker in more depth around June 2026. Action – Committee aware		
53	Members of Youth Parliament Update	The mental health training video would be shared with Members when available, and officers would confirm whether it would be appropriate to present the video at a future Committee meeting or to circulate it outside the meeting. Action – Officers aware		

Minute number	Item	Action* *Items remain until action completed.	Benefit	Updates
54	<u>Housing for Care Experienced Young People</u>	The Committee was advised that Youth Homelessness Board data is reported regularly, and it was agreed that officers would provide the Committee with a summary of these metrics, including information on repeat homelessness and outcomes for care experienced young people. Action – Officers aware		
55	<u>Invest to Save Budgets in the High Needs Block of the Dedicated Schools Grant (DSG)</u>	Officers agreed to circulate information on the Portage service to Members and, if helpful, arrange a short briefing session on the service. Action – Officers aware		

HEALTH & ADULT SOCIAL CARE OVERVIEW & SCRUTINY COMMITTEE

UPDATED: 18.03.26

Minute number	Item	Recommendation made *items remain for monitoring until implementation is complete or committee agree to remove.	Recommended to *name of receiving body/ Officer, and date received	Outcome *accepted/ partially accepted/ rejected/ unknown.	Implementation updates
Recommendations from Committee meeting – 20 May 2024					
11	Data Working Group Final Report	<p>The Committee recommend to the O&S Board:</p> <ul style="list-style-type: none"> that a similar [data] toolkit be developed for all O&S committees to reflect the relevant data and policy landscape within the remit of these committees. This to be added to the O&S Action Plan. that the Data Use Toolkit be highlighted within the O&S annual report to Council. 	Overview and Scrutiny Board (16 July 2024).	Recommendations accepted.	<p>Toolkit development for all O&S committees has been added to the O&S Action Plan.</p> <p>Toolkit for the Children's O&S Committee is near completion. All others are yet to start and will be developed when resources allow.</p> <p>The Data Use Toolkit was highlighted within the 2023/24 O&S annual report to Council. (Update by O&S Specialist, 24/4/25)</p>
Recommendations from Committee meeting – 15 July 2024					
21	Adult Social Care Business Transformation Case	<p>The Committee recommend that Cabinet recommends that Council:</p> <p>a) Approves the business case for a new adult social care transformation delivery model to improve outcomes for residents and to achieve financial efficiencies and savings enabled by investment.</p> <p>b) Agrees to the establishment of a formal transformation programme; 'Fulfilled Lives'.</p> <p>c) Agrees to the proposed investment of £2.9M, with Corporate Management Board being provided 6-monthly stage reviews on the progress of the transformation programme.</p>	Cabinet (17 July 24) and Council (23 July 24)	Recommendations partially accepted at both Cabinet and Council	<p>The final decision of Council was different from the committee recommendation as follows:</p> <p>Resolved that Council:</p> <p>(a) Approves in principle the business case for a new adult social care transformation delivery model to improve outcomes for residents and to achieve financial efficiencies and savings enabled by investment of up to 2.9M;</p> <p>(b) Agrees to the establishment of a formal transformation programme; 'Fulfilled Lives';</p> <p>(c) Agrees to an initial 12-month investment of 1.79M, with an interim report to Cabinet on progress of the design phase in January 2025 and a full report by July 2025, with recommendations for further investment; and</p>

Minute number	Item	Recommendation made *items remain for monitoring until implementation is complete or committee agree to remove.	Recommended to *name of receiving body/ Officer, and date received	Outcome *accepted/ partially accepted/ rejected/ unknown.	Implementation updates
		d) Invites the Health and Adult Social Care Overview and Scrutiny Committee to provide regular scrutiny of progress towards benefits and sustainable change. In particular, the Committee be invited to review the progress against the four priority areas of the Fulfilled Lives programme and the risks and opportunities of data with ASC transformation			<p>(d) Invites the Health and Adult Social Care Overview and Scrutiny Committee to provide regular scrutiny of progress towards benefits and sustainable change. In particular the Committee be invited to review the progress against the four priority areas of the Fulfilled Lives programme and the risks and opportunities of data with ASC transformation.</p> <p>Implementation update required on a)-c) above.</p> <p>Implementation update on d) above:</p> <p>The Health & ASC O&S Committee now receives regular reports on the Fulfilled Lives programme to provide opportunity for ongoing scrutiny of the transformation delivery. (Update by O&S Specialist, 24/4/25)</p>
<p>Recommendations from Committee meeting – 24 September 2024 – No recommendations made at this meeting.</p>					
<p>Recommendations from Committee meeting – 2 December 2024</p>					
46	Health and Social Care for the Homeless	<p>The Committee recommend that Cabinet:</p> <p>Discuss the issues caused by a lack of funding for rough sleepers with no local connection and those without an identified priority need with a view to developing solutions in partnership with other local authorities and key stakeholders such as the Integrated Care Board and relevant ministers to create a robust system that does not fail our most vulnerable or unfairly place the responsibility for caring for these people on</p>	Cabinet, 10 December 2024	Acceptance unknown – recommendation received by Cabinet with advice that it would be considered at a future meeting of the Cabinet.	Cllr Kieron Wilson is responding by email to this recommendation.

Minute number	Item	Recommendation made *items remain for monitoring until implementation is complete or committee agree to remove.	Recommended to *name of receiving body/ Officer, and date received	Outcome *accepted/ partially accepted/ rejected/ unknown.	Implementation updates
		local particular local authorities, with a view to getting something in place before the new strategy.			
47	Transforming Urgent and Emergency Care Services	<p>The Committee recommend that Cabinet recommends to Council:</p> <p>a) Notes the summary of the diagnostic review, including improved outcomes for residents and financial benefits for the Council.</p> <p>b) Notes that under the draft Partnership Agreement with Dorset health and care partners, anticipated benefits are significantly in excess of costs to the Council.</p> <p>c) Delegates to the Corporate Director for Wellbeing, in consultation with the Portfolio Holder for Health and Wellbeing, the Director of Law and Governance and the Director of Finance, authority to enter into the Partnership Agreement to undertake the proposed transformation programme.</p>	Cabinet (10 December 2024) and Council (10 December 2024)	Recommendations accepted at both Cabinet and Council	
Recommendations from Committee meeting – 3 March 2025					
61	Adult Social Care Strategy 2025-28	<p>The Committee recommend to Cabinet:</p> <ul style="list-style-type: none"> the inclusion of some clear targets ideally linked to the Adult Social Care Outcomes Framework (ASCOF) within the Adult Social Care Strategy; and the inclusion of an overview of how to better integrate performance and activity data with finance data in the Adult Social Care Strategy. 	Cabinet (2 April 2025)	Response unknown – recommendations ‘welcomed’ by Cabinet but no clear response given.	<p>The final decision of Cabinet did not reflect the recommendations made by the committee, and was as follows:</p> <p>‘Resolved that the new ASC Strategy 2025-28 is linked to the Corporate Vision and supports corporate priorities under ‘Our People and Communities.’</p> <p>Update required. Committee may wish to seek a response from relevant Portfolio Holder back into committee.</p>

Minute number	Item	Recommendation made *items remain for monitoring until implementation is complete or committee agree to remove.	Recommended to *name of receiving body/ Officer, and date received	Outcome *accepted/ partially accepted/ rejected/ unknown.	Implementation updates
Recommendations from Committee meeting – 19 May 2025 No recommendations made at this meeting.					
Recommendations from Committee meeting – 14 July 2025					
20	Adult Social Care Fulfilled Lives Transformation Programme	The HASC O&S Committee: 1. Supports the recommendation to Cabinet that Council approves the request for the release of the remaining £1.11m funding that was previously agreed to allow the Fulfilled Lives Programme to reach completion and realisation of the benefits; and 2. Continues to monitor this four-year programme in particular around self-directed support and support at home that will enable people to stay independent.	Cabinet 26 July 2025	Accepted	Cabinet and Council approved the release of the remaining £1.1m as outlined at part 1 of the recommendation.
Recommendations from Committee meeting – 23 September 2025					
30	Get Dorset & BCP Working Plan - GD&BCPWP	The Committee RECOMMENDS that: 1) The recommendations as outlined in the report be approved by Cabinet. 2) That Cabinet agree for the Get Dorset & BCP Working Plan to return to an Overview and Scrutiny Committee at an appropriate stage for further scrutiny, to enable Members to review its delivery, assess its impact in supporting individuals to return to work, and consider whether intended outcomes are being achieved.	Cabinet 1 October 2025	Accepted	Report recommendations agreed by Council.

Minute number	Item	Recommendation made *items remain for monitoring until implementation is complete or committee agree to remove.	Recommended to *name of receiving body/ Officer, and date received	Outcome *accepted/ partially accepted/ rejected/ unknown.	Implementation updates
Recommendations from Committee meeting – 1 December 2025					
44	FutureCare Programme – Mid Programme Review	RESOLVED that the Committee requests the programme return to its next meeting on 2 March 2026 with detailed financial and impact data to scrutinise.	Officers	Accepted	Coming back to Committee on 2 March with further information requested.
Recommendations from Committee meeting – 2 March 2026 – No recommendations made at this meeting.					
Recommendations from Committee meeting – 19 May 2026					
Recommendations from Committee meeting – 20 July 2026					
Recommendations from Committee meeting – 22 September 2026					
Recommendations from Committee meeting – 30 November 2026					

Minute number	Item	Recommendation made *items remain for monitoring until implementation is complete or committee agree to remove.	Recommended to *name of receiving body/ Officer, and date received	Outcome *accepted/ partially accepted/ rejected/ unknown.	Implementation updates
Recommendations from Committee meeting – 1 March 2027					

OUTSTANDING ACTIONS

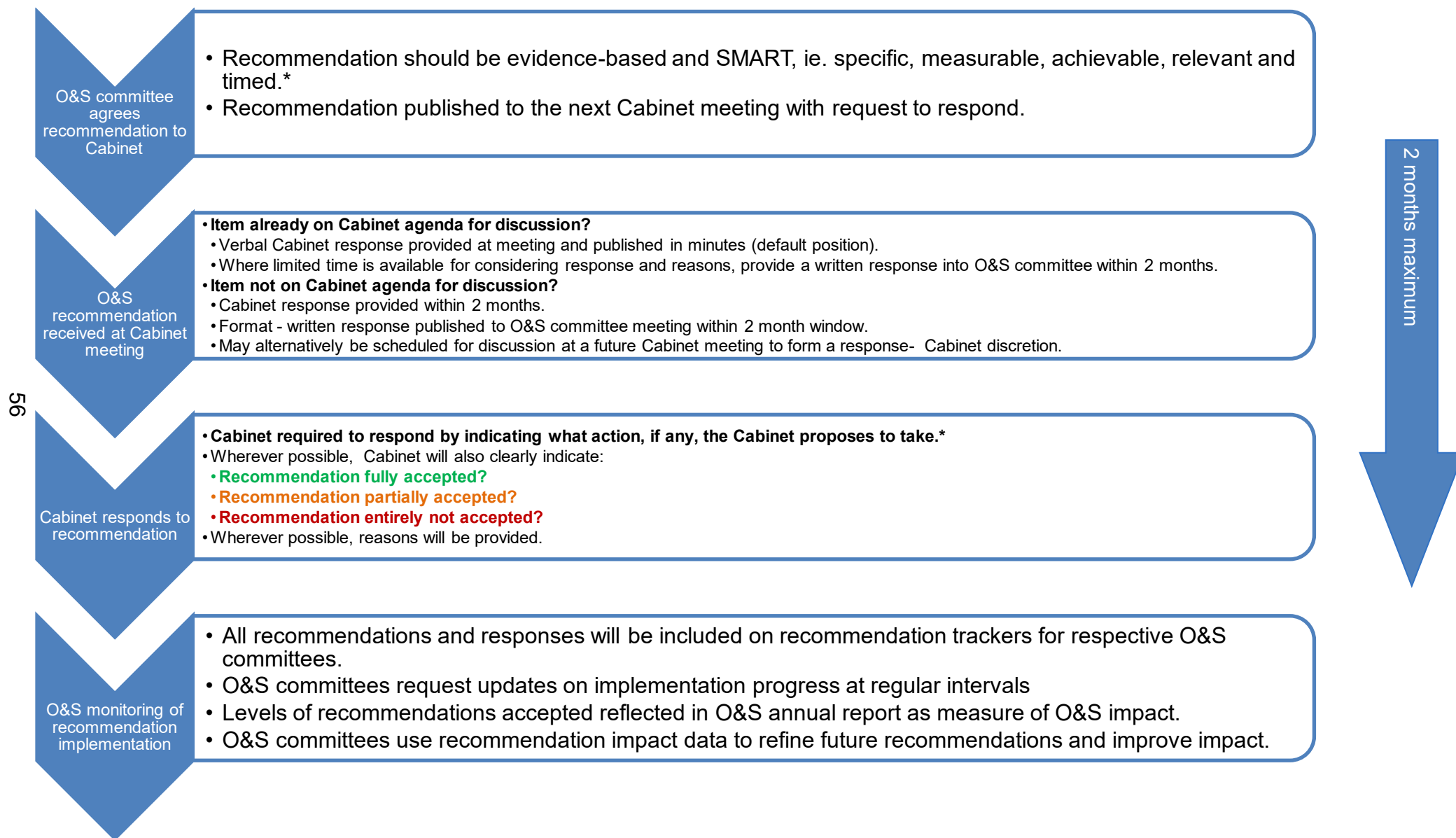
Minute number	Item	Action* *Items remain until action completed.	Benefit	Updates
Actions arising from Committee meeting – 25 September 2023				
20	National Suicide Prevention Strategy	Decision Made: The Board was advised that Public Health was unsure of the amount which would be allocated to the BCP area, as the closing dates for bids had not yet happened, however bids were being worked on and once any funding was known, the Committee could be informed. Action – Public Health aware		
Actions arising from Committee meeting – 15 July 24				
53	Adult Social Care Transformation Business Case	Decision Made: That key risks and Key Performance Indicators be included in future reports regarding the Transformation Programme Action – Officers aware	To enable the Committee to have this information when scrutinising	
Actions arising from Committee meeting – 24 September 24				
34.	Adult Social Care Budget Presentation	Decision made: In response to a query regarding the activities and outcomes of the Live Well Dorset programme, the Committee was advised that it had managed to reach those living in the most deprived areas of BCP and that access could potentially be provided to the dashboard for the Committee to see the output. Action: to be considered further		
Actions arising from Committee meeting – 3 March 25				

Minute number	Item	Action* *Items remain until action completed.	Benefit	Updates
59.	The Transformation of UHD Hospitals	Decision Made: That the Director of Adult Social Care be the contact for any Cllrs wishing to visit the new facilities ACTION – Director and Cllrs aware.		
64.	Work Plan	Decision Made: As requested by the Overview and Scrutiny Board, the Committee will monitor the proposed increase of block booked beds for long-term care and that an update on progress against this be provided at an appropriate time. ACTION – added to the work plan with no date yet identified.		An update requested under budget presentation in September 2025
Actions arising from Committee meeting – 19 May 25				
11	FutureCare Programme Update	Decision Made: That the Committee receive data regarding bed capacity and workforce numbers at an appropriate time. Action – Officers aware Decision Made: That the Committee receive data around benefits tracking and monitoring to be reported to a meeting at a future date. Action – Officers aware and added to the work plan Decision Made: That the Committee receive further information regarding capacity within secondary care to fulfil the future need. Action – Officers aware		
Actions arising from Committee meeting – 14 July 25				
20.	Adult Social Care Fulfilled Lives Transformation Programme	Decision Made: That the Committee receive quantitative data about the impact in future reports.		

Minute number	Item	Action* *Items remain until action completed.	Benefit	Updates
		Action – Officers aware		
Actions arising from Committee meeting – 23 September 25				
31.	Tricuro: Business Plan Review and Objectives 2025-26	<p>Decision Made: The Committee requested data on service capacity, particularly at the Moordown centre. Officers confirmed that capacity data is available via dashboards and would be circulated to the Committee.</p> <p>Action – Officers aware</p> <p>Decision made: The Committee was advised of the officer's commitment to ongoing engagement and agreed that progress updates should be provided between formal planning cycles to support continued collaboration and oversight</p> <p>Action – Officers aware</p>		
Actions arising from Committee meeting – 1 December 2025				
44.	FutureCare Programme – Mid Programme Review	<p>Decision Made: The importance of tracking savings through to tangible outcomes, such as reduced home care hours and improved reablement was highlighted, and the Chair requested detailed data analysis at a future meeting.</p> <p>Action – added to work plan for 2 March 2026</p>	To enable the Committee to fully scrutinise the impact of the programme in terms of tangible outcomes and savings	Coming back to Committee on 2 March 2026.
45.	Integrated Neighbourhood Teams (INTs) Update	<p>Decision Made: The Committee requested the programme Diis dashboard be shared with them to consider further.</p> <p>Action – Officers aware.</p>		

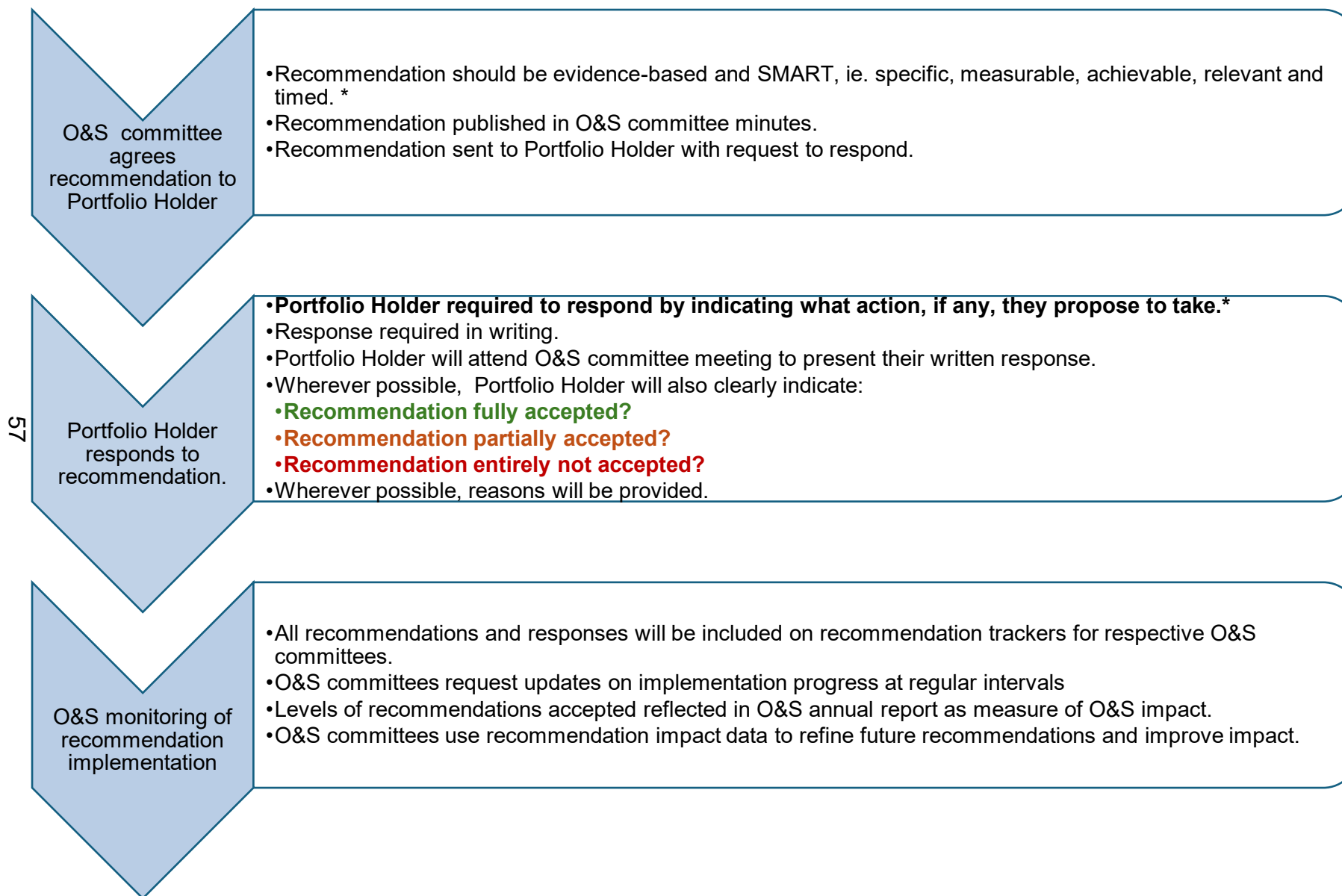
O&S Recommendations / Executive response process

Cabinet process:



* [Overview and scrutiny: statutory guidance for councils, combined authorities and combined county authorities - GOV.UK](#)

Portfolio Holder process



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ENVIRONMENT AND PLACE OVERVIEW AND SCRUTINY COMMITTEE



Report subject	Housing Strategy Review
Meeting date	20 May 2026
Status	Public Report
Executive summary	<p>This report provides the Environment and Place Overview and Scrutiny Committee with the annual update on progress in delivering the Housing Strategy 2021–2027.</p> <p>Over the past year, delivery has continued across all five priorities, with a focus on increasing housing supply, strengthening homelessness prevention, improving housing options, and raising standards of safety and sustainability.</p> <p>The report summarises key achievements and highlights the main challenges and risks, including sustained housing demand, market and viability pressures affecting affordable housing delivery, ongoing pressure on temporary accommodation, and the capacity implications of regulatory reform. It also outlines proposed priorities for the year ahead and the intended approach and timetable for developing a new Housing Strategy, recognising that the commitment to meeting future growth needs is expected to remain a core priority and that the Council will need to continue to act as an enabler, partner and facilitator, as well as a direct deliverer of new affordable homes.</p>
Recommendations	<p>It is RECOMMENDED that:</p> <p>Environment and Place Overview and Scrutiny Committee;</p> <p>i. Note the progress, achievements and challenges set out in this report.</p>
Reason for recommendations	<p>To support the Committee in fulfilling its scrutiny role, consistent with the strengthened governance arrangements agreed at the 2025 mid-point review of the Housing Strategy (including priority-led officer delivery groups, the Member-led Housing Strategy Steering Group, and annual reporting to Overview and Scrutiny and Cabinet). This report enables members to review progress, achievements, risks and regulatory assurance for 2025/26, and to</p>

	provide oversight and input on the proposed priorities for the year ahead and the approach and timetable for developing the new Housing Strategy.
Portfolio Holder(s):	Cllr Kieron Wilson – Housing and Regulation
Corporate Director	Laura Ambler – Corporate Director of Wellbeing
Report Authors	Rachel Stewart – Housing Strategy & Compliance Manager Kelly Deane – Director of Housing and Public Protection Ben Tomlin – Head of Strategic Housing and Partnerships
Wards	Council-wide
Classification	For Update

Background

1. The Housing Strategy 2021–2027 sets out the Council’s long-term vision to provide a safe, secure and sustainable home where it is needed, enabling residents across Bournemouth, Christchurch and Poole to live well. The Strategy provides the overarching framework for housing-related activity and partnership working across the authority.
2. The Strategy is structured around five strategic priorities which together reflect the breadth of housing challenge and opportunity locally:
 - Meeting Future Growth Needs
 - Preventing Homelessness and Rough Sleeping
 - Improving Housing Options, Opportunity and Choice
 - Empowering and Co-producing Neighbourhoods
 - Improving Safety and Sustainability Across BCP’s Housing
3. Delivery of the Strategy is coordinated through thematic work programmes aligned to these priorities and supported by formal governance arrangements, ensuring activity remains focused, coordinated and accountable.
4. A mid point review of the Housing Strategy was undertaken in 2025, which confirmed that the five strategic priorities remained appropriate and fit for purpose in the context of continued housing pressures. That review also set out a new governance model, including officer led delivery groups aligned to each priority and a cross-party, a Member-led Housing Strategy Steering Group to provide strategic

oversight, challenge and direction – and introduced annual reporting to Environment and Place Overview and Scrutiny and Cabinet for improved oversight. At this time, it was also agreed that a revised 2 year Delivery Plan would be adopted, allowing further time for the commencement of the development of the new Housing Strategy from 2027. The Delivery Plan can be viewed at appendix a.

5. This annual update is provided within a wider strategic and policy context. Delivery of the Housing Strategy supports the Council's Corporate Plan priorities and aligns with the emerging Local Plan. The Strategy is closely linked to the Council's New Build and Housing Acquisitions Strategy (CNHAS) and acts as the overarching strategic framework for related housing and homelessness strategies, including the new Homelessness and Rough Sleeping Strategy and the Specialist and Supported Housing Strategy.
6. Since the previous annual update, delivery has taken place against a backdrop of continued national policy change, legislative reform and sustained housing pressures, reinforcing the need for strong governance and early planning for the next Housing Strategy.

Summary of Key Delivery Achievements

7. Over the past year, delivery of the Housing Strategy 2021–2027 has continued to progress through coordinated thematic work programmes aligned to the five strategic priorities. Activity has focused on maximising housing supply, strengthening homelessness prevention, improving housing quality, responding to new Regulatory standards in our own council homes - and supporting inclusive and sustainable neighbourhoods.
8. Notable progress has been made in relation to housing supply and enabling delivery. The Council has continued to work with registered providers, developers and partner organisations to unlock affordable housing opportunities, support regeneration programmes and bring forward new homes across the area.
9. Significant work has also been undertaken to strengthen homelessness prevention and reduce reliance on emergency accommodation. Service transformation activity across prevention, temporary accommodation and supported housing has improved system flow and access to timely intervention, reflecting the close alignment between the Housing Strategy and the Homelessness and Rough Sleeping Strategy.
10. Activity to improve housing options, opportunity and choice has progressed through targeted work with private landlords, supported housing providers and specialist services. This has included measures to sustain tenancies, improve access to appropriate accommodation for vulnerable households and strengthen pathways into settled housing.

11. Work to empower and co-produce neighbourhoods has strengthened resident and stakeholder engagement and supported more coordinated, place-based partnership working to address issues earlier and improve access to advice and support. In parallel, action to improve safety and sustainability has progressed through strengthened compliance and assurance activity in relation to the council's own housing stock, closer cross-service working on property-related risks, and continued investment in stock condition and energy performance improvements.

Priority 1: Meeting Future Growth Needs

12. Progress under Priority 1 has focused on the Strategy's objectives to increase the supply of new homes (including affordable and accessible housing), enable delivery through effective planning and partnerships, and make best use of land and assets to meet future growth needs. Key achievements over the year are;

- The Council, registered providers, developers, and partners continue to support affordable housing supply through ongoing schemes and coordination. In 2025/26, the council delivered 36 affordable homes and registered providers delivered 109, totalling 145 new homes. An additional 243 affordable homes are planned for delivery in 2026/27.
- Supported delivery through alignment with regeneration and place programmes, helping to unlock sites and coordinate infrastructure and delivery considerations where housing is a core component.
- Development of an enabling environment to create the right conditions to unlock stalled sites which are controlled by third parties. This partnership approach allows for identification of the issues impacting on delivery and viability gaps to develop a site-by-site case for intervention. There are 9000 homes with planning consent which are yet to complete, presenting an opportunity for the Council to develop proposals to accelerate these homes and build an investment case for Homes England and private sector capital to deliver more affordable housing.
- Maintained focus on improving the quality and mix of new homes, including consideration of accessibility, space standards and specialist needs as part of wider enabling and commissioning discussions.
- Strengthened internal coordination between housing, planning and other council services to support delivery and ensure housing priorities are embedded in relevant strategies and programmes.

13. This work strengthens delivery against Priority 1 by expanding the pipeline of new homes that better reflect local needs, improving delivery certainty through stronger partnerships and programme alignment, and supporting improved affordability and availability over time. To maintain momentum, the Council will develop a new Housing Revenue Account (HRA) new build delivery programme in 2026, with an ambition to deliver up to 600 new homes over the next 10 years.

Priority 2: Preventing Homelessness and Rough Sleeping

14. Progress under Priority 2 has focused on the Strategy's objectives to strengthen prevention and early intervention, reduce rough sleeping, improve pathways and move-on, and reduce reliance on emergency and temporary accommodation through improved system flow. Key achievements over the year are;
- Maintained a position for over 12 months of having no families in Bed & Breakfast Accommodation over 6 weeks and reducing our overall dependency on temporary accommodation by 10% in the past 6 months
 - Progressed service transformation activity across prevention and temporary accommodation, improving how households access support and strengthening earlier intervention by 22% with 1142 households receiving help to avoid homelessness.
 - Continued targeted work with partners to improve pathways for people at risk of rough sleeping and to coordinate outreach, support and accommodation options. This has seen a 16% reduction in rough sleeping and a sharper decline in long term rough sleeping by 36%
 - Strengthened focus on move-on and system flow, including closer working with supported housing providers and other accommodation pathways to reduce bottlenecks and ensure peoples homelessness experiences are not repeated, with repeat homelessness rates at only 5% within 2 years
 - Maintained alignment with the Homelessness and Rough Sleeping Strategy to ensure consistent priorities, shared governance and joint performance focus. The new Homelessness and Rough Sleeping Strategy is now in its final stages, having been co-produced with partners and people with lived experience, and will challenge the Council and its partners to further embed prevention and upstream working over the next five years.
15. This work supports more households to be helped earlier and reduces the need for crisis responses, contributing to improved prevention and relief outcomes and, over time, reduced demand and cost pressures in temporary accommodation. Strong partnership working across BCP provides a solid platform from which to look to the future and further embed prevention and upstream working.

Priority 3: Improving Housing Options, Opportunity and Choice

16. Progress under Priority 3 has focused on the Strategy's objectives to widen housing options across tenures, improve access to suitable and supported accommodation for residents with additional needs, and strengthen pathways into settled housing through targeted partnership and market engagement. Key achievements over the year are;

- Continued targeted engagement with the private rented sector to support access to accommodation and sustainment, including work to improve relationships, confidence and available pathways. In person and online landlord conferences and forums now hold over 1000 local landlord contacts and more households than any previous recent years have been supported to access decent private rented sector housing to help meet their housing need.
 - Progressed work to strengthen supported and specialist housing pathways, improving how residents are matched to appropriate provision and supported to move on. This has been underpinned by approval of the Specialist and Supported Housing Strategy, a foundational framework that will create significant opportunities to address specific housing requirements and deliver benefits across housing, health and social care.
 - Developed and refined pathways for households with additional vulnerabilities, working across housing, adult social care, children's services and health partners to improve coordination and outcomes, such as a 100% improvement in settled housing outcomes for care experienced young people, helping 45 young people into permanent homes in the past year.
 - Improved the consistency of advice, assessment and decision-making across services to support fair access, clearer options and better customer experience.
17. This work helps residents to access a wider range of suitable housing options, improves stability for vulnerable households, and supports move-on into settled accommodation by strengthening pathways and improving matching to need.

Priority 4: Empowering and Co-creating Neighbourhoods

18. Progress under Priority 4 has focused on the Strategy's objectives to strengthen resident voice and co-production, build resilient neighbourhood partnerships, and ensure that housing-related support is accessible and responsive to local need. Key achievements over the year are;
- Strengthened resident and stakeholder engagement to deliver the objective of increasing co-production and ensuring that lived experience informs service design and delivery.
 - Maintained and strengthened partnership working between council services and external partners, supporting the objective of coordinated, place-based action to improve outcomes for households and communities.
 - Embedded a preventative, neighbourhood-focused approach through closer alignment between housing, homelessness, public health and community safety; reflecting the objective to identify issues earlier and coordinate support before problems escalate.

- Supported improvements to access routes for advice and support, contributing to the objective of more inclusive and responsive services through clearer signposting, strengthened referral pathways and earlier intervention for households at risk.
19. These actions have helped to strengthen local ownership and improve how services respond to neighbourhood need, with clearer access routes into advice and earlier, more coordinated support for residents at risk. This contributes to improved tenancy sustainment and prevention outcomes, and supports more resilient communities.

Priority 5: Improving Safety and Sustainability Across BCP's Housing

20. Progress under Priority 5 has focused on the Strategy's objectives to improve housing quality and compliance, reduce risks to residents through targeted intervention, and support healthier, more sustainable homes in line with wider climate commitments. Key achievements over the year are;

- Maintained a focus on housing standards and regulatory compliance, supporting the objective to raise housing quality and provide assurance that requirements are being met across relevant work programmes.
- Achieved a C1 (compliant) governance rating from the Regulator of Social Housing, providing independent assurance of the Council's approach to governance and regulatory compliance.
- In 2025, approved a refreshed Housing Revenue Account (HRA) 30-Year Business Plan, providing a clear long-term financial foundation and assurance that the Council can continue to maintain high quality and standards across its c.10,000 homes, while also creating capacity to invest in new affordable homes.
- Agreed a new 30-Year Asset Management Strategy to underpin delivery of the Business Plan, setting out how planned investment will be prioritised to keep homes safe and compliant, improve stock condition and energy performance over time, and deliver value for money through a clearer, evidence-led approach to maintenance, component replacement and retrofit.
- Worked with partners and landlords to promote safer homes and address hazards and poor conditions, aligning with the objective to reduce risk through targeted, risk-based interventions.
- Progressed activity that supports healthier and more sustainable homes, reflecting the objective to improve sustainability and reduce household costs where possible (including alignment with energy efficiency and wider climate initiatives).
- Strengthened cross-service links between housing, community safety and public protection functions to support a coordinated response to property-related risks and safeguard residents.

- BCP Homes' enhanced stock condition programme has improved our understanding of the Council's owned properties, with over 81% of homes now having a condition report within the last five years and zero non-decent homes.
 - During 2025/26, 880 properties were upgraded from being below EPC rating C to EPC rating C or above. As a result, approximately 80% of the housing stock is now rated EPC C or above, in line with our target for this point in the programme.
 - BCP Homes Property Compliance (Big 6) continues to operate at 100% compliant or within tolerable levels where access or parts are the dependent cause.
21. This work has supported safer homes and reduced risks to residents through targeted intervention and stronger joint working. It also supports healthier, more sustainable homes by promoting improvements that can reduce hazards and, where energy efficiency measures are progressed, help lower household running costs.

Key Risks and Challenges

22. Delivery continues to take place in a challenging operating environment. The key cross-cutting risks and challenges are summarised below.
- Sustained demand and affordability pressures, increasing the number and complexity of households requiring support.
 - Market volatility and scheme viability constraints (including build costs, interest rates and sales values), affecting the pace and scale of affordable housing delivery and the ability to secure policy-compliant contributions.
 - Ongoing pressure on temporary accommodation supply, availability and cost, driven by limited move-on options into genuinely affordable settled housing.
 - Private rented sector instability (high rents, limited supply and landlord exit), reducing housing options and increasing homelessness risk.
 - Capacity and availability challenges within supported and specialist housing pathways, which can constrain prevention, delay discharge and increase pressure on temporary accommodation.
 - Regulatory reform and rising safety standards, creating additional assurance, compliance and delivery capacity requirements.
 - Workforce capacity and funding uncertainty, increasing the need for prioritisation and robust programme governance.
 - Constraints on retrofit and energy efficiency delivery, including grant availability, supply chain capacity and the complexity of works, which can affect progress towards climate and fuel poverty objectives.

23. The Council and its partners will continue to tackle these challenges through the priorities for the year ahead, strengthened partnership and governance arrangements, and the development of the new Housing Strategy. The new Strategy will maintain a clear focus on prevention and upstream working, delivery of affordable homes, and improved safety and sustainability, and will be aligned with the emerging Local Plan to ensure that policy, evidence, infrastructure planning and delivery programmes are coordinated to address local housing requirements over the longer term.
24. The following section outlines the high level risks and challenges associated with each of the current priorities in the Strategy;

Priority 1: Meeting Future Growth Needs

- Viability constraints and market volatility (build costs, interest rates and sales values) may reduce the pace and scale of delivery and can impact affordable housing contributions and tenure mix.
- Site availability and delivery complexity (land assembly, infrastructure requirements and utilities capacity) may delay schemes and increase costs, particularly on regeneration and brownfield sites.
- Planning policy and consenting timescales, including alignment with the emerging Local Plan and related evidence, may affect delivery certainty and the ability to bring forward a balanced pipeline.
- Capacity and funding to support enabling work (including feasibility, business cases and programme management) remains a risk, alongside dependence on external partners and grant programmes.

Priority 2: Preventing Homelessness and Rough Sleeping

- Sustained demand pressures (including affordability, PRS instability and cost-of-living impacts) increase presentations and complexity, creating a risk that service capacity cannot keep pace.
- Limited move-on options into settled housing can prolong stays in temporary accommodation, reduce system flow and increase financial pressures.
- Availability and cost of temporary accommodation, including availability of accessible housing and use of out-of-area placements when local capacity is constrained, remains a significant operational and budget risk.

- Legislative and policy change (including reforms affecting the PRS, welfare and statutory homelessness duties) may create implementation and demand risks that sit largely beyond local control.
- For rough sleeping, risks include limited availability of appropriate supported accommodation and the need for coordinated responses to health, substance misuse and safeguarding needs.

Priority 3: Improving Housing Options, Opportunity and Choice

- Ongoing pressure in the private rented sector (rent levels, supply constraints and landlord exit) reduces available options for households and can increase the risk of homelessness and repeat presentations.
- Limited capacity and availability within supported and specialist accommodation pathways may lead to mismatches, delayed hospital discharge and increased use of temporary accommodation for households with complex needs.
- Market engagement and incentives may be insufficient to secure the scale of access required, particularly for larger households and those requiring adaptations or intensive support.
- Ensuring consistent assessment and decision-making across services while maintaining customer experience improvements remains a challenge, particularly during periods of high demand and workforce change.

Priority 4: Empowering and Co-producing Neighbourhoods

- Sustaining meaningful engagement and co-production at pace can be challenging, particularly where communities experience consultation fatigue or where expectations cannot be met due to wider supply constraints.
- Ensuring participation is inclusive (including seldom-heard communities) requires time, skills and resources; there is a risk that engagement does not fully reflect the diversity of local need without targeted approaches.
- Delivery relies on effective coordination across services and partners; changes in partner capacity, priorities or funding can reduce the ability to deliver neighbourhood-based activity consistently.
- Data-sharing, information governance and system interoperability can limit the ability to coordinate support and track outcomes across organisations, creating a risk that impact is not fully evidenced.

Priority 5: Improving Safety and Sustainability

- Regulatory reform and rising standards increase demand for specialist capacity, assurance activity and training; there is a risk that compliance activity displaces wider improvement work without sufficient resourcing.
- Poor housing conditions in parts of the private rented sector remain a risk, requiring sustained enforcement and partnership working; limited capacity can affect response times and proactive interventions.
- Delivery of energy efficiency and retrofit improvements is constrained by funding availability, supply chain capacity and the complexity of works; this affects the ability to reduce fuel poverty and meet climate-related ambitions.
- Building safety, fire safety and broader property-related risks require strong cross-service coordination; fragmentation of responsibilities can create assurance and accountability risks if not well governed.

Priorities for the Coming Year and Development of the New Housing Strategy

25. The coming year represents both a pivotal final phase of delivery for the Housing Strategy 2021–2027 and a transition period towards the development of a new Housing Strategy. Activity will focus on maintaining momentum on key delivery priorities while ensuring that learning, evidence and partnership insight are embedded into the next strategic framework.
26. Proposed priorities for the year ahead are set out below and are intended to maintain momentum against the current Strategy while laying the foundations for the next Housing Strategy.
 - Maintain a strong focus on meeting future growth needs by expanding and de-risking the affordable housing pipeline, including continued enabling work on stalled sites, alignment with regeneration and the emerging Local Plan, and development of the Housing Revenue Account (HRA) new build delivery programme.
 - Strengthen homelessness prevention and reduce reliance on temporary accommodation through continued service transformation, earlier intervention, improved move-on pathways, and targeted partnership action (including work with the private rented sector and supported housing providers).
 - Improve housing options, opportunity and choice by widening access routes across tenures, strengthening specialist and supported housing pathways for residents with additional needs, and sustaining targeted market engagement to secure suitable accommodation.
 - Embed neighbourhood-based approaches by sustaining meaningful resident engagement and co-production, strengthening place-based partnerships, and improving access to advice and support—particularly for seldom-heard communities.

- Maintain strong assurance on housing quality, safety and sustainability, including delivery of regulatory requirements and proactive compliance programmes, continued progress on stock condition and energy efficiency, and targeted action to tackle poor conditions and hazards in the private rented sector.
27. Alongside these delivery priorities, work will continue to strengthen the evidence base and stakeholder engagement needed to develop the new Housing Strategy. This will include capturing learning from delivery performance, refreshing needs evidence, and ensuring that cross-cutting themes such as affordability, accessibility, health and climate resilience are embedded. As the new Strategy emerges, the commitment to supporting growth is expected to remain a key priority; the Council will therefore continue to act as an enabler, partner and facilitator, as well as a direct deliverer of new affordable homes.
 28. The new Housing Strategy will be developed using the established approach adopted for other corporate strategies: an initial scoping and evidence phase (including refreshed housing needs evidence and a review of delivery learning), followed by an evidence-based Issues and Options stage. The Issues and Options stage will form the basis for structured discussion and input with residents, Members, partners and stakeholders, ahead of the development of a consultation draft which will be subject to public consultation.
 29. Work will be closely aligned with the emerging Local Plan, ensuring that the Strategy both informs and is informed by the Plan's housing requirement, spatial strategy and site pipeline, and that there is clear alignment on key issues such as affordable housing policy, tenure mix, specialist and supported housing needs, infrastructure planning and viability. Governance will build on existing arrangements, with Member oversight through the Housing Strategy Steering Group and reporting to Overview and Scrutiny and Cabinet at key milestones. Detailed timescales for each stage are not yet confirmed while resource challenges are addressed; however, the intention remains to complete the new Housing Strategy in spring 2027.

Summary of Financial Implications

30. Delivery of the Housing Strategy is supported through a combination of existing revenue and capital budgets and external grant funding. Activity is managed within approved financial frameworks and subject to ongoing monitoring through established budget governance processes.
31. The Council continues to maximise opportunities to secure external funding and investment to support housing delivery and homelessness prevention. Financial pressures associated with temporary accommodation, regulatory compliance and market conditions are actively managed and will inform future strategic planning.
32. No additional direct financial implications arise from noting this update or endorsing the proposed approach to developing the new Housing Strategy.

Summary of Legal Implications

33. The Housing Strategy operates within the context of statutory housing duties and relevant legislative and regulatory frameworks. Delivery activity is aligned with the Council's legal responsibilities, including those relating to homelessness, housing standards and equality legislation.
34. Emerging legislative reform and regulatory change continue to be monitored to ensure compliance and inform future policy development. There are no additional legal implications arising directly from this report.

Summary of Public Health Implications

35. Housing is a key determinant of health and wellbeing. Delivery of the Housing Strategy contributes positively to public health outcomes through improved housing quality, stability, safety and access to appropriate accommodation.
36. Close working with public health colleagues supports a preventative approach, particularly in relation to homelessness, poor housing conditions and vulnerable groups. The ongoing focus on safe and sustainable homes aligns with wider wellbeing objectives.

Summary of Equality Implications

37. An Equality Impact Assessment has informed and continues to inform delivery of the Housing Strategy, including a formal midway review completed in 2024. This ensures that activity supports fair access to housing and services for all residents, with particular consideration given to households with protected characteristics and those facing multiple disadvantages.
38. Equality implications are monitored through an ongoing action plan and individual service level assessments, and no adverse equality impacts have been identified through the delivery of the Strategy to date. Equality implications will continue to be monitored through delivery activity and inform the development of the new Housing Strategy, ensuring compliance with the Public Sector Equality Duty throughout.

Summary of Risk Assessment

39. Key strategic risks associated with housing supply, homelessness pressures, funding uncertainty and regulatory change are identified and actively managed through the Strategy's governance arrangements.

40. Risks are kept under regular review through delivery groups and the Steering Group, with mitigation actions agreed where required. This approach enables the Council to respond to emerging issues while maintaining delivery focus.

Background papers

- BCP Council Housing Strategy [Housing strategy | BCP](#)
- Housing Strategy Mid Point Review [Housing Strategy Review Cabinet Report.pdf](#)

Appendices

Appendix A - Housing Strategy Delivery Plan 2025 - 2027

Empowering and Co-Creating Neighbourhoods Improving Safety and Sustainability across BCPs housing							
Action	Deliverables for 2025-2027	Target date	Lead Officers	RAG	Commentary	Mitigation	
4.1	Provide an enforcement service which targets rogue landlords and related anti-social behaviour (ASB)	Private Sector Housing Stock Condition Survey completed	Nov-25	Head of Public Protection	Complete	Complete - final review for accuracy. Next steps under consideration.	
		Deliver the BCP ASB Homes Improvement Plan	Apr-26		Phase 1 compliance complete, Phase 2 audit and resourcing due post regulatory inspection. Internal case reviews and audits to commence Autumn 25	Inspection complete. Case review audits and compliance now BAU. 26 roadshows and tenant engagement plan underway	
		Set up an ASB working group with multi sector landlords to share best practice, training and guidance on tackling ASB	Mar-25		ASB partner forum w/c 13 October, full conference inc RSL 12 November	Ongoing engagement with stakeholders and RSLs, forum now set up	
		Delivery of a multi-agency ASB strategy by March 26	Jun-26		ASB forum in place, data currently being assessed, draft strategic priorities agreed by group. Public consultation being launched post pre election period.		
4.2	Improve links to health and social care	Review Opportunities for greater integration of Housing to Social Care and Health Transformation	Mar-26	Head of Strategic Housing and Partnerships, Director of Housing and Public Protection	Supporting	Supporting Health & Wellbeing Board with initial mapping exercise of Housing programmes and activities that align with HWB priorities. Exploring options to launch homeless health needs assessment.	Funding identified to support homeless health needs assessment and discussions have taken place at the Homelessness Delivery Partnership.
		Exploration of co-funded roles to extend multi-disciplinary working.	Mar-26		New roles being tested in Hospital (social worker), MASH (Housing officer), Early Help (support workers) and Probation (Housing & Support officer roles). Launch of Making Every Adult Matter MEAM approach to further embed co-working across housing, health & social care systems. Evaluation reporting to be developed by new MEAM coordinator role		
		Establishing shared workforce development opportunities	ongoing		Homelessness Community of Practice actively developing opportunities of shared learning / training. Workforce development audit in Strategic Housing team will identify system workforce development opportunities by January 2026.		
		Develop improved data sharing and analysis	Mar-26		Project scope agreed to test system data sharing across health, social care and housing for young families experiencing homeless. Prototype to be considered across wider cohorts dependant upon learning. Project launched Autumn 2025, partners secured Bloomberg & University of Auckland.		
4.3	Deliver an excellent service to our 10,000 council tenants ensuring our service is compliant with Social Housing Regulatory standards	BCP Homes Improvement Plan in place	Jul-25	Head of BCP Homes, Head of Assurance and Asset Management, Director of Housing and Public Protection	Delivery	Delivery Plan approved at Cabinet 16.7.25 and programme governance in place. Moving in to BAU following inspection. Significant work completed within this plan and positive inspection outcome. Will be reported to Cabinet in March.	
		Resident Engagement Strategy in place	Sep-25		Development of new strategy reaching conclusion - will be presented to Cabinet 29 October 2025.		
		Develop a five-year strategic plan for BCP Homes	Apr-26		Delayed due to inspection and capacity challenges resulting from the implementation of the new housing management system. Will be an item for 27/28.		
		Asset Management Strategy in place	5/4/2026-Mar-2026		Complete and approved by Cabinet.		
		HRA 30 Year Business Plan in place	Oct-25		HRA Business Plan approved at Cabinet November 2025. The outcome for the development programme is a target of 980 new homes over a 10 year period, including the current pipeline of 257. Next step is to identify sites for delivery and extension of the current approved programme of sites.		
4.4	Increase engagement with local landlords	Support the delivery of a Private Sector Landlords Conference	Feb-25	Head of Strategic Housing and Partnerships, Head of Public Protection Head BCP Homes	Completed	Completed - next face to face conference November 2025	
		Continue to engage and network with landlords to consider the opportunities and the risks relating to the Renters Rights Bill, ensuring a Communications Strategy is in place upon Royal Assent in	ongoing		Renters Rights implementation plan underway.	Lobbying government for new burdens funding through Op Jigsaw. MPs lobbied by portfolio holder for clarity and guidance.	
		Further promote the Councils improved relational best practice support offer to Landlords.	ongoing		Interim Renters Rights Lead appointed. Project plan in place to ensure effective implementation. 130 landlords engaged at Nov 25 forum. Ongoing engagement with landlords throughout Renters Rights Act implementation supported by Comms Plan and resource.		
		Develop a Registered Provider Neighbourhood Management Forum	Sep-25		Delayed due to inspection however discussions with SNG and Abri have been positive in terms of approach. Proposed new date of June 26.		
5.1	Ensure fire safety requirements are met across all tenures	Ensure that all actions from the High-Rise Resident Engagement Strategy have been implemented and that residents are provided with relevant information about fire safety	Jul-25	Head of BCP Homes, Head of Assurance and Asset Management, Head of Public Protection	Resident	Resident consultation has been completed. Approved by Cabinet on 29 October 2025. Actions set out within the BCP Homes Improvement Plan.	
		Remediate remaining 13 high rise private buildings with fire risks through engagement and enforcement of landlords and property owners	2029 deadline		Lead officer now in place to progress the work- 1 remediation order in progress for hearing feb 25, 1 notice served by BSR, 1 multi-agency approach being undertaken for a number of properties both 18m and 11m . Remediation order hearing due April. 3 year plan being created for remaining HRRB premises		
5.2	Ensure that private sector housing is maintained and managed to a high standard (including licensing of HMO's)	Continue to engage with landlords to understand pressures on the sector	ongoing	Head of Public Protection, Director of Housing and Communities	Ongoing	Ongoing engagement between service and landlords through landlord forum and joint working through BAU	
		Private Sector Housing Stock Condition Survey	May-25		Complete		

		Evidence base and options appraisal considering Discretionary Licensing subject to resources	Mar-26		Initial discussion on stock condition survey findings has taken place. Capacity challenges have delayed progress. Decision required on level of priority/need for a separate strategy etc.	
5.3	Lead by example on provision of energy efficient and sustainable homes	5 Year Strategic plan, Asset Management Strategy and HRA 30 year Business Plan				
		Survey of all properties below an Energy Performance Certificate (EPC) rating of C	2028	Head of Assurance and Asset Management, Director of Housing and Public Protection	As part of the Governments kickstart a decade of social housing released on the 2nd July, a new EPC grading system is out for consultation currently. We are currently digesting the impact of this. Analysis of our current EPC data is underway to enable a strategy to be designed to ensure that the old and new formats are met. We undertake a new EPC's for all change of tenancy (voids) and when we undertake a stock condition survey. Our analysis will be completed in July	
		Report non-decent homes to BCP Advisory board quarterly	ongoing		Reporting in place. Current level of non decency 0.1%	
5.4	Work with registered providers to ensure maintenance and management continues to meet required standards	Work with registered providers to ensure maintenance and management continues to meet required standards	Jul-25	Enabling Manager	Seeking information from key landlords regarding performance to build oversight and view of compliance across social housing in BCP. This will link to the neighbourhood management RP forum. Delayed due to inspection.	Planning to pick up through networking group.
5.5	Continue to support delivery on free energy advice and grant support for BCP residents	Damp and Mould Improvement Programme in place	Sep-25	Head of Assurance and Asset Management, Community Initiatives Manager	The original Project came to conclusion in June 25. The project was based on information available using the governments consultation document as our baseline. Strong performance against Awaabs Law requirements, now tracked as BAU through performance monitoring.	
		Programme for the Household Support Fund and UK Shared Prosperity Fund will be developed and agreed with the Cabinet Member and Lead Member for Cost of Living once the funding and guidance is confirmed ready for implementation in the 2025/6 financial year.	Apr-25		Funding approved, PDRs issued for implementation and project currently underway and being promoted through the comms team	
5.6	Implement minimum energy performance certificate requirements of Minimum Energy Efficiency Standard (MEES)	MEES will continue to be considered at each inspection in response to complaints.	ongoing	Head of Public Protection	All housing standards complaints checked for epc. Joint plan between TS/technical delivery and PSH to proactively target MEES in 26/27 developed. 375 checks since 1/4/25. 170 in Q3 which corresponds with increase of cases in winter	

Meeting Future Growth Needs						
Action	Deliverables for 2025-2027	Target date	Lead Officers	RAG	Commentary	
1.1	Increase Housing supply through Council Newbuild Housing and Acquisition Strategy (CNHAS) Programme	Deliver 100 new homes through CNHAS programme		Head of Housing Delivery, Director of Investment and Development, Head of Strategic Housing, Director of Housing and Public Protection	Green	36 New homes completed in 2025/26 (across 4 schemes at Templeman House, Grants Close, High Street and Craigmoor Avenue). 2026/27 Delivery forecast as 118 new homes (110 at Hillbourne and 8 homes at Surrey Road). 68 new homes to start at Hawkwood Road in September 2026.
		Development of a long-term investment strategy for CNHAS as part of the Housing Revenue Account (HRA) 30 Year Business Plan	Mar-26			
		Reset the CNHAS Programme following capacity check within the 30-year HRA business plan	Sep 26/April 27			
1.2	Scaling up delivery of new private rented homes	Review the PRS delivery programme and consider new delivery as part of Seascope Group new Delivery Plan for the next 5 years	Mar-26		Black	PRS removed from CNHAS following political requirements to focus on affordable homes delivery
1.3	Regeneration of Key Sites in Bournemouth, Christchurch and Poole	New Partnership Business Plan for Bournemouth Development Company	Jun-25	Director of Investment and Development	Blue	Business Plan approved and work underway to bring forward site for redevelopment. Winter Gardens feasibility has potential for c500 homes.
		Winter Gardens c500 New Site Development Plan	Sep-26			Site Development Plan targeted for December 2025, early design and feasibility work and entering Planning Performance Agreement with BCP Planning. Cabinet report Due in Feb 2026 and planning application submission due for Sept 2026
		Planning consent for new Winter Gardens Scheme	Dec-26			Subject to successful progress through early programme milestones, project will progress in 2026 to more detailed design and preparation for planning application submission in July 2026, with planning determination anticipated by December 2026.
		Holes Bay Road Project - delivery strategy	2025/2026			Development Brief developed along with a commissioned report by consultants to create a Vision Phasing Plan for Poole (March 2026) Inc this site and Homes England are carrying out technical due diligence on the site to better understand delivery options
1.4	Partner Registered Providers to increase supply of affordable housing	309 homes delivered by Registered Providers	Mar-26	Housing Enabling Manager Director of Housing and Public Protection	Blue	389 new homes delivered by registered providers partners through a mix of s106 planning gain and proactive market led opportunities being completed, bringing forward 80 delivered homes from 26/27 in to 25/26.
		194 homes planned to be delivered by Registered Providers	Mar-27			Reduced number anticipated in 26/26 as a result of earlier delivery, 125 new homes anticipated, bringing the 2 year total to 514 against an anticipated 503.
		Reset of CNHAS Programme to include exploring a range of delivery models and investors including direct delivery and partnerships by JV or with Registered Provider site disposals.	Sep 26/April 27			Joint paper for Interim CHNAS programme and RP disposal work to go to Cabinet in Sept 26
		Develop proposals to package up sites for disposal through a framework or similar mechanism, to allow sites to be advertised to market primarily for provision of affordable housing by a RP, by 2026	Sep 26/April 27			Joint paper for Interim CHNAS programme and RP disposal work to go to Cabinet in Sept 26
1.5	Attract Inward Investment	Options appraisal within the reset CNHAS programme will set active investment in affordable housing delivery as a key aim.	Jun-25	Head of Housing Delivery Director of Investment and Development	Yellow	Town Centre and place visions being developed to promote inward investment opportunities. Website set up for inward investment opportunities. Noting the investment is not housing specific - and is about commercial and business activity. Grant is via Affordable Housing programmes yet to be confirmed. Disposals may generate additional investment.
		Reprofiling of the CNHAS programme over the 2025-2028 MTFP, increasing borrowing but not overall investment level.	Jun-25			as 1.1
1.6	Develop new Local Plan including new affordable housing policy	Enablement of the I&D Directorate to deliver the priorities set out in the emerging Local Plan and renewed emphasis of the new Government to increase housing.		Enabling Manager, Director of Planning and Transport	Black	Inspectors advised that submission BCP Local Plan should be withdrawn and this was agreed at Council on 3 June. A timetable for a new Local Plan was agreed by Cabinet on 13 May with submission of the new Local Plan in early 2028 and adoption in Autumn 2028. The timetable means the Local Plan won't be in place for this action plan period.
		Review the Local Plan in response to the findings of the examiners. New target dates for adoption of a new Local Plan TBC.				As above
1.7	Action removed - Pursue Modern Methods of Construction (MMC)					

1.8	Increase choice of housing in town centres	Sites to be considered within reset CNHAS programme		Director of Investment and Development		National policy (NPPF) recognises that residential development often plays an important role in ensuring the vitality of centres and encourages residential development on appropriate sites in town centres
Actions 9, 10 & 11 moved to Priorities 2&3						
New 1	Review long vacant or stalled sites across BCP that could be used for affordable housing	Audit all long vacant or stalled sites across BCP, assessing potential to deliver affordable housing and producing and options appraisal for these		Director of Investment and Development		As per the motion discussed in Strategy Group (examples of Sydenhams timber/Old James Brothers scrapyard/ former Power Station)

Preventing Homelessness & Rough Sleeping Improving Choice and opportunities for all						
Action		Deliverables for 2025-2027	Target date	Lead Officers	RAG	Commentary
2.1	Ensure no one sleeps rough or lives in places which are not designed as a home	Review Eradicating Rough Sleeping Plan within Homelessness Strategy	Jun-26	Head of Strategic Housing and Partnerships	Green	High level homelessness & Rough Sleeping Strategic Review Timeline proposed in 2025, on Cabinet Forward plan for June 2026
		Review the allocation of the Rough Sleeping Prevention and Recovery Grant for 25/26	May-25		Blue	New Grant Allocation agreed - services rolled on from 2024/25. CSR to determine expected 3 year settlement
2.2	That anyone staying in emergency or temporary accommodation has a rapid rehousing plan specifying their appropriate move-on housing	New Homelessness Partnership governance structure agreed, with strategic coalition and partnership delivery board to oversee progress	Apr-25	Head of Strategic Housing and Partnerships	Blue	Homelessness Delivery Board TOR review completed. Strategic steering group chaired by PH, Independent chair in place for Delivery Board
		New Temporary Accommodation Plan to be in place	Apr-27		Green	Stock Condition Survey initiated, Project Initiation Document and scope agreed. Workstream Activity & Resource planning identified for delivery throughout 2026
2.3	Everyone threatened with homelessness is provided with the advice, assistance and support they need to prevent their homelessness	New Quality Assessment Framework for Supported Housing	Apr-27	Head of Strategic Housing and Partnerships	Green	To commence in line with future commissioning plans for Specialist & Supported Housing. First procurement to begin in June 2026 for floating support service
		Complete an independent systems review of key housing pathways	May-26		Green	Systems review report overview to be presented to Homelessness Delivery Board in May 2026. Learning to be adopted within new Homelessness Delivery Plan.
		Develop a specialist and supported housing strategy	Mar-26		Blue	Some minor delays to publication, Cabinet to consider March 2026
		Review the existing homelessness strategy and specifically the impact of existing prevention initiatives	Apr-26		Green	Homelessness & Rough Sleeping Strategic Review Timeline completed in 2025, on Cabinet Forward plan for June 2026
		Embed a workforce development plan for all frontline workers	Dec-26		Green	New postholder now in post, commenced workforce development audit to feed into plan
		Launch a co-production framework for Homelessness & Rough Sleeping services	Aug-26		Green	Multi-agency working group in place developing a framework alongside PTC, led by Homewards
		Support the delivery of the Homewards Action Plan	ongoing		Green	Strategic Steering Group in place, Delivery Board overseeing AP.
3.1	Implement new Tenancy Strategy	action completed				
3.2	Identify unmet specialist and/or complex housing needs and work to secure additional housing options	Delivery of a Specialist and Supported Housing Strategy Action Plan	Jan-26	Head of Strategic Housing and Partnerships	Green	To be developed following publication of Strategy, workshops in place to develop Action Plans including commissioning planning across each cohort
		Delivery of a Safe Accommodation Strategy & Commissioning Plan	May-26		Yellow	Domestic Abuse Strategy, Safe Accommodation Strategy & Perpetrator Strategy on Cabinet forward plan for July 2026
		Recommissioning plan of Housing Related Support	Sep-26		Green	Initial procurement planning for Housing Related Support floating support service to begin in June 2026
3.3	Previous action re training of staff removed as considered an operational objective and will be addressed within Priority 2 in regard to governance and workforce development					
3.4	Ensure there is an appropriate range and scale of housing options for the area's older population	Review of Extra Care Housing Strategy	Mar-26	Head of Strategic Housing and Partnerships, Director of Housing and Public Protection, Head of BCP Homes, Director of Adult Social Care, Director of Commissioning	Blue	Strategic Delivery Plan to be developed following publication of Strategy, workshops in place to develop Action Plans including commissioning planning across each cohort throughout 2026
		Older Persons Housing Strategy delivered	Mar-26		Blue	
3.5	Ensure Disabled Facilities Grant (DFG) applications are delivered in line with best practice timescales and work towards an improved service which supports prevention and improves the ability of people to live independently	Cross service review of plan to address waiting lists/times	Ongoing	Head of Strategic Housing and Partnerships, Director of Housing and Public Protection, Head of BCP Homes, Director of Adult Social Care, Director of	Yellow	Performance Reviews in place, with ongoing tracking against target monitored bi-monthly. Additional resources agreed to support reduce backlog. Performance improvements in place

		Develop relationships with registered providers to maximise allocation and management of suitable housing and gain commitment around investment	Apr-25	Commissioning		Note actions 1.4 Priority 1
3.6	Explore Key Worker requirements and opportunities	Key Worker housing needs analysis by March 2026	Mar-26	Director of Housing and Public Protection		Discussion on joint BCP Dorset Keyworker study and how this could fit within devolution work
1.9	Release under occupied homes	Tenancy Audit and Consultation of under-occupied council and RP Homes	Mar-26	Head of BCP Homes, Head of Strategic Housing and Partnerships		Tenancy audit programme has commenced for BCP Homes. Wider engagement with RP's planned to secure buy in to an overall assessment of underoccupation across BCP to inform future strategy.
		Phase 1 Under-occupation (social housing) complete	Mar-26			dependent on above
		Needs assessment of owner occupied under occupation requirements	Mar-26			Scheduled for Winter 2025
		Develop an Under-Occupation Plan	Mar-27			Plan to be developed upon completion of tenancy audit consultation
1.10	Bring more empty homes back in to use	Identify funding options to resource at least one officer post for empty homes	Apr-25	Head of BCP Homes, Head of Strategic Housing and Partnerships		Staff in post within BCP Homes to support tenants underoccupying their homes. Resource identified to support development of empty homes programme.
		Pursue allocation of resources to support consideration of acquisitions within the Housing Delivery Team	27-Apr	Enabling manager		Problematic empty premises that meet enforcement thresholds are reactively addressed by Environmental Protection. Multi-disciplinary discussions held on challenging premises between planning, EP and building control. New resource available (absorbed within existing post) which will support development of programme and options for future consideration. Programme options for work are being reviewed.
1.11	Develop a Temporary Accommodation Strategic Plan for the next 5 years	Temporary Accommodation Strategic Plan 2026-2030	Jun-26	Head of Strategic Housing and Partnerships		As per 2.2



ENVIRONMENT AND PLACE O&S COMMITTEE

Report subject	Work Plan
Meeting date	20 May 2026
Status	Public Report
Executive summary	The Environment and Place Overview and Scrutiny (O&S) Committee is asked to consider and identify work priorities for publication in a Work Plan.
Recommendations	<p>That the Environment and Place O&S Committee:</p> <ol style="list-style-type: none"> 1. Consider and confirm the refreshed Work Plan priorities set out within the revised work plan at Appendix A. 2. Update Council on the Committee's agreed actions in relation to issues referred to the Committee from Council as outlined in paragraph 23 of the report. 3. Agree referrals to other Council bodies as outlined in paragraph 23 of the report.
Reason for recommendations	<p>The Council's Constitution requires all Overview and Scrutiny Committees to set out proposed work in a Work Plan which will be published with each agenda.</p> <p>Updates to Council will ensure compliance with the constitution which requires Overview and Scrutiny Committees to report back on any Council referrals which are requested but not approved for scrutiny. Referrals to other Council bodies will reduce potential duplication of scrutiny efforts, in line with good practice.</p>
Portfolio Holder(s):	N/A – Overview and Scrutiny is a non-executive function
Corporate Director	Aidan Dunn, Chief Executive
Report Authors	Lindsay Marshall, Overview and Scrutiny Specialist
Wards	Council-wide
Classification	For Decision

Work Plan updates

1. This report provides the latest version of the Committee's Work Plan at Appendix A and guidance on how to populate and review the Work Plan in line with the Council's Constitution. For the purposes of this report, all references to Overview and Scrutiny

Committees shall also apply to the Overview and Scrutiny Board unless otherwise stated.

2. Items added to the Work Plan since the last publication are highlighted as **'NEW'**. Councillors are asked to consider and confirm the latest Work Plan, subject to any updates agreed at the meeting.
3. The most recent [Cabinet Forward Plan](#) can be viewed on the council's website. This link is included in each O&S Work Plan report for councillors to view and refer to when considering whether any items of pre-decision scrutiny will join the O&S Committee Work Plan.

Resources to support O&S Work

4. The Constitution requires that O&S committees take account of the resources available to support proposals for O&S work. Advice on maximising the resource available to O&S Committees is set out in the O&S Work Planning Guidance document referenced below. Resources available for 2026/27 scrutiny are set out in detail at paragraph 15 below.

Work programming guidance and tools

5. The [Overview and Scrutiny Committees Terms of Reference](#) document provides detail on the principles of scrutiny at BCP Council, the membership, functions and remit of each O&S committee and the variety of working methods available.
6. [The O&S Work Planning Guidance](#) document provides detail on all aspects of work planning including how to determine requests for scrutiny in line with the Council's constitution.
7. The [O&S Framework for scrutiny topic selection](#) was drawn up by O&S councillors in conjunction with the Centre for Governance and Scrutiny. The framework provides detail on the criteria for proactive, reactive and pre-decision scrutiny topics, and guidance on how these can be selected to contribute to value-added scrutiny outcomes.
8. The '[Request for consideration of an issue by Overview and Scrutiny](#)' form is an example form to be used by councillors and residents when making a new suggestion for a scrutiny topic. Word copies of the form are available from Democratic Services upon request by using the contact details on this agenda.
9. Performance information: progress against the council's Corporate Strategy can be viewed on the council's [Performance Dashboard](#). The dashboard includes ratings to show where the council is on target, areas for monitoring or where action is required, and explanations. The dashboard includes measures relevant to all O&S committees and is provided to assist committees in their horizon scanning and work selection process.
10. The Overview and Scrutiny Committee has utilised a structured [Decision Matrix](#) as part of the process for prioritising work plan items, evaluating suggested topics against the following measures: resident impact, urgency, influence and the value scrutiny could add.

Work Programming 2026-27

Methodology

11. In early 2026, potential topics for all O&S Committees were sourced from a range of stakeholders in a desktop exercise. Topics were received from councillors, officers, Cabinet members and partners of the council. O&S councillors were supported to review these topics in a workshop on 1 April 2026, with a view to determining their priorities for the next municipal year using an evidence-led approach. The Work

Plan has been developed through collaborative work with Officers and Councillors following a structured work planning process and reflects agreed priorities, statutory requirements and available scrutiny capacity.

12. The Committee agreed to continuing to operate through a sustainability lens, ensuring that all scrutiny activity considers environmental, social and economic impacts.
13. Items within the Work Plan include a mixture of pre-decision scrutiny of Cabinet reports, proactive scrutiny topics, reactive items and briefing sessions. Updates and refinements may need to be made as further information is received throughout the year.
14. The session was designed to identify and prioritise topics where scrutiny can add the greatest value. Topics were assessed by Committee members using a consistent set of criteria, which included:
 - **Public Interest and Resident Impact** – the potential benefit to residents, communities and the environment
 - **Ability to influence** – the extent to which scrutiny can shape outcomes or decisions
 - **Risk and significance** – including financial, reputational or service delivery risks
 - **Timeliness** – alignment with upcoming decisions, strategies or emerging issues
 - **Deliverability** – whether the Committee has the capacity and resources to undertake the work effectively.

Scrutiny resources available in 2026/27

15. When considering topic priorities, O&S members assessed these against a good practice approach of allocating 1 hour of scrutiny per topic for sufficient depth and effectiveness of inquiry, and 2/3 hours of scrutiny per committee. On this basis, the illustrative resource capacity for the Environment and Place Committee for 2026/27 is:
 - 2 hours unallocated pre-decision scrutiny = 2 Cabinet reports selected from Cabinet FP
 - 7 hours of proactive scrutiny = 7 Committee reports or fewer reports with more time allocated for deep dive scrutiny.
 - 1 hour reactive scrutiny = 1 Committee report.
16. In developing the programme, the Committee has:
 - Limited items to 2–3 per meeting to maintain focus and allow effective challenge
 - Identified topics requiring deeper investigation and allocated dedicated sessions
 - Built in flexibility to accommodate emerging issues and urgent scrutiny requests
 - Ensured alignment with Cabinet Forward Plan items to support pre-decision scrutiny

Workshop Outcomes

17. Work planning initially generated a long list of potential scrutiny topics across the Environment and Place remit. These were refined and categorised into priority areas for inclusion in the Work Plan. Key outputs from the session included:
 - Agreement on a small number of **high-priority, high-impact topics** for detailed scrutiny (e.g. sustainable energy, Christchurch Harbour, and van life)
 - Identification of **pre-decision scrutiny requirements** linked to forthcoming Cabinet decisions (Housing Strategy, Local Transport Plan, Climate Action Plan)
 - Recognition of topics requiring **further evidence gathering** through partnerships and expert input (e.g. Net Zero Hub, Environment Agency, Wessex Water)

- Allocation of certain areas to **working groups and rapporteurs** to enable more detailed investigation outside formal committee meetings
 - A list of **reserve items**, to be progressed if capacity allows
 - Agreement on a number of **topics not prioritised**, with clear rationale (e.g. duplication with other work, limited influence, or existing coverage elsewhere)
18. This approach ensures that the final Work Plan is focused, deliverable and aligned with the Committee's strategic priorities and sustainability lens.

Next Steps and In Year Scrutiny Requests

19. The Draft Work Plan for the Committee for 2026/27 is attached at appendix A. The work plan includes both items which have been scheduled to a meeting, a number of reserve items which will be scheduled to a meeting if capacity allows, commissioned, in-depth work the Committee has agreed and a number of suggested items which are not proposed to be progressed.
20. Commissioned work suggestions will be passed to the O&S Chairs and Vice-Chairs Group for consideration. The Group have responsibility for agreeing the order of progression for in-depth work, in line with Constitution requirements which allow for one working group to be progressed at a time across the whole O&S function. The agreed order of progression will be reported back to this Committee.
21. Key Lines of Enquiry documents will be progressed for individual scrutiny topics . Advice on scoping will be sought from officers to strengthen inquiries (in line with usual practice) and from the O&S Chairs and Vice Chairs Group (to provide additional test and challenge, in line with updated Constitution requirements).
22. In year topic requests: notwithstanding the Committee's planning of its annual programme of work, councillors retain the right to suggest scrutiny topics throughout the year. Requests for scrutiny work may also be made by residents and other council bodies, such as full Council, at any time. For arising 'in year' requests, the Committee is recommended to make use of the matrix tool to weigh up the value of swapping scrutiny topics for others by referring to the body of evidence generated through the annual work planning workshop.

Items Not Prioritised

23. The following topics were considered and not included in the current Work Plan or as a reserve item. In some cases, agreements were made for referrals to be made elsewhere for these topics and/ or reporting back to Council on referrals. The Committee is asked to formally agree the below recommendations for these topics (underscored), which are based on workshop agreements:

- a) **Heat Network Development** - This officer suggested topic is not prioritised within the 2026–27 Work Plan due to current resource constraints, but it is recommended that it is kept under review and reconsidered if additional capacity becomes available or if a substantive decision point arises.
- b) **Houses in Multiple Occupation (HMOs)** - This councillor suggested topic will be considered as part of the Housing Strategy work and associated working group activity. To avoid duplication, it is recommended that the Committee refer the scrutiny topic request form for this item to the Housing Strategy working group.
- c) **Achieving Carbon Neutrality** - This legacy topic (previously agreed but not progressed) is not included as a standalone item, as it was presented within a broad scope which is now better captured through other planned scrutiny activity, including the Climate Action Plan and wider sustainability-focused work.

- d) **Safe Accommodation Strategy Follow-up** – This legacy topic (previously agreed but not progressed) is not included in this Committee’s Work Plan, as it is now being progressed through the Overview and Scrutiny Board in wider scrutiny of a suite of associated strategies. It is recommended that the Overview and Scrutiny Board be requested to scrutinise these elements of the Safe Accommodation Strategy:
- the development of KPIs relating to the Safe Accommodation Strategy,
 - the associated commissioning plan,
 - the implementation of the strategy, through an update at an appropriate future date.
- e) **Flooding and Infrastructure Resilience** - It is recommended that the Committee report to Council that this topic is not included within the Work Plan for the Committee at this stage, given the limited direct influence that the Council can have on some aspects of the topic. However, the Committee suggested that a Flood Advisory Group may be an appropriate route for this work.
- f) **Climate and Nature** - It is recommended that the Committee report to Council that this topic is not being progressed in line with the original referral from Council, as aspects of it are more effectively scoped within other planned scrutiny items, including the Climate Action Plan and sustainable energy work.
- g) **Redhill Paddling Pool** - It is recommended that the Committee report to Council that this topic is not included within the Work Plan, as the Committee considers that the scrutiny as requested by Council will no longer be impactful given the establishment of Town Councils in BCP and the potential, but as yet unknown direction, for asset transfer to these Councils. Noting that scrutiny relating to assets sits within the remit of O&S Board, it is also recommended that the O&S Board be requested to incorporate scrutiny on the status of assets such as Redhill Paddling Pool in any future work that they undertake relating to Town Councils and/ or asset transfer.

Options Appraisal

24. The Committee is asked to consider and confirm the scrutiny priorities as outlined in the work plan attached at Appendix A and agree the recommendations as outlined in paragraph 23 for those topics which have not been selected for inclusion within the work plan.
25. To ensure that work can be accommodated within available resources, the total number of scrutiny slots available should not be exceeded. If priorities as outlined are not agreed by the Committee, topics should be swapped to remain within capacity.
26. Updating the Work Plan at this time will ensure clear direction for progression of reports in a timely way. If updates are not confirmed there may be an impact on report timings and other scrutiny activity.

Summary of financial implications

27. There are no financial implications arising from this report.

Summary of legal implications

28. There are no legal implications arising from this report. The Council’s Constitution requires that all O&S bodies set out proposed work in a Work Plan which will be

published with each agenda. The recommendation proposed in this report will fulfil this requirement.

Summary of human resources implications

29. There are no human resources implications arising from this report.

Summary of sustainability impact

30. There are no sustainability resources implications arising from this report.

Summary of public health implications

31. There are no public health implications arising from this report.

Summary of equality implications

32. There are no equality implications arising from this report. Any councillor and any member of the public may make suggestions for overview and scrutiny work. Further detail on this process is included within O&S Procedure Rules at Part 4 of the Council's Constitution.

Summary of risk assessment

33. There is a risk of challenge to the Council if the Constitutional requirement to establish and publish a Work Plan is not met.

Background papers

- [Overview and Scrutiny Committees Terms of Reference](#)
- [O&S Work Planning Guidance document](#)
- [O&S Framework for scrutiny topic selection](#)
- ['Request for consideration of an issue by Overview and Scrutiny'](#)
- [Performance Dashboard](#)
- [Decision Matrix](#)

Further detail on these background papers is contained within the body of this report.

Appendices

Appendix A – Refreshed Environment and Place Committee Work Plan

BCP Council Environment and Place Overview and Scrutiny Committee – Refreshed Work Plan, DRAFT

Updated 11.05.26

Guidance notes:

- 2/3 items per committee meeting is the recommended maximum for effective scrutiny.
- The Environment and Place O&S Committee will approach work through a lens of **SUSTAINABILITY**
- Items requiring further scoping are identified and should be scoped using the Key Lines of Enquiry tool.

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	Subject and background	How will the scrutiny be done?	Lead Officer/Portfolio Holder	Report Information/ Updates
Meeting Date: 20 May 2026				
1.	Housing Strategy Review	Committee report	PH – Housing and Regulatory Services Cllr Kieron Wilson Kelly Deane	Pre-decision Scrutiny of a Cabinet Report
2.	South-West Net Zero Hub discussion	Presentation and committee discussion	PH – Climate Response, Environment and Energy, Cllr Andy Hadley Gail Scholes	<p>Scope of work:</p> <p>The SW Net Zero Hub have been invited to attend and share expertise with the committee in relation to financing sustainability initiatives, particularly:</p> <ul style="list-style-type: none"> - Measures required by councils to become funding ready and attract investors. - Good practice in other councils. <p>Note - this discussion item will inform further work at Item 10 below.</p>

Key: Pre-decision or reactive scrutiny item Proactive Scrutiny item



	Subject and background	How will the scrutiny be done?	Lead Officer/Portfolio Holder	Report Information/ Updates
3.	Work Programme – substantive discussion	Committee report	Lindsay Marshall	To review the priority work items identified through the work planning workshop and confirm the annual work plan.
Briefing Date: 10 June – Van Life – to be used by members of the Van Life Working Group to hear directly from van dwellers.				
Meeting Date: 15 July 2026				
4	Local Transport Plan	Pre-decision Scrutiny of a Cabinet Report	PH – Climate Response, Environment and Energy, Cllr Andy Hadley Amy Beasley	Item originally scheduled for May 2026 and moved to track a decision date change on Cabinet FP.
5	Christchurch Harbour - Environment Agency and Wessex Water discussion	No report - discussion item.	PH – Climate Response, Environment and Energy, Cllr Andy Hadley	<p>Overview: An invitation to the Environment Agency and Wessex Water to discuss improvements required to promote water quality in Christchurch Harbour and progress against any improvements already identified.</p> <p>Scope of work – to be confirmed – committee to identify their questions and information request for submission in advance to invitees.</p> <p>Background - This item relates to a Council petition that was referred to the Committee in March 2025 following a full Council submission. The petition requested that the Council consider establishing a</p>

Key: Pre-decision or reactive scrutiny item Proactive Scrutiny item

	Subject and background	How will the scrutiny be done?	Lead Officer/Portfolio Holder	Report Information/ Updates
				Christchurch Harbour Protection Policy and inclusion of this in the Local Plan, to protect the harbour against harmful pollution. A proposed scope, submitted to the committee by Cllr Vanessa Ricketts is available to view here .
6.	Floating hold - rapporteur updates	Verbal update	Cllr Felicity Rice	To receive updates from identified committee rapporteurs on the progress of work.
Meeting Date: 9 September 2026				
7	Van Life – hold potential 2 hour slot.	Committee report and deep dive discussion including: <ul style="list-style-type: none"> - Parking officers - Insight gathered by committee directly from van dwellers - Local plan lead officers - Homelessness team officers 	Scrutiny officer report detailing with appendices of data gathered from council departments	This committee deep dive will report on and conclude work relating to the topic of 'Van Life'. Proposed scope of work – <ul style="list-style-type: none"> • Review data on the number of vans recorded as parking across the BCP area during summer months. • Review information on existing van parking areas and facilities available in BCP and any data on takeup of these facilities. • Review insight gathered by committee members directly from van dwellers on their needs. • Review statutory requirements within

Key: Pre-decision or reactive scrutiny item Proactive Scrutiny item

	Subject and background	How will the scrutiny be done?	Lead Officer/Portfolio Holder	Report Information/ Updates
				<p>developing local plan regarding site provision and progress towards this and which categories of van dwellers this will support.</p> <ul style="list-style-type: none"> Review latest quarter data from St. Mungo's to verify levels of van dwellers known to the homelessness team. Consider any recommendations required to Cabinet in light of the above. <p>Background – This item relates to a motion that was agreed at Council and passed to the Committee in February 2025 asking for the creation of a Community Pact to balance the needs of van dwellers with bricks and mortar residents. The Council motion is available to view here. The Key Lines of Enquiry document drawn up by the committee is available to view here.</p>
8.	Floating hold – recommendation tracking	Discussion item with invitees tbc.	TBC – committee to identify which recommendations require discussion.	Hold to ensure sufficient capacity within work programme for a substantive discussion on previous recommendations made by the committee, with invitees attending to report on implementation updates relating to

Key:  Pre-decision or reactive scrutiny item  Proactive Scrutiny item



	Subject and background	How will the scrutiny be done?	Lead Officer/Portfolio Holder	Report Information/ Updates
				recommendations. Date of this slot may move or not be required.
9	Reserved for Pre-Cabinet Scrutiny			Any items of pre-decision scrutiny to be identified using Cabinet Forward Plan.
Briefing date in October - TBC				
Meeting Date: 18 November 2026				
10	<p>Sustainable Energy: Finance Models and Energy Saving Initiatives for Council Owned Buildings</p> <p>2 hour slot reserved for in depth item</p>	<p>Committee report led by Sustainability team.</p> <p>Invitation to directorates to attend to contribute to discussion – officers to be identified.</p>	<p>PH – Climate Response, Environment and Energy, Cllr Andy Hadley</p>	<p>This work will be informed by a discussion with the South West Net Zero Hub, scheduled for May 2026 Committee meeting.</p> <p>Proposed scope of work:</p> <ul style="list-style-type: none"> - Explore potential BCP models for financing sustainable energy - Review successful financing models used elsewhere (to be informed by SW Net Zero Hub discussion in May 2026.) - Identify and recommend potential models that may be appropriate for BCP to adopt. - Identify energy saving initiatives required across council buildings/housing stock – information to be provided by identified directorates. - Use the above information to identify any strategic work that

Key: Pre-decision or reactive scrutiny item Proactive Scrutiny item

	Subject and background	How will the scrutiny be done?	Lead Officer/Portfolio Holder	Report Information/ Updates
				may be required by the Council to achieve energy saving ambitions.
11	Reserved for Pre-Cabinet Scrutiny			Any items of pre-decision scrutiny to be identified using Cabinet Forward Plan.
Briefing date December or January TBC				
Meeting Date: 24 February 2027				
12	Reserved for proactive Scrutiny matters			
13	Floating hold – reactive scrutiny			Hold to ensure sufficient capacity within work programme to respond to any arising issues that cannot be planned for in advance. Date of this slot may move or not be required.
14	Climate Action Plan – Pre-decision scrutiny.	Committee report	PH – Climate Response, Environment and Energy, Cllr Andy Hadley Martin Gardner/Gail Scholes	Annual scrutiny of the Climate Action Plan prior to Cabinet consideration.
Items agreed as priorities in 2026 work planning workshop.				
	None – all top priorities agreed have been plotted above.			

Key: Pre-decision or reactive scrutiny item Proactive Scrutiny item

	Subject and background	How will the scrutiny be done?	Lead Officer/Portfolio Holder	Report Information/ Updates
Items agreed as reserve items in 2026 work planning workshop. Allocate dates if capacity is available:				
15	BCP Homes 5 Year Strategic Plan	Committee report.	PH – Housing and Regulatory Services Cllr Kieron Wilson Kelly Deane	To review the strategy prior to implementation. Strategy will address issues such as property condition, asset management and resident involvement. Likely Cabinet decision date of March 2027, although the committee can review this earlier. Agreed by committee as first reserve item.
16	Community Owned Renewable Energy	Committee report.	PH – Climate Response, Environment and Energy, Cllr Andy Hadley Gail Scholes	Legacy work programme item arising from a budget working group recommendation in 2024 . Agreed by committee to retain as a reserve item and advance if appropriate following other items on sustainable energy.
17	Urban Forest Strategy	Committee report	TBC	To receive an update report on the implementation of this strategy, previously scrutinised by the committee prior to agreement.
18	Temporary Accommodation Strategy	Committee report Pre-decision scrutiny	PH – Housing and Regulatory Services Cllr Kieron Wilson Kelly Deane	Committee agreed to schedule as a pre-decision scrutiny item when strategy has been developed (likely 2027 or beyond).
Annual recurring items (dates already plotted into work programme)				

Key:  Pre-decision or reactive scrutiny item  Proactive Scrutiny item

	Subject and background	How will the scrutiny be done?	Lead Officer/Portfolio Holder	Report Information/ Updates
18	Climate Action Plan	Committee report	PH – Climate Response, Environment and Energy, Cllr Andy Hadley Martin Gardner/Gail Scholes	Pre-decision annual report, February.
19	Housing Strategy Review	Committee report	PH – Housing and Regulatory Services Cllr Kieron Wilson Kelly Deane	Pre-decision annual report, May
Commissioned Items (Non-committee items, including working groups and rapporteurs)				
20	Rapporteur topic - Pedestrian Crossing Update	Verbal updates	Councillor Rice	Cllr Rice agreed as a rapporteur in May 2025 to progress this area of work with officers. Updates to be received by committee as appropriate. Referenced in the work plan item of the minutes here
21.	Rapporteur topic - Play Streets	Verbal updates	Councillor Rice	Councillor Rice agreed as rapporteur on this topic in October 2025. Updates to be received by committee as appropriate. As referenced in the minutes of the meeting here
22.	Van Life – Working Group	1 x working group meeting to gather direct insight from van dwellers. Meeting date	Cross cutting issue – led by Scrutiny Officers.	Background – This item relates to a motion that was agreed at Council and passed to the Committee in February 2025 asking for the creation of a

Key: Pre-decision or reactive scrutiny item Proactive Scrutiny item

	Subject and background	How will the scrutiny be done?	Lead Officer/Portfolio Holder	Report Information/ Updates
		of 10 June proposed. Will inform item 7 above. Working group members to be identified and agreed in May 2026 meeting.	Working group membership tbc at May 2026 committee meeting.	Community Pact to balance the needs of van dwellers with bricks and mortar residents. The Council motion is available to view here . The Key Lines of Enquiry document drawn up by the committee is available to view here .
Briefing Sessions – dates to be allocated				
	Chemicals Scrutiny – Information session requested for this at May 2024 meeting.	Informal Briefing	Kate Langdown/Martin Whitchurch	Date to be assigned.
	Building Regs Update	Informal briefing	Rhys Bright	To receive a briefing on the Government changes to building regs. Timing tbc when changes have been confirmed. Follows a council motion on this topic.

Items not included in the work programme –

The following items were proposed during the committee's work planning exercise in 2026 and have not been prioritised for scrutiny at this time. Brief notes of committee informal agreements made during work planning workshop are included, including reasons for not prioritising scrutiny on these topics at this time.

- **Heat Network Development in BCP** – officer suggested topic arising during work planning.
Reasons: significant area of work with limited resources to progress. Retain on long list for potential future action.
- **HMOs** – scrutiny request made by Cllr Marion LePoidevin.

Key: Pre-decision or reactive scrutiny item Proactive Scrutiny item

Reasons: Duplication with remit of cross- party Housing Strategy working group. Committee agreed to pass the scrutiny request to the cross- party Housing Strategy working group asking for them to incorporate into their work, noting that the work of this group reports into the E&P O&S Committee via annual Housing Strategy Review reports.

- **Life Traffic, Flooding and Infrastructure Resilience for BCP** – [Council motion referred to Committee](#).

Reasons: Limited ability to have influence over issue as some elements are out of scope of Council powers. Suggestion that this work may be undertaken by a Flood Advisory Group, previously active in predecessor councils. Committee is required to report back to Council with this view.

- **Climate and Nature**- legacy work programme item relating to a council motion referred to the committee.

Reasons: Committee agreed that this work is being addressed via other issues included in the work programme, and that an update on the urban forest strategy may be appropriate to fulfil 'nature' related scrutiny (included as reserve item). Committee is required to report back to Council with this view.

- **Redhill Paddling Pool** – legacy work programme item relating to a [council petition referred to the committee](#).

Reasons: Duplication with O&S Board remit of work. Committee suggested that the O&S Board be asked consider the future of Redhill Paddling Pool in any asset / Town Council related scrutiny to be undertaken within their own programme of work. Agreement to refer the item to the O&S Board with this advice, and a requirement to report back to Council with this view.

- **Achieving Carbon Emission Neutrality** – legacy work programme item following a [budget working group held in 2024](#).

Reasons: Committee agreed that other work programme items will address this matter with a more refined scope.

- **Safe Accommodation Strategy** – multiple legacy work programme items relating to the Safe Accommodation Strategy which was reviewed by a [working group of the Committee](#). The items related to considering commissioning related to the strategy, review of strategy after implementation, and identification of KPIs to monitor effectiveness of strategy.

Reasons: Duplication with O&S Board remit of work. The committee noted that the strategy was planned for pre-decision scrutiny by the O&S Board within a wider suite of strategies and agreed to pass these work recommendations to the O&S Board for progression.

CABINET



Report subject	Corporate Performance Report - Q3
Meeting date	4 March 2026
Status	Public Report
Executive summary	<p>BCP Council adopted 'A shared vision for Bournemouth, Christchurch and Poole 2024-28' in May 2024.</p> <p>The shared vision is the corporate strategy which sets out the council's vision, priorities and ambitions as well as the principles which underpin the way the council works as it develops and delivers its services.</p> <p>Incorporated in the vision is a set of measures of progress for achieving the vision, priorities and ambitions.</p> <p>This is the performance monitoring report for Quarter Three 25-26, presenting an update on the progress measures.</p> <p>The council's delivery against its priorities and ambitions can also be monitored through the performance dashboard which is available on the council's website providing up-to-date real time information on the progress measures.</p>
Recommendations	<p>It is RECOMMENDED that Cabinet:</p> <ul style="list-style-type: none"> (a) Consider the Quarter Three performance (b) Note that work continues to expand the data available on the interactive performance dashboard (c) Note the positive activities highlighted in the report (d) Note the performance exception reports relating to areas of underperformance and task the corporate directors to take action to improve performance
Reason for recommendations	<p>Our shared vision for Bournemouth, Christchurch and Poole sets out the priorities and ambitions against which the council's performance will be judged, and as such is a vital component of the council's performance management framework.</p> <p>An understanding of performance against targets, goals and objectives helps the council to assess and manage service delivery and identify emerging business risks.</p>

Portfolio Holder(s):	Councillor Millie Earl, Leader of the Council
Corporate Director	Aidan Dunn, Chief Executive
Service Director	Isla Reynolds, Director of Marketing, Communications and Policy
Report Authors	Chris Shephard, Head of Policy. Strategy and Partnerships Liz Orme, Policy & Strategy Officer Pippa Quinton, Policy Apprentice Performance leads across the council
Wards	Council-wide
Classification	For Information

Background

1. BCP Council adopted 'A shared vision for Bournemouth, Christchurch and Poole 2024-28' in May 2024 which was developed following a process of stakeholder engagement from June to October 2023.
2. The vision includes a comprehensive set of progress measures that track performance against the ambitions and focus areas of activity.
3. Since the vision was adopted, work has been carried out to establish and evolve baseline data, targets and intervention levels for the progress measures.
4. A performance dashboard has been created which we have been using successfully to support the monitoring of our progress towards the council's vision, using technology to enhance transparency and support data-driven decisions. This dashboard is updated by performance officers across the council, providing real-time information as it's available and is accessible on the council's website. The dashboard continues to be updated and evolved.
5. The Corporate Strategy Delivery Board meeting allows officers to meet monthly to monitor delivery of the council's vision at a strategic level. This also allows the board to conduct delivery deep dives and risk reviews, allowing for areas of concern to be addressed in a timely manner and best practice can be celebrated and shared. The board also allows the Council to prioritise key areas of activity.

An interactive performance dashboard to monitor performance

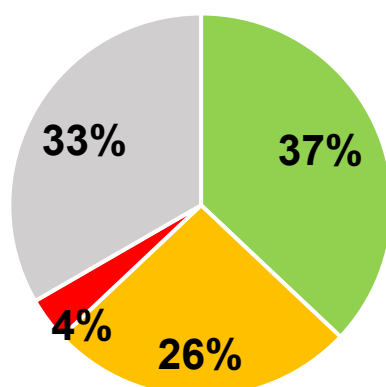
6. A live and interactive [performance dashboard](#) is available alongside quarterly reports, providing a real-time tracking tool that effectively addresses Cabinet's previous concerns regarding the timeliness of the reports. This is because quarterly performance reports are static snapshots of performance, often two to three months out of date by the time they reach Cabinet.
7. The performance dashboard supports the council's approach towards data-driven decision-making and continuous improvement in organisational performance.

8. Furthermore, transparency and accountability are enhanced through the public-facing live performance dashboard, which is continuously accessible to residents, councillors and officers.
6. The dashboard's purpose is to maintain a strategic perspective of overall council performance, and it is reviewed regularly with directors to ensure the best data is provided. Cabinet also has the flexibility to introduce additional measures if necessary for more detailed performance monitoring.
7. The dashboard is developing in phases, with further plans to enhance data availability, links to other dashboards and data sources and provide various lenses to view the data eventually replacing the need for a paginated performance report.
8. The dashboard was reviewed for accessibility and usability and changes to the design and content have been made as a result.
9. Links have been made to a [sustainability dashboard](#) demonstrating further information on the council's advancements towards achieving our net zero targets.
10. Subsequent phases will include:
 - a. Progress on strategic programmes of work,
 - b. Analysis of the latest data regarding the health of the people and places within the BCP area,
 - c. Sharing an overview of corporate risks.

Summary of Quarter Three Performance

11. Quarter Three data shows stable and broadly improving performance (Figure 1). The percentage of measures that are on target (green) has moved up from 35% in Quarter Two to 37% in Quarter Three. Where performance is being monitored (amber), the percentage has moved from 31% in Quarter Two to 26% in Quarter Three. The percentage of those measures requiring action (red) has reduced positively from 6% in Quarter Two to 4% in Quarter Three. The percentage of pending measures (grey) has increased from 28% in Quarter Two to 33% in Quarter Three. These are measures where there is no data to report in this quarter.

12. Figure 1: Quarter Three Performance Summary



13. **Appendix 1** contains more detail for each measure including the latest performance compared to the target and the baseline, and an updated commentary.
14. The direction of travel for each measure is also provided in Appendix 1. This shows whether performance is improving, declining or remains the same level compared to the previous update. For Quarter Three, there are more measures showing a positive direction of travel compared to Quarter Two with 22 measures showing a positive direction of travel (compared to 20), fewer measures showing a negative direction in Quarter Three (9 compared to 13), and 5 measures have stayed the same compared to 6 in Quarter Two.
15. It is important to note good and improving performance for many of the measures. A highlight is the measure that tracks the percentage of successful grant applications. For 25/26 to date, a total of 10 grant applications were submitted and all were successful, although not every application was awarded the full amount applied for. For Q3 the successful bids awarded were:
- £37,000 awarded by The Tree Council for Stage 2 of The Trees Outside Woodland Fund application.
 - £51,000 awarded by Environment Agency (WRFFC) for Local Levy bid for Christchurch Harbour Habitat Restoration Feasibility Study.
 - £50,000 awarded by MHCLG for Digital Planning Improvement Fundround4.2 to become an active member of the Open Digital Planning (ODP) community.
 - £598,000 awarded by DFE for SEND Intervention Support Fund.
16. Following underperformance in Quarter Two it is also important to note the significant improvement made to the determination of major planning applications during Quarter Three. There is more detail about this measure and the actions taken in the positive exception report at **Appendix 2**.
17. Some measures are doing less well and are areas of focus. **Appendix 3** contains exception reports that provide additional detail about the two red rated measures this Quarter, to reduce the number of primary school aged children excluded from school and to reduce the number of homeless households in bed and breakfast accommodation. There is also a report on the measure to increase the enforcement outcomes of street based anti-social behaviour that details current performance and proposed action around future reporting.
18. Performance continues to be monitored by services and by the Corporate Strategy Delivery Board to ensure appropriate mitigations are in place and log actions being taken to improve performance.

Summary of financial implications

19. There are no financial implications as this is a performance monitoring report for the corporate strategy. The corporate strategy is an important document to identify and establish project priorities for council budget-setting and contains programmes of work aimed at improving strategic finance, under the Our Approach priority.

Summary of legal implications

20. There are two measures that require action in Quarter Three. Any potential risks and mitigations have been and will continue to be assessed by the relevant service area and reviewed by the Corporate Strategy Delivery Board.

Summary of human resources implications

21. One of the key strategies linked to delivery of the corporate strategy - the people and culture strategy - aims to foster a high-performance culture. Through a performance framework, colleagues understand their roles and contribution to BCP Council's vision and ambitions. It includes regular 1:1s, SMART objectives, and annual reviews. Personal objectives are linked to corporate ambitions in the shared vision for Bournemouth, Christchurch and Poole. A dashboard is being developed with ICT to provide council leadership teams with performance insights, enhancing alignment to performance reporting. Additionally, programmes under Our Approach priority aim to positively impact human resources.

Summary of sustainability impact

22. The programmes of work underpinning the Place and Environment priority of the corporate strategy are designed to have a positive impact on sustainability outcomes.

Summary of public health implications

23. The programmes of work underpinning the People and Communities and Our Approach priorities in the corporate strategy are designed to have a positive impact on public health outcomes.

Summary of equality implications

24. The work programmes supporting the corporate strategy aim to positively impact protected groups. Equality impact assessments are conducted for these programmes, particularly under the People and Communities and Our Approach priorities.

Summary of risk assessment

25. There are two measures from Quarter Three that require action, and 14 that require monitoring. Potential risks and mitigations are assessed by the relevant service area and are regularly reviewed by Corporate Strategy Delivery Board.

Background papers

- [A shared vision for Bournemouth, Christchurch and Poole](#)
- [BCP Council Corporate Performance Dashboard](#)

Appendices

Appendix 1: Quarter Three - Corporate Performance Report – Overview of Q3 Performance

Appendix 2: Quarter Three – Positive Exception Report

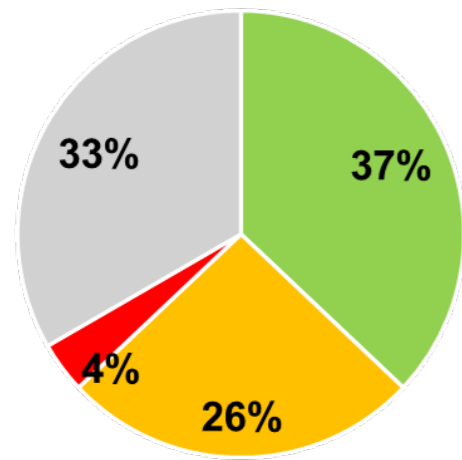
Appendix 3: Quarter Three – Performance Exception Reports

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Quarter 3 2025-26 - Overview of performance

This report provides an update of quarter three in the 2025/26 year on the progress measures in the council's shared vision for Bournemouth, Christchurch and Poole.

More detail is available in the [performance dashboard](#).



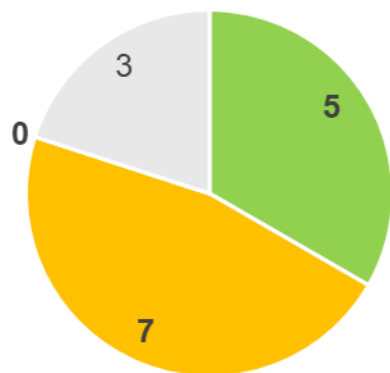
Q3 Overall

- 20 Measures are on target (green)
- 14 measures require monitoring (amber)
- 2 measures require action (red)
- 18 measures are pending a RAG rating (grey) mostly due to these being annual or bi-annual measures

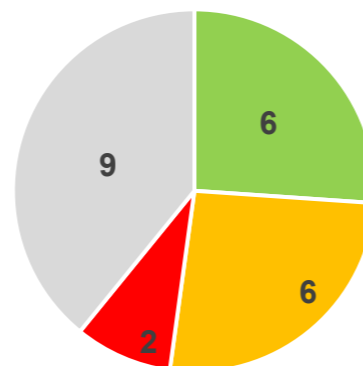
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Across the three corporate priority areas, this breaks down into:

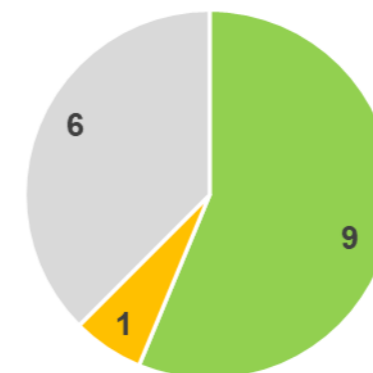
Our Place and Environment



Our People and Communities



Our Approach



More detail about each measure is set out in the following tables.

Explanation of performance tables

- **Frequency:** How often new data is available

RAG rating: ● Action Required ● Monitor ● On Target ● Pending

- **High or low figure is better:** Whether good performance is a higher figure or a lower figure.
- **Baseline figure:** A reference point from which the latest progress can be monitored. The time period the baseline data relates to is noted.
- **Target:** The performance level (goal) the council is aiming to achieve. Rationale for target levels are provided in the performance dashboard.
- **Direction of travel & RAG:** This column shows whether performance is improving, declining or remaining at the same level compared to the previous update. This is indicated by a directional arrow.

Whether the Q3 data is on target is shown by the RAG rating:

- **Red:** Performance has not met its target and has reached a level of intervention at which action is required to improve performance.
 - **Amber:** Performance is not on target but has not reached a level at which action is needed. This requires monitoring to ensure performance stays on track.
 - **Green:** Performance has met or exceeded its target.
 - **Pending:** RAG rating not set. This could be because more data is needed to set targets to know if performance is on track, or new data is not yet available, such as with annual or biannual measures.
- **Commentary:** Provides further detail on performance.

Our Place and Environment

There are currently fifteen measures that sit under the six ambitions of 'Our Place and Environment' priority. Two of these are measured **annually** and two measured **biannually** and are shaded grey unless being reported in Q3, and eleven are measured **quarterly**.

Ref	Measure	Frequency	High or low figure is better	Baseline figure	Target	Q3 Data	Direction of travel & RAG	Commentary
People and places are connected by sustainable and modern infrastructure								
PE1A.1	Increase the total number of sustainable passenger trips in the BCP area per year	Quarterly	High	24.84M (September 2025)	27.71M (March 2026)	24.58M (December 2025)	↔	The last quarter of 2025 showed a slight decline in the number of bus passengers compared to the same 3 months in 2024. This consequently affected the updated annual figure. Bus patronage can be affected by weather which was more mixed in the last quarter. Concessionary fares numbers are now showing a slight increase so overall numbers could improve going forwards.
PE1A.2	Increase the number of publicly available Electric Vehicle (EV) charge points	Quarterly	High	265 (September 2025)	290 (December 2025)	290 (December 2025)	↑	<p>The third quarter has seen significant progress in getting to the delivery phase with regards to Local Electric Vehicle Infrastructure (LEVI) and working through the charging hubs with legal, but not actual delivery itself. We are now in an excellent position to deliver for the public.</p> <p>We are now into delivery phase for the LEVI contract with Connected Kerb, Dorset and BCP Council. This is fully funded by LEVI central government funding and private sector funding. We need to work through the Traffic Regulation Orders (TROs) for the bays so we have them agreed and make the bays purely for residents and visitors that are charging, giving us enforcement if not.</p> <p>We have liaised with highways and expect the TRO process to take 4-6 months to complete to hit the 50 site target for the 26/27 financial year. For these planned locations, there will be three dual bollard chargers which will provide 300 7kw charging sockets, with a percentage of these being passive to be made live by end of year five as demand increases. We are also still finalising legal work to get five charging hubs installed, expected mid-year in 26/27, adding another 28 rapid charging sockets.</p>
Our communities have pride in our streets, neighbourhoods and public spaces								
PE2B.1	Increase the number of Fixed Penalty Notices (FPNs) served for fly tipping and littering offences	Quarterly	High	1.43K (September 2025)	844 (December 2025)	1.36K (December 2025)	↓	<p>1,357 fixed penalty notices issued, including:</p> <ul style="list-style-type: none"> 17 PSPO offences 3 flytipping offences 24 waste duty of care 1,313 litter <p>Additional resource has supported enforcement during key football events in the winter period, leading to consistent performance over the quarters.</p>
PE2D.1	Reduce levels of police recorded antisocial behaviour (ASB)	Quarterly	Low	2,573 (September 2025)	1,775.5 (December 2025)	1,581 (December 2025)	↑	The numbers of police recorded ASB is down slightly on the same period for last year. A new ASB strategy is being written and a new ASB Forum has commenced at the end of 2025 and a new multi-

Ref	Measure	Frequency	High or low figure is better	Baseline figure	Target	Q3 Data	Direction of travel & RAG	Commentary
								agency group has been formed to deal with ASB, being led by the ASB Manager.
PE2D.2	Increase enforcement outcomes relating to street-based antisocial behaviour (ASB)	Quarterly	High	1,069 (September 2025)	1,926 (December 2025)	1,181 (December 2025)	↑	<p>Street based enforcement stats Q3: Number of CSAS incidents attended: 720 Number of alcohol seizures: 12 Number of dispersals: 384 Early intervention notices: 16 Support referrals:35 Community Protection Notice Warning – 6 Community Protection Notice – 3 Anti Social Behaviour Injunction – 2 Closure of premise</p> <p>There has been a reduction in staff numbers since this period last year, however, figures for the quarter are strong, showing a robust approach to street related anti-social behaviour. The enforcement outcomes show a lack of escalated behaviours and successful formal warnings being applied, but robust action where required.</p>
PE2A.1	Increase the percentage of residents who are satisfied with their local area as a place to live	Biannual	High	75% (March 2025)	-	-		This is a biannual measure not reported at Q3 so it has been marked as 'pending' until new data is available. This measure relates to the Resident's Survey, so new data will be available when the next survey takes place.
PE2B.2	Increase residents' satisfaction with street cleaning	Biannual	High	48% (March 2025)	-	-		This is a biannual measure not reported at Q3 so it has been marked as 'pending' until new data is available. This measure relates to the Resident's Survey, so new data will be available when the next survey takes place.
Our inclusive, vibrant and sustainable economy supports our communities to thrive								
PE3A.1	Increase the number of businesses in the BCP area	Annual	High	15,495 (December 2024)	15,500 (December 2025)	15,600 (December 2025)	↑	The annual data on UK Business Count from the Office of National Statistics (ONS) shows that the BCP area has performed better in 2025 than 2024, with an increase of 105 additional businesses recorded over the annual period.
PE3B.1	Increase non-financial support given to BCP-based businesses	Quarterly	High	280 (September 2025)	475 (March 2026)	440 (December 2025)	↑	The rise in number of businesses supported in Q3 was anticipated as autumn is the main season for business networking events to be organised. Events organised to support businesses included National Manufacturing Day, Film Office, Creative Digital and FinTech events and Low Carbon Business support.
PE3C.1	Increase in the creation of new business enterprises	Quarterly	High	9 (September 2025)	30 (March 2026)	15 (December 2025)	↑	Ignite business start-up courses have been popular with residents and students, with 6 new business enterprises created. 3 further start-up courses to be delivered in Q4 which should lead to further new enterprises being created.
Revitalised high streets and regenerated key sites create new opportunities								
PE4A.1	Increase footfall across our three town centres	Quarterly	High	22.54M (September 25)	20M (December 2025)	21.85M (December 2025)	↓	Footfall for the quarter reached 21.85 million, showing a slight decrease compared to 22.54 million last quarter. This movement is in line with expectations, as the previous period included the peak summer season, which traditionally drives higher visitor numbers in coastal locations. Despite this seasonal shift, the current quarter benefitted from the Christmas trading period and remains within

Ref	Measure	Frequency	High or low figure is better	Baseline figure	Target	Q3 Data	Direction of travel & RAG	Commentary
								target, reflecting stable performance and sustained engagement across the town centre. Year on year (yoy) data for December shows Bournemouth as a +1% Christchurch is -2%, and Poole is -2% yoy and the Coastal average is 0% so overall our town centres are performing above or only slightly behind the national average.
PE4B.1	Increase the percentage of all major planning applications determined on time	Quarterly	High	69% (September 2025)	80% (December 2025)	79% (December 2025)	↑	Performance has improved from Q2 and now only 1% below target of 80% A number of older applications were determined end of last quarter and some at the start of Q3 which accounts for the applications which were determined out of time. This is part of the drive to ensure we have no back log and was also due in part to the New Forest Mitigation requirement. Whilst the mitigation strategy was being developed we were unable to determine applications within a certain area of the Borough which resulted in some going over time.
PE4B.2	Increase the percentage of all non-major planning applications determined on time	Quarterly	High	88% (September 2025)	92% (December 2025)	88% (December 2025)	↔	Performance has been maintained in Q3, although it is slightly below target it is anticipated it will improve in the next quarter. We have had a number of key staff on extended periods of sick leave in the last quarter. These staff have now returned, and it is anticipated that we will continue to improve performance for the remained of the year and meet our target.
Climate change is tackled through sustainable policies and practice								
PE5E.1	Increase the percentage of waste diverted from landfill	Quarterly	High	86.25% (September 2025)	90% (March 2026)	88.11% (December 2025)	↑	As noted in Q2 and the related exception report produced for the that quarter, the decision made by our waste contractors to send residual waste to landfill rather than to Energy from Waste (EfW) facilities due to scheduled maintenance caused a temporary decrease in our ability to reach target. Performance is now getting back on target and the cumulative provisional landfill diversion rate across the first three quarters of 25/26 has shown a slight increase. In line with our ongoing commitment to minimising landfill use, we have implemented a change in how we process residual waste from one of our recycling centres. Previously sent to a landfill site due to its bulky nature, this waste is now redirected to an Energy from Waste facility. We expect this change to continue contributing positively to our diversion targets moving forward.
PE 5A.1	Reduce the tonnes of greenhouse gas emissions from our vehicles and buildings (tCO2e).	Annual	Low	13.4% reduction in 2024/25 against annual reduction in 23/24	Carbon Neutral by 2045	-		This is an annual measure not reported at Q3 so it has been marked as 'pending' until new data is available.
Our green spaces flourish and support the wellbeing of both people and nature								
Measures under discussion with Green Space and Conservation team.								

Our People and Communities

RAG rating: ● Action Required ● Monitor ● On Target ● Pending

There are twenty-three measures that sit under the seven ambitions of 'Our People and Communities' priority. Eight are measured **annually**, twelve are measured **quarterly**, two are **termly** and one is collected **every two years**. Annual/biannual measures are shaded grey unless being reported in Q3.

Ref	Measure	Frequency	High or low figure is better	Baseline figure	Target	Q3 Data	Direction of travel & RAG	Commentary
High quality of life for all, where people can be active, healthy and independent								
PC1A.2	Increase the percentage of people with a learning disability living independently in settled accommodation	Quarterly	High	79.7% (September 2025)	80% (March 2026)	83.3% (December 2025)	↑	As part of the Specialist Strategic Housing Strategy, work is ongoing to identify types of accommodation to meet specific needs of all vulnerable Groups. 26/27 (May) will see the introduction of 26 flats – 13 Mental Health and 13 Learning Disability and Autism. These will be homes on assured shorthold tenancies which is effectively a home for Life. A panel is in the process of being formed to agree nominations to the flats which will have low level support with the aim of freeing up spaces in other supported living projects that are intended to be short term with ongoing throughput.
PC1A.3	Increase the percentage of people with a mental health issue living independently in settled accommodation	Quarterly	High	70% (September 2025)	70% (September 2025)	69.3% (December 2025)	↓	As part of the Specialist Strategic Housing Strategy, work is ongoing to identify types of accommodation to meet specific needs of all vulnerable Groups. 26/27 (May) will see the introduction of 26 flats – 13 Mental Health and 13 Learning Disability and Autism. These will be homes on assured shorthold tenancies which is effectively a home for Life. A panel is in the process of being formed to agree nominations to the flats which will have low level support with the aim of freeing up spaces in other supported living projects that are intended to be short term with ongoing throughput.
PC1B.1	Increase the number of registrations from people in the most deprived areas accessing health and wellbeing support (LiveWell Dorset)	Quarterly	High	222 (September 2025)	267 (December 2025)	206 (December 2025)	↓	LiveWell Dorset has changed the basis on which the indicator is constructed, now looking at the 20% most deprived neighbourhoods locally when previously it was looking at the 20% most deprived neighbourhoods nationally, which increases the target audience quite significantly. Registration numbers are slightly below that of the same quarter of the previous year; however, the service continues to reach clients living in our most deprived neighbourhoods. The proportion reached - 33% is higher than last year's quarter and is above our 25% target of registrations from clients living in our most deprived neighbourhoods.
PC1A.4	Increase the percentage of Adult Social Care users who are satisfied with the care and support they receive	Annual	High	59% (March 2025)	-	-		This is an annual measure not reported at Q3 so it has been marked as 'pending' until new information is available. New information should be available in March 2026.

Ref	Measure	Frequency	High or low figure is better	Baseline figure	Target	Q3 Data	Direction of travel & RAG	Commentary
PC1A.1	Increase the percentage of residents who have a good satisfaction with life	Annual	High	70% (March 2025)	-	-		This is an annual measure not reported at Q3 so it has been marked as 'pending' until new data is available. This measure relates to the Resident's Survey, so new data will be available when the next survey takes place.
PC1C.1	Increase the percentage of physically active adults	Annual	High	71.50% (June 2025)	-	-		This is an annual measure not reported at Q3 so it has been marked as 'pending' until new data is available. When new national averages are released, we will be able to set our target.
PC1C.2	Increase the percentage of physically active children and young people	Annual	High	61% (March 2025)	-	-		This is an annual measure not reported at Q3 so it has been marked as 'pending' until new data is available. When new national averages are released, we will be able to set our target.
PC1A.5	Increase the percentage of carers who are satisfied with the care and support they receive	Biannual	High	36% (March 2024)	38% (March 2026)	-		This is a biannual measure not reported at Q3 so it has been marked as 'pending' until new data is available. New data should be available in spring 2026.
Working together, everyone feels safe and secure								
PC2A.1	Reduce levels of police recorded serious violent crime	Quarterly	Low	363 (September 2025)	313 (December 2025)	339 (December 2025)	↑	The figures for Q3 25/26 are very similar to 24/25. Sexual offences continue to be the biggest proportion of Serious Violence (SV) recorded data. At the end of December 25, government released the much-awaited Violence Against Women and Girls Strategy and the first multi-agency group meeting about the outcomes and requirements is planned for the beginning of February 26.
PC2B.1	Increase the percentage of residents who feel safe in their local area during the day	Annual	High	87% (March 2025)	-	-		This is an annual measure not reported at Q3 so it has been marked as 'pending' until new data is available. This measure relates to the Resident's Survey, so new data will be available when the next survey takes place.
PC2B.2	Increase the percentage of residents who feel safe in their local area after dark	Annual	High	54% (March 2025)	-	-		This is an annual measure not reported at Q3 so it has been marked as 'pending' until new data is available. This measure relates to the Resident's Survey, so new data will be available when the next survey takes place.
Those who need support receive it when and where they need it								
PC3C.1	Increase the number of individuals entering drug treatment	Quarterly	High	3,156 (June 2025)	3,146 (September 2025)	3,175 (September 2025)	↑	Due to the government time lag in finalising publicly available figures, quarterly reporting for this measure will be one quarter behind. Since verification, we can now report that the actual Q2 figure is 3,175 adults in treatment. Q3 figures will be reported in full at Q4 and will be updated as soon as available on the live Corporate Performance dashboard. Q3 Target – 3165 Intervention - 2374 Actual - TBC Q3 actual figures will not be available until end of February (the verified data via central government is about 8 – 12

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Ref	Measure	Frequency	High or low figure is better	Baseline figure	Target	Q3 Data	Direction of travel & RAG	Commentary
								weeks after the end of the quarter). Verified data on drug treatment activity can only be reported when it is in the public domain.
PC3A.1	Increase the percentage of Education Health Care Plans issued within 20 weeks	Quarterly	High	53.4% (September 2025)	46% (December 2025)	52.6% (December 2025)	↔	<p>Quarter 3 reflects the year to date performance from January 2025 to end of December 2025. Quarter 3 performance of 52.6% equates to 416 out of 791 EHC Plans issued within 20 weeks.</p> <p>20-week timeliness for new assessments (ECHNA) has declined since last year with a year to date performance of 52.8% at the end of December 2025. This remains above the national average of 46.4%, South West region of 25.5%, and statistical neighbours of 31.0%. The increase in service demand means that there is an increased pressure on timeliness with a risk of further decline.</p> <p>Arrangements will be made to prioritise and protect the most vulnerable children i.e. those with an elective home education or known to social care. It should be noted that the SEND service's caseload is now 13% higher than this point last year. This creates pressure on the ability to manage new requests and service the plans already in the service; this is the case for the SEND assessment and review service and the SEND strategic service area; particularly the educational psychology service and appeals and mediation processes and service area.</p> <p>There has been an increase in EHCNA requests with a 13.3% increase in EHCPs from 2024. There have been 1162 EHCNA requests across Jan 25-Dec 25 and we maintain a total of 4965 EHCPs. In Dec 25 there were 593 EHCNA's completed compared to 357 in Dec 24.</p>
PC3B.1	Reduce the attainment gap and improve learning outcomes for children and young people in receipt of free school meals	Annual	Low	50.60 (September 2025)	35 (March 2026)	-		This is an annual measure not reported at Q3 so it has been marked as 'pending' until new data is available.
PC3D.1	Ensure that the timeliness of assessments to determine the child's needs is conducive with offering the right service at the right time to children, young people and their families	Quarterly	High	96% (September 2025)	85% (March 2026)	95% (December 2025)	↔	Performance in this area remains strong and has done so for the last four quarters. The delays in the completion of the 31 assessments all have management oversight and are generally due to purposeful delays e.g. waiting for specialist assessments and information. We remain in an extremely strong position nationally and with statistical neighbours in terms of our timeliness, enabling services to be offered swiftly to meet the needs of the child and family.
Good quality homes are accessible, sustainable and affordable for all								
PC4B.1	Reduce the number of homeless households in bed and breakfast	Quarterly	Low	65 (September 2025)	40 (December 2025)	66 (December 2025)	↔	Households in B&B have remained stable this quarter, while overall demand for Housing services has reached a five-year high. Homelessness has risen by 9% over the past year, driven mainly by no-fault evictions in the private rented sector. Upcoming legislative changes are expected

Ref	Measure	Frequency	High or low figure is better	Baseline figure	Target	Q3 Data	Direction of travel & RAG	Commentary
								to create further pressure. Additional Government funding will be directed toward homelessness prevention, with targeted support for households most at risk.
PC4A.1	Reduce the number of people rough sleeping	Quarterly	Low	66 (September 2025)	50 (December 2025)	53 (December 2025)	↑	Annual rough sleeping count has reduced by 16% to 53 people. A significant reduction has been delivered through focusing upon housing and support solutions for people with multiple disadvantage and who are long term rough sleepers. A multi-agency effort to support solutions continues to deliver effective results. St Mungo's Street Outreach Service were recommissioned to deliver the dedicated service this quarter.
PC4C.1	Increase the number of both completed new affordable and social rented homes	Quarterly	High	2 (September 2025)	100 (March 2026)	9 (December 2025)	↑	2 further Homes completed at Grants Close in December 2025 and 5 Homes at High Street Christchurch. Next delivery expected: 27 homes at Leedam Close, Bournemouth (Feb 2026) and 110 homes at Hillbourne, Poole (Mar-Jul 2026). 145 Council owned homes under construction.
Local communities shape the services that matter to them								
PC5A.1	Increase the percentage of residents who feel they can influence decisions affecting their local area	Annual	High	30% (March 2025)	-	-		This is an annual measure not reported at Q3 so it has been marked as 'pending' until new data is available. This measure relates to the Resident's Survey, so new data will be available when the next survey takes place.
Employment is available for everyone and helps create value in our communities								
PC6A.2	Increase the uptake of supported employment for those with learning disabilities	Quarterly	High	4.7% (September 2025)	4.5% (March 2026)	4.8% (December 2025)	↑	Ongoing challenges with performance of contracts to meet targets with a specific focus on the Community Outreach and Support Team (COAST) in Tricuro where a new project plan is being developed to review and pursue better outcomes.
PC6A.3	Increase the uptake of supported employment for those with mental health issues	Quarterly	High	2.4% (September 2025)	2.6% (March 2026)	2.6% (December 2025)	↑	Ongoing challenges with performance of contracts to meet targets with a specific focus on the Community Outreach and Support Team (COAST) in Tricuro where a new project plan is being developed to review and pursue better outcomes.
Skills are continually developed, and people can access lifelong learning								
PC7B.1	Reduce the number of primary school aged children excluded from school	Termly	Low	0.012% (September 2025)	0.01% (March 2026)	0.019% (December 2025)	↓	Data from the Autumn 2025 term (1st September 2025 to 31st December 2025) is currently latest available, showing 0.019%, and equivalent to 5 permanent exclusions, the same as the Autumn 2024 term. We are investing in leadership development and inclusive practice across our education system. This includes commissioning places on a nationally recognised Inclusion Leadership Programme and progressing work on our Three-Tier Alternative Provision Delivery Plan. We are strengthening local capacity through specialist workshops, advisory support, and collaborative forums, while

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Ref	Measure	Frequency	High or low figure is better	Baseline figure	Target	Q3 Data	Direction of travel & RAG	Commentary
								<p>promoting best practice through a planned Inclusion Conference in the Summer Term.</p> <p>To embed sustainable change, we have introduced dedicated Inclusion Advisors and seconded SENCOs to enhance Ordinarily Available Provision and the Graduated Approach. Work is underway to establish an Education Effectiveness Framework, clarifying roles, responsibilities, and accountability.</p> <p>Further initiatives include developing place-based approaches through Head Teacher Forums and progressing towards the establishment of a BCP Education Partnership Board to drive a shared culture and ethos.</p>
110 PC7B.2	Reduce the number of secondary school aged children excluded from school	Termly	Low	0.067% (September 2025)	0.082% (March 2026)	0.117% (December 2025)	↓	<p>Data from the Autumn 2025 term (1st September 2025 to 31st December 2025) is currently latest available, showing 0.117%, and equivalent to 30 permanent exclusions, lower than Autumn 2024 term.</p> <p>We are investing in leadership development and inclusive practice across our education system. This includes commissioning places on a nationally recognised Inclusion Leadership Programme and progressing work on our Three-Tier Alternative Provision Delivery Plan. We are strengthening local capacity through specialist workshops, advisory support, and collaborative forums, while promoting best practice through a planned Inclusion Conference in the Summer Term.</p> <p>To embed sustainable change, we have introduced dedicated Inclusion Advisors and seconded SENCOs to enhance Ordinarily Available Provision and the Graduated Approach. Work is underway to establish an Education Effectiveness Framework, clarifying roles, responsibilities, and accountability.</p> <p>Further initiatives include developing place-based approaches through Head Teacher Forums and progressing towards the establishment of a BCP Education Partnership Board to drive a shared culture and ethos.</p>

Our Approach

There are sixteen measures that sit under the seven principles of 'Our Approach' priority. Six are measured **annually** and are shaded grey unless being reported in Q3 and ten are measured **quarterly**.

Ref	Measure	Frequency	High or low figure is better	Baseline figure	Target	Q3 Data	Direction of travel & RAG	Commentary
Working closely with partners, removing barriers and empowering others								

Ref	Measure	Frequency	High or low figure is better	Baseline figure	Target	Q3 Data	Direction of travel & RAG	Commentary
A1A.1	Increase the number of assets transferred to communities	Annual	High	1 (March 2025)	6 (March 2026)	-		This is an annual measure not reported at Q3 so it has been marked as 'pending' until new data is available. New data should be available in March 2026.
Providing accessible and inclusive services, showing care in our approach								
A2B.1	Raise the proportion of interactions that come from online platforms	Quarterly	High	78% (September 2025)	85% (March 2026)	83% (December 2025)	↑	Increase in online activity due to annual renewal of garden waste registrations.
A2A.1	Increase the proportion of people who use care services who find it easy to find information about services	Annual	High	68% (March 2025)	-	-		This is an annual measure not reported at Q3 so it has been marked as 'pending' until new data is available. New data and a new target should be available in March 2026.
A2A.2	Increase levels of trust in the council	Annual	High	48% (March 2025)	-	-		This is an annual measure not reported at Q3 so it has been marked as 'pending' until new data is available. This measure relates to the Resident's Survey, so new data will be available when the next survey takes place.
Using data, insights and feedback to shape services and solutions								
A3B.1	Increase satisfaction with the way the council runs things	Annual	High	41% (December 2023)	-	-		This is an annual measure not reported at Q3 so it has been marked as 'pending' until new data is available. This measure relates to the Resident's Survey, so new data will be available when the next survey takes place.
A3A.1	Reduce percentage of upheld Ombudsman complaints per 100,000 of the population	Quarterly	Low	0.21% (September 2025)	0.25% (December 2025)	0.25% (December 2025)	↓	During the last quarter the Ombudsman made 23 decisions relating to BCP complaints. Of these, 21 were not upheld, 1 was partially upheld, and 1 case was fully upheld. This equals a very similar number that was upheld in the previous quarter (1) meaning performance has been slightly worse this quarter, but still within target of 0.25 (previous quarter was 0.21). Although the number of Ombudsman enquiries has slightly risen, along with a marginal increase in complaints upheld, this still reflects improved complaint handling at stage 1, the Service remains within target.
Intervening as early as possible to improve outcomes								
A4A.1	Decrease the percentage of Children and Young People returning to Early Help (targeted support) within 12 months	Quarterly	Low	10% (September 2025)	15% (March 2026)	13% (December 2025)	↓	Re-referrals remain low with a small increase compared to the previous quarter. Work continues to strengthen the partnership working to support families closing to the service, by providing consistency to maintain plans and keep re-referral low. The re-referral data shows that while many children exited Early Help at Level 1 with no further needs, a significant proportion later returned, suggesting that some families may require more sustained support or stronger step-down planning with the wider EH partnership.
Developing a passionate, proud, valued and diverse workforce								
A5B.2	Increase the percentage of equality monitoring data collected from staff	Quarterly	High	65.56% (September 2025)	70% (December 2025)	70.62% (December 2025)	↑	Noticeable increase in overall completion rates. People and Culture Data Team have been reporting non completion rates to services quarterly and chasing for completion. Now meeting

Ref	Measure	Frequency	High or low figure is better	Baseline figure	Target	Q3 Data	Direction of travel & RAG	Commentary
								original target of 75%. Target to be increased to 75% for next quarter. Overall completion rate: 70.62% Disability completion rate: 79.45% of colleagues have provided this data Ethnicity completion rate: 79.27% of colleagues have provided this data Marriage/Civil Partnership completion rate: 58.64% of colleagues have provided this data Gender Identity completion rate: 59.44% of colleagues have provided this data Religion completion rate: 73.34% of colleagues have provided this data Sexual Orientation completion rate: 73.60% of colleagues have provided this data
A5C.1	Increase the number of successful candidates from underrepresented groups for council jobs	Quarterly	High	14.95% (September 2025)	6% (December 2025)	8.57% (December 2025)	↓	Out of the (3,203) applicants who responded this quarter, 12.96% declared a disability (415 applicants). Out of those applicants successful in the recruitment process, the % of candidates declaring a disability is 8.57% (6 applicants). The differential between overall applicants and successful candidates has reduced in this quarter. Recognising that disability is only one underrepresented group, the data used for this measure will be revised and refreshed for Q1 26/27. For 25/26, the number and percentage of successful applicants in the recruitment process declaring a disability are as follows. Past Q1 and Q2 figures have been retrospectively updated in the dashboard for consistency. Q3 – 6 / 8.57% Q2 – 16 / 14.95% Q1 – 26 / 5.41%
A5B.1	Increase levels of employee engagement	Annual	High	63% (September 2025)	-	-		This is an annual measure not reported at Q3 so it has been marked as 'pending' until new data is available. This measure relates to a staff survey, so new data will be available when the next survey takes place.
Creating an environment for innovation, learning and leadership								
A6B.1	Increase the number of current council employees supported to undertake apprenticeships	Quarterly	High	126 (September 2025)	131 (December 2025)	135 (December 2025)	↑	On target.
A6B.2	Increase the number of newly recruited colleagues into apprenticeship posts	Quarterly	High	39 (September 2025)	40 (December 2025)	41 (December 2025)	↑	We have recruited two new apprentices since the last reporting period.
Using our resources sustainably to support our ambitions								
A7A.2	Increase the percentage of successful grant applications	Quarterly	High	99.64%	92%	99.67%	↑	For 25/26 to date, a total of 10 applications were submitted and all were successful. However, not every application was

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Ref	Measure	Frequency	High or low figure is better	Baseline figure	Target	Q3 Data	Direction of travel & RAG	Commentary
				(September 2025)	(December 2025)	(December 2025)		awarded the full amount which explains the 99.67% success rate. For Q3 the successful bids awarded are: £37,000 awarded by The Tree Council for Stage 2 of The Trees Outside Woodland Fund application. £51,000 awarded by Environment Agency (WRFFC) for Local Levy bid for Christchurch Harbour Habitat Restoration Feasibility Study. £50,000 awarded by MHCLG for Digital Planning Improvement Fundround4.2 to become an active member of the Open Digital Planning (ODP) community. £598,000 awarded by DFE for SEND Intervention Support Fund.
A7A.3	Increase the percentage of business rates collected	Quarterly	High	57.04% (September 2025)	73.5% (December 2025)	81.09% (December 2025)	↑	This remains on target.
A7A.4	Increase the percentage of council tax collected	Quarterly	High	52.9% (September 2025)	73% (December 2025)	78.6% (December 2025)	↑	The % collected at the end of quarter 3 is slightly less than last year, but in excess of any intervention level.
A7A.1	Increase the percentage of residents who think the council provides value for money	Annual	High	33% (March 2025)	-	-		This is an annual measure not reported at Q3 so it has been marked as 'pending' until new data is available. This measure relates to the Resident's Survey, so new data will be available when the next survey takes place.

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Positive Exception Performance Report:

Please use this report to highlight outstanding performance during the last quarter, the factors that drove the good performance, and the reason it is important. This report will make up part of the overall corporate performance report presented to Cabinet.

Indicator Description (taken from performance scorecard):

Increase the percentage of all major planning applications determined on time

2025/26 Q2 outturn: 69%

2025/26 Q3 outturn: 79%

2025/26 target: 80%

Reason for level of performance (what drove success?):

Planning application determination data is sourced from central government and provides year-to-date quarterly performance updates. Q3 Performance has significantly improved from Q2 and now only 1% below target of 80%.

A number of older applications were determined end of Q2 and some at the start of Q3 which accounts for the applications which were determined out of time. This is part of the drive to ensure we have no back log and was also due in part to the New Forest Mitigation requirement. Whilst the mitigation strategy was being developed we were unable to determine applications within a certain area of the Borough which resulted in some going over time.

Reason for significance and next steps:

There is an ongoing drive to ensure there is no backlog in determining major applications and there has been significant progress towards reaching the target during Q3. The ambition is to reach or exceed target for Q4, which will have a positive impact on the efficiency of the planning service and those who are in the system pipeline.

Beyond the reasons provided above, additional actions were highlighted at Q2 which will contribute to maintaining this progress. These include:

Staff training on Biodiversity Net Gain so they are less reliant on seeking advice from the ecologist thereby reducing delays in the consultee process.

New protocol being put into place with regards to procedure for seeking an extension of time to a planning application.

A new policy on accepting amended plans. This will enable the case officer to have a clear framework for assessing and determining the planning application.

New report templates to streamline the report writing process and help reduce time spent by case officers writing reports allowing them to focus on issuing decisions.

Completed by: Jon Bishop

Date: 03.02.26

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Exception Performance Report

Please use this report to explain the reasons for performance not meeting target, the risks this presents in each of the sections and the actions and intervention planned or in place to improve performance and mitigate the risks identified.

This report will make up part of the overall corporate performance report presented to Cabinet.

Indicator Description: Reduce the percentage of primary school aged children permanently excluded from school

2025/26 Q3 outturn: 0.019%

Quarterly Target: 0.010%

Reason for level of performance:

Data shown for Quarter 3 is from Autumn 2025 term (1st September 2025 to 31st December 2025) and is showing a permanent exclusion rate of 0.019% with is equivalent to 5 permanent exclusions. This is the same number as reported in the same period last year. However, one of the permanent exclusions from Autumn 2025 term has since been rescinded bringing the Quarter 3 rate down to 0.016%. National, statistical neighbour and regional comparison data is not yet available for Autumn 2025 term, and the latest national, statistical neighbour and regional data is from Autumn term 2024.

The data indicates that the reasons for the performance are challenges meeting the needs of children with Special Educational Needs and Disabilities (SEND) and in particular meeting the needs of our primary aged boys with SEND.

Summary of financial implications:

Exclusion results in the Local Authority having to arrange alternative provision which is more costly than a mainstream school place.

Summary of legal implications:

The Local Authority has a statutory duty to arrange a suitable education within six days of a child being excluded.

Summary of human resources implications:

The main reason for exclusion for this group of children is physical assault against an adult.

Summary of sustainability impact:

n/a

Summary of public health implications:

Research has found that children who have been excluded from school achieve poorer health outcomes.

Summary of equality implications:

Boys are disproportionately represented in the cohort, as are children with SEND.
Actions taken or planned to improve performance:
<p>We are investing in leadership development and inclusive practice across our education system. This includes commissioning places on a nationally recognised Inclusion Leadership Programme and progressing work on our Three-Tier Alternative Provision Delivery Plan. We are strengthening local capacity through specialist workshops, advisory support, and collaborative forums, while promoting best practice through a planned Inclusion Conference in the Summer Term.</p> <p>To embed sustainable change, we have introduced dedicated Inclusion Advisors and seconded SENCOs to enhance Ordinarily Available Provision and the Graduated Approach. Work is underway to establish an Education Effectiveness Framework, clarifying roles, responsibilities, and accountability.</p> <p>Further initiatives include developing place-based approaches through Head Teacher Forums and progressing towards the establishment of a BCP Education Partnership Board to drive a shared culture and ethos.</p>
Completed by: Stefanie Gehrig Clark – Head of Performance, Governance & Systems
Date: 23 January 2026
Service Unit Head approval with date: Kerry Smith - Head of Education Effectiveness – 04.02.26

Exception Performance Report

Please use this report to explain the reasons for performance not meeting target, the risks this presents in each of the sections and the actions and intervention planned or in place to improve performance and mitigate the risks identified.

This report will make up part of the overall corporate performance report presented to Cabinet.

Indicator Description (taken from performance scorecard):

Reduce the number of homeless households in bed and breakfast

2025/26 Q3 outturn: 66

Quarterly Target: 40

Reason for level of performance:

Households in B&B have remained stable this quarter, while overall demand for Housing services has reached a five-year high.

Homelessness has risen by 9% over the past year, driven mainly by no-fault evictions in the private rented sector. The number of households the Council places in bed & breakfast is above target and largely made up of single people; families in B&B have significantly reduced.

The drivers of single homelessness demand on temporary accommodation also includes people leaving institutions, particularly the Criminal Justice System, Domestic Abuse survivors and evictions from Supported Housing.

Whilst the Housing service targets help and support towards the prevention of homelessness, efforts to improve early notification from other statutory agencies that people may need assistance will avert the need for temporary housing in many cases.

The provision of temporary accommodation for the households recording in this indicator is a statutory requirement.

Summary of financial implications:

The Council manages the additional cost of providing Bed & Breakfast accommodation through the receipt of government grant, The Homelessness Prevention Grant. The grant is being used to offset any financial TA pressures alongside expenditure on a number of TA prevention interventions.

Summary of legal implications:

Councils must ensure that no family with children is placed in bed and breakfast accommodation for longer than six weeks, which is the legal maximum stay permitted. This rule is designed to prevent families from remaining in unsuitable emergency housing for extended periods and is a key focus in local homelessness prevention work. BCP Council has been compliant for over a year, despite increased demand.

Summary of human resources implications:

Additional one off government grant received in 2025/26 is being deployed on temporary housing officer and support staff in the Housing Options team to help all households move-on from TA. Grant to support prevent homelessness is also in place for a number of specialist housing groups, including young people, offenders and survivors of domestic abuse.

Summary of sustainability impact:
<i>Detail any impact, if applicable.</i> N/A
Summary of public health implications:
Homeless households placed in B\&B accommodation face heightened public health risks, as extended stays in hotel-type settings are linked to poor housing conditions that worsen physical and mental health, increase hospital admissions, and contribute to health inequalities. Moving people into stable, self-contained accommodation reduces these risks and improves overall wellbeing by ensuring safer living environments and better access to support.
Summary of equality implications:
Using B\&B accommodation for homeless households can deepen existing inequalities, as vulnerable groups already facing poorer physical and mental health outcomes are at greater risk when placed in unsuitable or unstable housing. These conditions can worsen stress, limit access to opportunities, and heighten health disparities, particularly for those who already experience disproportionate disadvantage.
Actions taken or planned to improve performance:
<ul style="list-style-type: none"> • New Homelessness & Rough Sleeping Strategy to be considered by Cabinet in May 2026 with accompanying delivery plan. • New Supported & Specialist Housing Strategy to be considered by Cabinet in March 2026 • Re-commissioning of Housing Related Support Services for single people with multiple disadvantage to commence in 2026. • Review of Homelessness Prevention Grant expenditure to target interventions associated with delivery plan and preventing the use of temporary housing. • Appraisal and review of existing interventions to ensure value for money is achieved and successes recognised via proactive communications. • Programme lead to support the implementation of new legislation, Renters Right Act in Spring 2026
Completed by: Ben Tomlin Date: 06/02/26
Service Unit Head approval with date: 9/2/26

Exception Performance Report

Please use this report to explain the reasons for performance not meeting target, the risks this presents in each of the sections and the actions and intervention planned or in place to improve performance and mitigate the risks identified.

This report will make up part of the overall corporate performance report presented to Cabinet.

Indicator Description (taken from performance scorecard):

Increase enforcement outcomes relating to street-based ASB

2025/26 Q3 outturn: 1,181

Quarterly Target: 1,926

Reason for level of performance:

Street based enforcement stats Q3:

Number of CSAS incidents attended : 720

Number of alcohol seizures: 12

Number of dispersals : 384

Early intervention notices: 16

Support referrals:35

Community Protection Notice Warning – 6

Community Protection Notice – 3

Anti Social Behaviour Injunction – 2

Closure of premise

There has been a significant reduction in staff numbers since this period last year, however, figures for the quarter are strong, showing a robust approach to street related anti-social behaviour. The enforcement outcomes show a lack of escalated behaviours and successful formal warnings being applied, but robust action where required.

Previous years staffing levels were at 12FTE due to grant funded delivery, current staffing levels for Q3 were 5.5FTE, therefore outcomes per head are higher than previous year.

Summary of financial implications:

n/a

Summary of legal implications:

n/a

Summary of human resources implications:

n/a

Summary of sustainability impact:

n/a

Summary of public health implications:

n/a

Summary of equality implications:

n/a

Actions taken or planned to improve performance:

New corporate performance measures are being proposed to the Strategy Board for April 26 onwards, these measures will be less reliant on fluctuating staffing levels and give a more consistent picture of ASB levels and associated enforcement.

Completed by: Sophie Sajic

Date: 06/02/26

Service Unit Head approval with date: Sophie Sajic 9/2/26